



Saba Cloud Update 41 – Part 1

Saba Cloud

A look forward...

The following is intended to outline our general product direction. It is intended for informational purposes only and is not to be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions.

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- Any upgrades you make may need new training and documentation
- Copying is prohibited in whole or part



VOICE OF THE CUSTOMER!!

THANK YOU!

For your ideas and voting in the **Customer Community** – this keeps the process open and transparent

WE'RE LISTENING

Over the course of the past year we have been able to **considerably accelerate** Customer Community Asks



Direct Community Requests ↑
80%

Saba Video

SABA VIDEO

Video Content is a *basic expectation* of Learning.



Our Video Solution is growing

- Easier to administrate
- Easier to track usage
- Easier to keep secure
- Smoother End User Experience

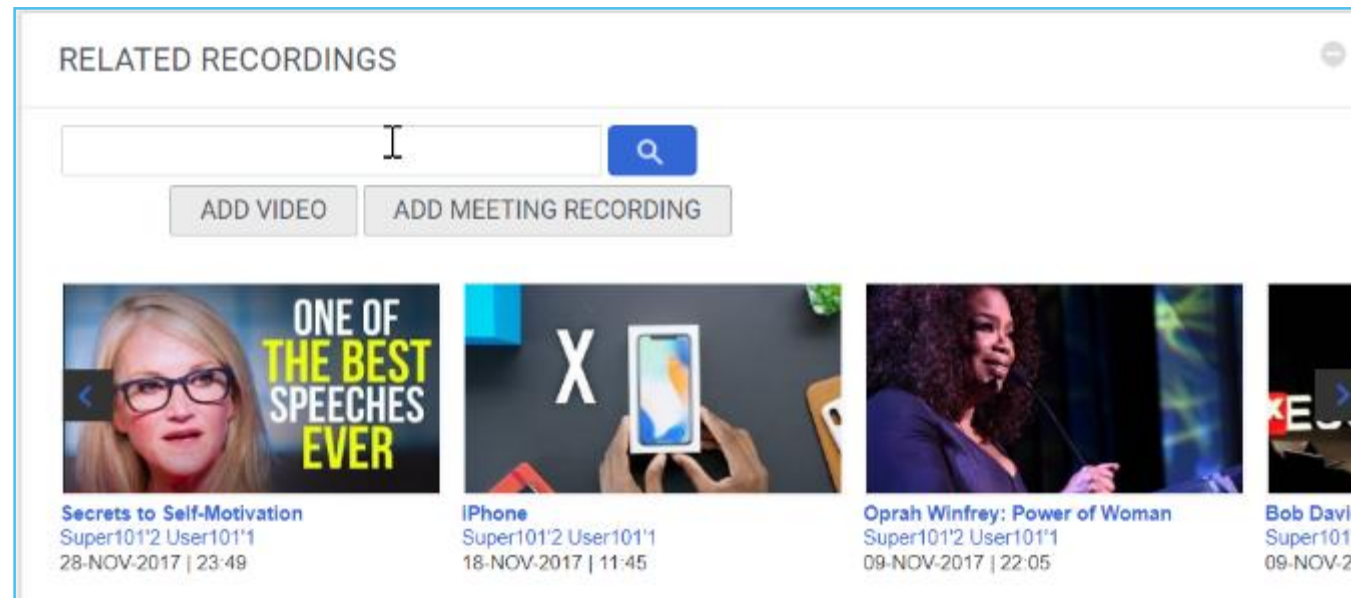
Saba Video is supported across Saba Cloud

Supported Workflows	
Formal Content Activity	It can be added as a formal content item just like SCORM or AICC within Manage Content or directly to a course via Quick Course options.
Activity Stream	Anyone can contribute it to the Activity Stream.
Collections	A bookmark that can be shared with others.
Groups	It can be group-specific and viewed using the new Group Video section.
Video Channel	It can be added directly to a Video Channel. Clean and simple.

SABA CLOUD VIDEO - What do we offer?

Video Workflow

NEW Saba Video	In product video streaming service, throughout Saba Cloud Workflows. Excellent tracking and video security options.
Panopto Connector	Marketplace connector. Offers streaming video service.
Embed Workflows	Allows customer to manually paste in embed links from 3 rd party hosting service



SABA VIDEO

-> in Formal Learning Content

Course Information

Select Class

Class Information

Activities

Assign Course

Activities - Gardening with Lily of the Valley

Sequence Required Details

No activities have been added yet.

Add Activity: Content +

☒ New Content

Name: *

☐ Upload File ☐ URL ☒ Video

Content Provider: * Saba Video

Add Video: * French Gardens _ The Gourmet Garden.mp4

CHOOSE FILE

CANCEL

ADD

Edit Advanced Options

Import Content

1.Content Details 2.Import Content

Name* Butterfly Video

Security Domain* world

Content Format* Video Content

Content Provider* Saba Video

Player Template* Simple Content Player Template

Mobile Device Compatibility AllDevices-responsive

Content Type Video

SABA VIDEO

-> in Formal Learning Content

- Video Content attempts are tracked
- Video Content time spent is tracked

ATTEMPT NUMBER	DATE	TIME SPENT	STATUS:	SCORE	RESPONSES
1	23-APR-2018 20:53	00:00:36	Incomplete		

- Content Admin can define a successful completion based on time spent

Import Content: Butterfly (Video Content)

1.Content Details <<< 2.Import Content

UPLOAD VIDEO

Butterfly.mp4

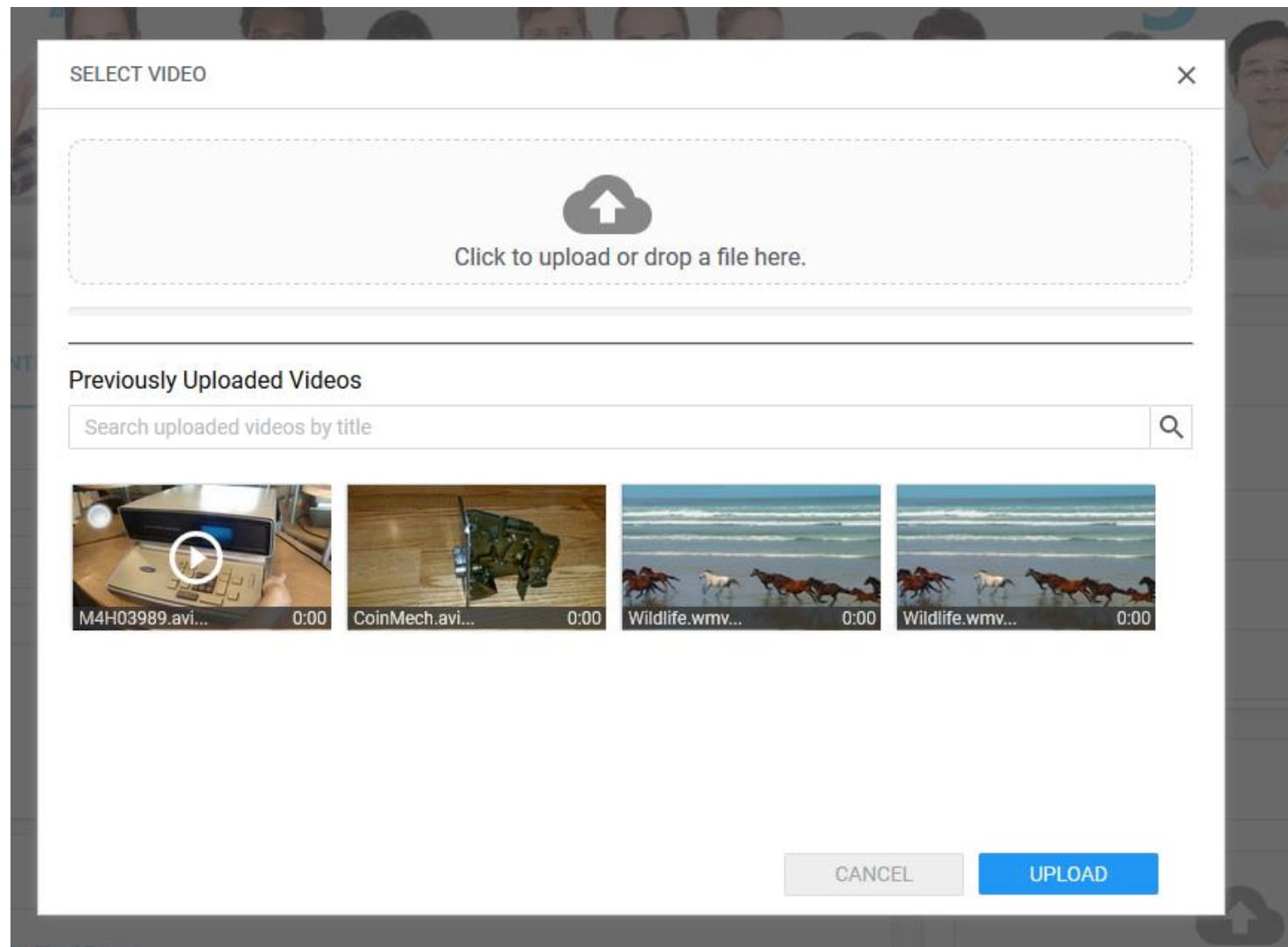
Video Completion Criteria*

100

%

Note: When a learner watches the above % of the video, they will be automatically marked complete. Valid values between 1 and 100.

SABA VIDEO



SABA VIDEO

-> in Activity Stream

Start conversation **CONTRIBUTE** Meet Private Message Quick Share

Link File Idea Issue Video

Start conversation **CONTRIBUTE** Meet Private Message Quick Share

☒ Upload ☐ Embed

Type a title **SELECT**

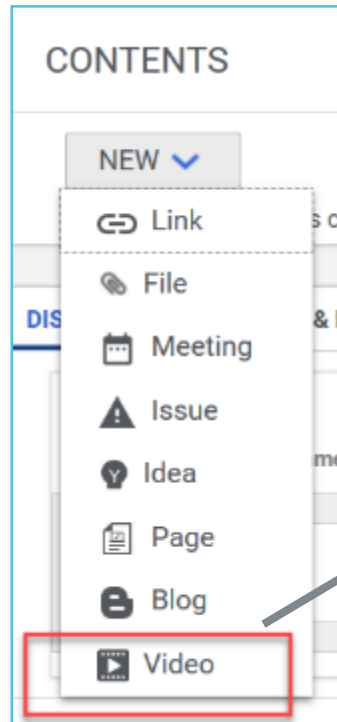
Share your thoughts on this video

Type person to share with here...

Advanced Settings ▼

SABA VIDEO

-> in Collections



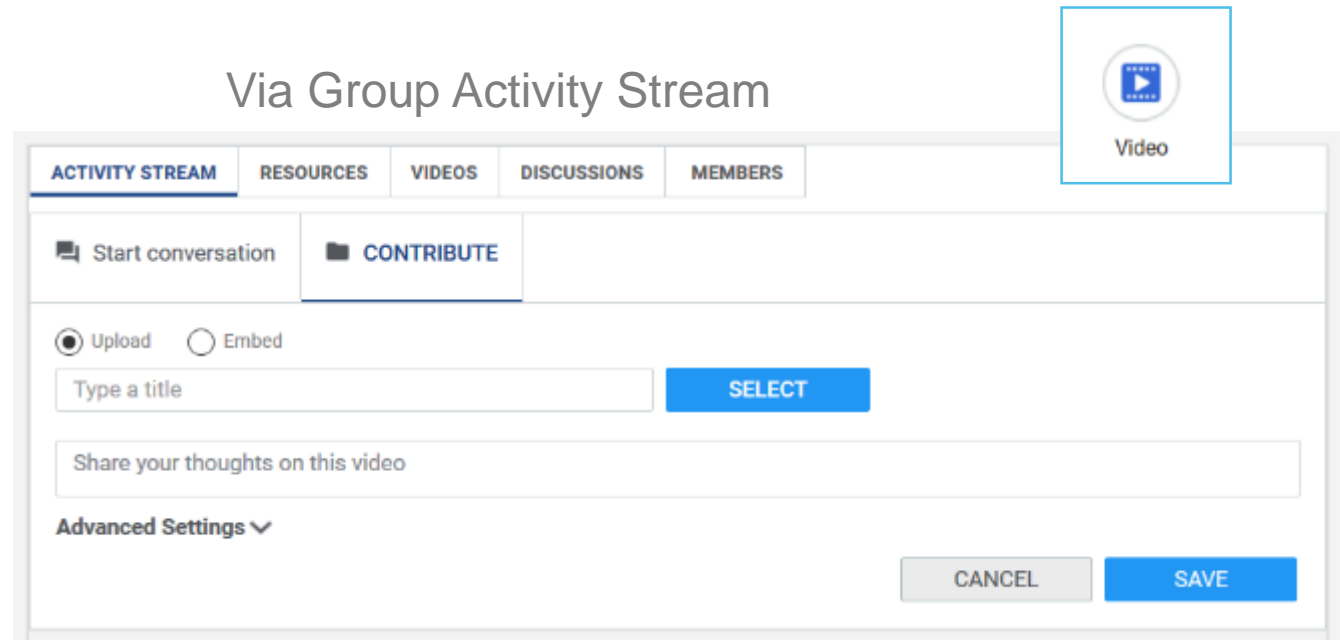
A screenshot of the 'Contribute a video' dialog box. The dialog has a title bar with a close button. It contains the following sections:

- Video**
 - ☒ Upload
 - ☐ Embed
- Title***
 - Text input field
- No file chosen** (text) and **SELECT** (button)
- Description**
 - Text input field
- Share with**
 - Text input field with placeholder 'Type person to share' and a search icon
- | Shared with | Role | Action |
|----------------|--------|--------|
| Default Group2 | Viewer | X |
- ☐ Disable sharing; others are not allowed to share this resource.
- Advanced Settings** (dropdown arrow)
- CANCEL** and **SAVE** buttons

SABA VIDEO

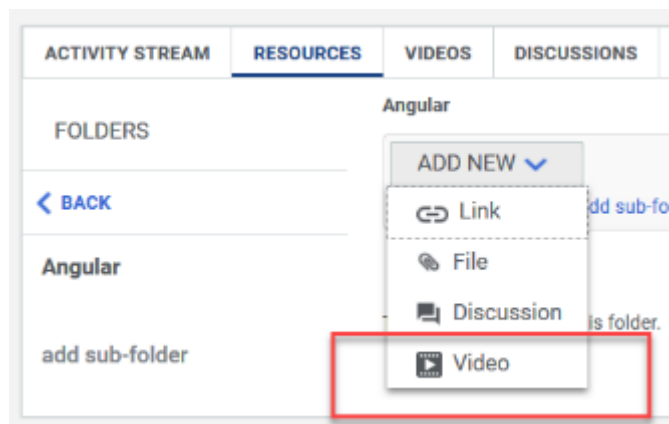
-> in Groups

Via Group Activity Stream



The screenshot shows the 'Group Activity Stream' interface. At the top, there are tabs: 'ACTIVITY STREAM' (selected), 'RESOURCES', 'VIDEOS', 'DISCUSSIONS', and 'MEMBERS'. Below the tabs, there are two buttons: 'Start conversation' and 'CONTRIBUTE'. Under 'CONTRIBUTE', there are radio buttons for 'Upload' (selected) and 'Embed'. Below these is a text input field labeled 'Type a title' and a blue 'SELECT' button. Further down is a text area labeled 'Share your thoughts on this video'. At the bottom, there is an 'Advanced Settings' dropdown menu, a 'CANCEL' button, and a 'SAVE' button. A blue box highlights a 'Video' icon in the top right corner of the interface.

Via Group Resources



The screenshot shows the 'Group Resources' interface. At the top, there are tabs: 'ACTIVITY STREAM', 'RESOURCES' (selected), 'VIDEOS', and 'DISCUSSIONS'. Below the tabs, there is a section titled 'FOLDERS'. On the left, there is a 'BACK' button. In the center, there is a list of folders: 'Angular' and 'add sub-folder'. A red box highlights a dropdown menu that is open, showing options: 'ADD NEW' (with a dropdown arrow), 'Link', 'File', 'Discussion', and 'Video' (which is highlighted with a red box).

SABA VIDEO

-> in Video Channels

RELATED RECORDINGS

ADD VIDEO

ADD MEETING RECORDING

Add Video

☒ Upload ☐ Embed

Title*
Gardening without Fear

No file chosen **SELECT**

Tags

Author
Super101'2 User101'1

Language
English

CANCEL **PUBLISH**

jap locale video
user one
14-APR-2018 | 21:40

Safari
user one
14-APR-2018 | 21:21

SABA VIDEO

→ Group Channel Video




WHAT?	Ability to share a Video Channel into a Group
WHY?	Customer community request where customers are looking to contain the user experience within the group but prefer the carousel display of videos and having all the videos in one place.
WHERE?	Groups
NOTEWORTHY	<ul style="list-style-type: none">• Existing videos in group will be organized into a carousel view• To share channels to group, requires new Video Channel service to be enabled by group owner• Only Group Owner can share / unshare video channels to the group• Group member can subscribe from group if not subscribed to shared channel• For existing customers, this feature does not require Saba Video.

SABA VIDEO





→ Group Channel Video – Group Member View

[ACTIVITY STREAM](#) [RESOURCES](#) [VIDEOS](#) [DISCUSSIONS](#) [MEMBERS](#)

All Videos (59)







Videos Posted to Group (8) [See all 8 videos](#)



Page 1 of 3

Learn HTML and CSS (7) [See all 7 videos](#)



Page 1 of 3

sed (4)

SABA VIDEO

→ Group Channel Video – Group Member View

ACTIVITY STREAM

RESOURCES

VIDEOS


DISCUSSIONS

MEMBERS


All Videos (59)

HTML


Search Results (6)




use CSS and HTML_2
Learn HTML and CSS




Using HTML in NotePad
Learn HTML and CSS




13:00 How To Create Transparen...
Learn HTML and CSS



HTML Tutorial for Beginners - ...
Learn HTML and CSS




How to Code in HTML and CSS in...
Learn HTML and CSS




Beginner
HTML/CSS
HTML and CSS for beginners
Learn HTML and CSS

Videos Posted to Group (8)


[See all 8 videos](#)




How SSL work...



GoJS
In 10 Minutes
goJs...



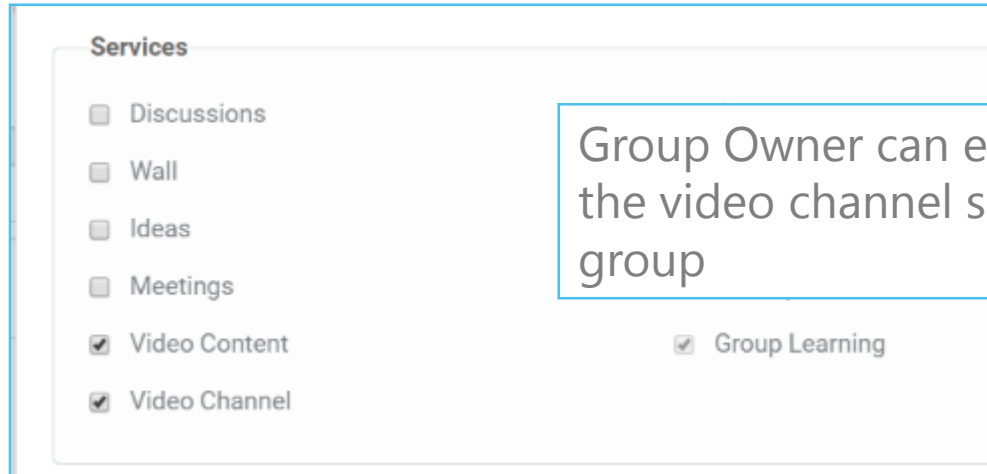
UI Technologies
Introduction
Mr. Durag Prasad
UI technolog...



UI & Web-des...
UI & web-des...

SABA VIDEO

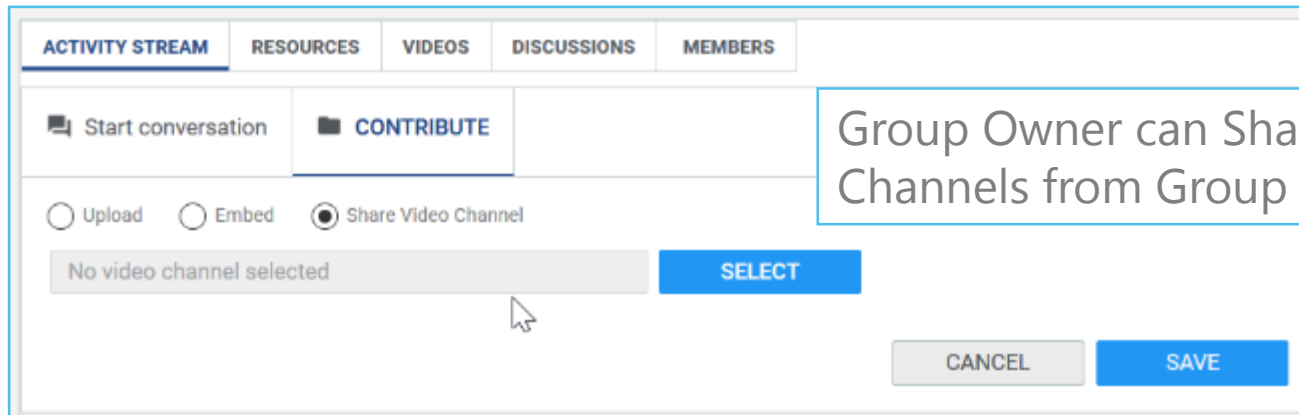
→ Group Channel Video – Group Owner View



The screenshot shows a 'Services' configuration panel. It contains a list of services with checkboxes: Discussions, Wall, Ideas, Meetings, Video Content, Video Channel, and Group Learning. The 'Video Content' and 'Video Channel' checkboxes are checked, while the others are unchecked.

Service	Status
Discussions	<input type="checkbox"/>
Wall	<input type="checkbox"/>
Ideas	<input type="checkbox"/>
Meetings	<input type="checkbox"/>
Video Content	<input checked="" type="checkbox"/>
Video Channel	<input checked="" type="checkbox"/>
Group Learning	<input checked="" type="checkbox"/>

Group Owner can enable/disable the video channel service for the group



The screenshot shows the 'Group Owner' interface. At the top, there are tabs: 'ACTIVITY STREAM', 'RESOURCES', 'VIDEOS', 'DISCUSSIONS', and 'MEMBERS'. Below the tabs, there are two buttons: 'Start conversation' and 'CONTRIBUTE'. Under 'CONTRIBUTE', there are three radio buttons: 'Upload', 'Embed', and 'Share Video Channel'. The 'Share Video Channel' radio button is selected. Below the radio buttons, there is a dropdown menu showing 'No video channel selected' and a 'SELECT' button. At the bottom right, there are 'CANCEL' and 'SAVE' buttons.

Group Owner can Share Video Channels from Group Contribute area.

SABA VIDEO

→ Group Channel Video – Group Member View

The screenshot displays the SABA Video interface with the 'VIDEOS' tab selected. At the top, there are navigation tabs: 'ACTIVITY STREAM', 'RESOURCES', 'VIDEOS', 'DISCUSSIONS', and 'MEMBERS'. Below these, the 'All Videos (59)' section includes a search bar labeled 'Search by video title' and a magnifying glass icon. The 'Videos Posted to Group (8)' section follows, with a 'See all 8 videos' link. It shows four video thumbnails: 'How SSL work...', 'GoJS In 12 Minutes', 'UI Technologies', and a partially visible one. Below this is 'Page 1 of 3'. The 'Safety Videos (9)' section is next, with a 'See all 9 videos' link and a 'Stop Sharing' button highlighted with a red box. It shows four video thumbnails: 'Bad URL...', 'Safety Fails...', 'TedTalk - 12...', and 'MadTV Safety...'. Below this is 'Page 1 of 3'.

ACTIVITY STREAM RESOURCES **VIDEOS** DISCUSSIONS MEMBERS

All Videos (59)

Search by video title

Videos Posted to Group (8) [See all 8 videos](#)

How SSL work... goJs... UI Technologies

Page 1 of 3

Safety Videos (9) [See all 9 videos](#) **Stop Sharing**

Bad URL... Safety Fails... TedTalk - 12... MadTV Safety...

Page 1 of 3

Leader can Stop Sharing a Video Channels from Group Contribute area.

Informal Learning / Social

INFORMAL LEARNING / SOCIAL

→ Additional Stories

Items in green from
Customer Community




Problem	Solution
Activity Stream shows just part of a portrait image (tops of people's heads)	Picture is now resized and displayed completely in the Home Activity Stream and Group Activity Stream.
Learning admin doesn't have way to be sure that content is loading.	Visual indicator when a learning admin is loading or saving content
Confusion between bookmark folders and collections naming	Renaming Collections throughout except for <i>the act</i> of bookmarking.

INFORMAL LEARNING / SOCIAL

→ Additional Stories


ACTIVITY

AllFor Me! ▾My Tags ▾Type ▾





You contributed a file to **Saba Cloud Forum**


6 minutes ago





Redwoods





 Like

 Share

 Comment

 Tag

 Download

 Mark Complete

SABA DISCOVER PORTLET


→ Additional and Configurable Ribbons

WHAT?	Two New Ribbons Ability for Admin to Configure which Ribbons Display
WHY?	Customer feedback was to include urgent and in-progress learning and it gives more control to admins on how the portlet displays, especially as we expand the number of ribbons.
WHERE?	Home Page
NOTEWORTHY	<ul style="list-style-type: none">Configurability under New Discover Portlet service. The Discover Portlet itself can not be Enabled / Disabled via services; however, the admin can Personalize for Others and manage the portlet display in same way other portlets can be managed.

Discover Portlet – A New Visual and Personalized Way to Learn


DISCOVER

Top Rated Learning




WBT550
COURSE

★★★★★ Add to Plan



20171206001
COURSE


★★★★★ Add to Plan



EXPIREDCERTTEST
CERTIFICATION


★★★★★

Shared With You




NO AT PACKAGE
PACKAGE

★★★★★ Bookmarked



CFR U39 Curriculum1
CURRICULUM

★★★★★ Bookmarked



Cert Custom Check For Search
CERTIFICATION

★★★★★ Bookmark


DISCOVER PORTLET

Browse Section ("Ribbon")	
Bite-Sized Content	Displays ONLY social micro courses and appears only when the Microlearning service is enabled.
Shared with You	Displays all items like files, links, videos, and so on that have been shared with you
Topics You Are Following	Displays formal and informal learning content that are tagged, if you are following same topic tag.
Saved for Later	Displays items you have added to your "Saved for Later" Collection.
In-Progress Learning	Learning where user has started but not completed the class / class content.
Hot Learning	Overdue and Mandatory items. Includes items which will be due in next 30 days
Top-Rated Learning	Displays top-rated learning items such as courses, certifications and curricula. Requires Rating service at domain level. Requires Web 2.0 Actions.

DISCOVER PORTLET

-> New Ribbons focused on Learning Plan


Hot Learning (Overdue and Mandatory) < >



North-Eastern Wildflowers
COURSE ⚠

Due: 23-APR-2018 [Go to plan](#)

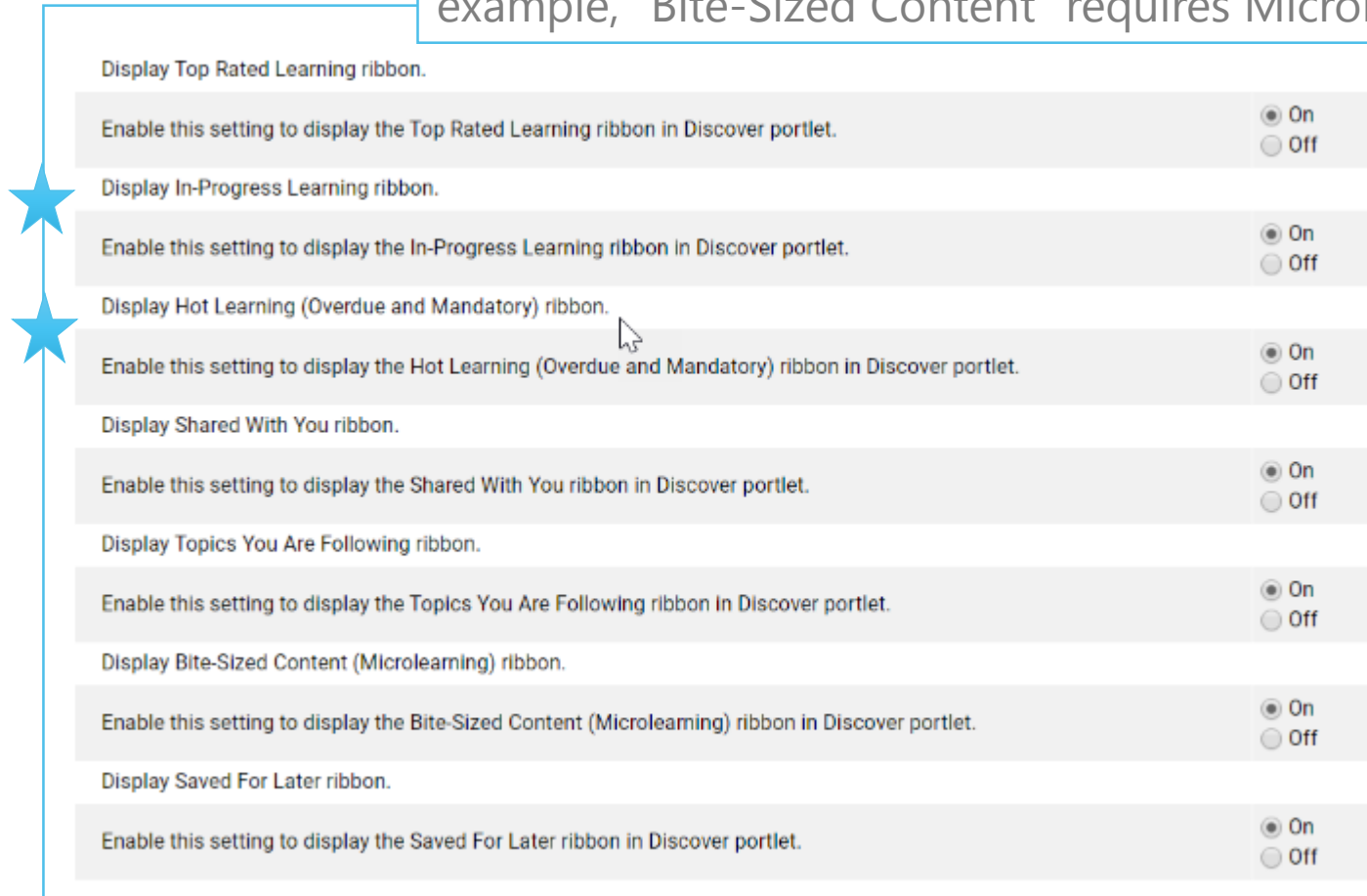
In-Progress Learning < >



DISCOVER PORTLET

-> Admin Configurability

Admin can now Enable and Disable Discover Portlet Ribbons. Enabling ribbon still depends on Underlying service. For example, "Bite-Sized Content" requires Microlearning service.



The screenshot displays the 'Discover Portlet' admin configuration page. It features a list of nine ribbon settings, each with a title, a description, and a radio button to toggle it 'On' or 'Off'. The settings are: 'Display Top Rated Learning ribbon', 'Display In-Progress Learning ribbon', 'Display Hot Learning (Overdue and Mandatory) ribbon', 'Display Shared With You ribbon', 'Display Topics You Are Following ribbon', 'Display Bite-Sized Content (Microlearning) ribbon', and 'Display Saved For Later ribbon'. The first three settings are marked with blue stars on the left. A mouse cursor is hovering over the 'Display Hot Learning (Overdue and Mandatory) ribbon' setting. The 'On' radio button is selected for all settings.

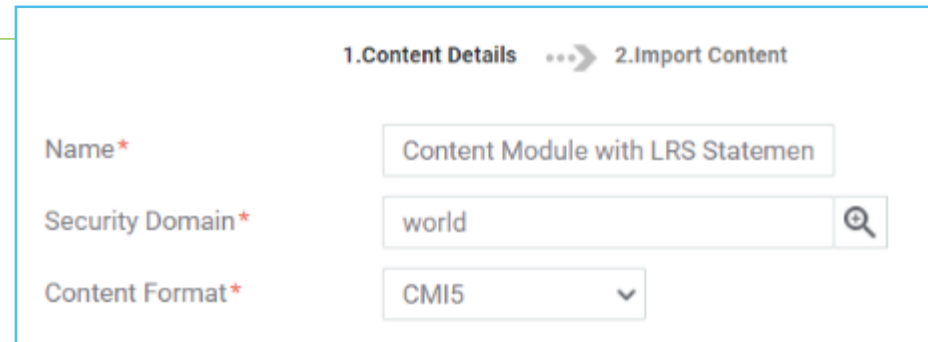
Ribbon Setting	On	Off
Display Top Rated Learning ribbon.	<input checked="" type="radio"/>	<input type="radio"/>
Display In-Progress Learning ribbon.	<input checked="" type="radio"/>	<input type="radio"/>
Display Hot Learning (Overdue and Mandatory) ribbon.	<input checked="" type="radio"/>	<input type="radio"/>
Display Shared With You ribbon.	<input checked="" type="radio"/>	<input type="radio"/>
Display Topics You Are Following ribbon.	<input checked="" type="radio"/>	<input type="radio"/>
Display Bite-Sized Content (Microlearning) ribbon.	<input checked="" type="radio"/>	<input type="radio"/>
Display Saved For Later ribbon.	<input checked="" type="radio"/>	<input type="radio"/>

CONTENT AND SABA DISCOVERY

→ Support for CMI5 Content Standard

WHAT?	We Now Support CMI5 Content Format.
WHY?	Customers are moving to content standards that support LRS statements. CMI5 is a <u>better standard for Saba to support</u> as it leads to greater consistency and fewer support issues.
WHERE?	Content Library
NOTEWORTHY	

CMI5 is an elearning specification (like SCORM, AICC, and TinCan) that takes advantage of the Experience API for recording learning statements in an LRS.



The screenshot shows a web interface for adding content. At the top, there are two tabs: '1. Content Details' (active) and '2. Import Content'. Below the tabs, there are three form fields:

- Name***: A text input field containing 'Content Module with LRS Statemen'.
- Security Domain***: A text input field containing 'world' with a magnifying glass icon to its right.
- Content Format***: A dropdown menu with 'CMI5' selected and a downward arrow.

Compared to TinCan, CMI5 provides better interoperability, packaging content in a way the LMS can understand critical information like completions and bookmarking.

Ecommerce

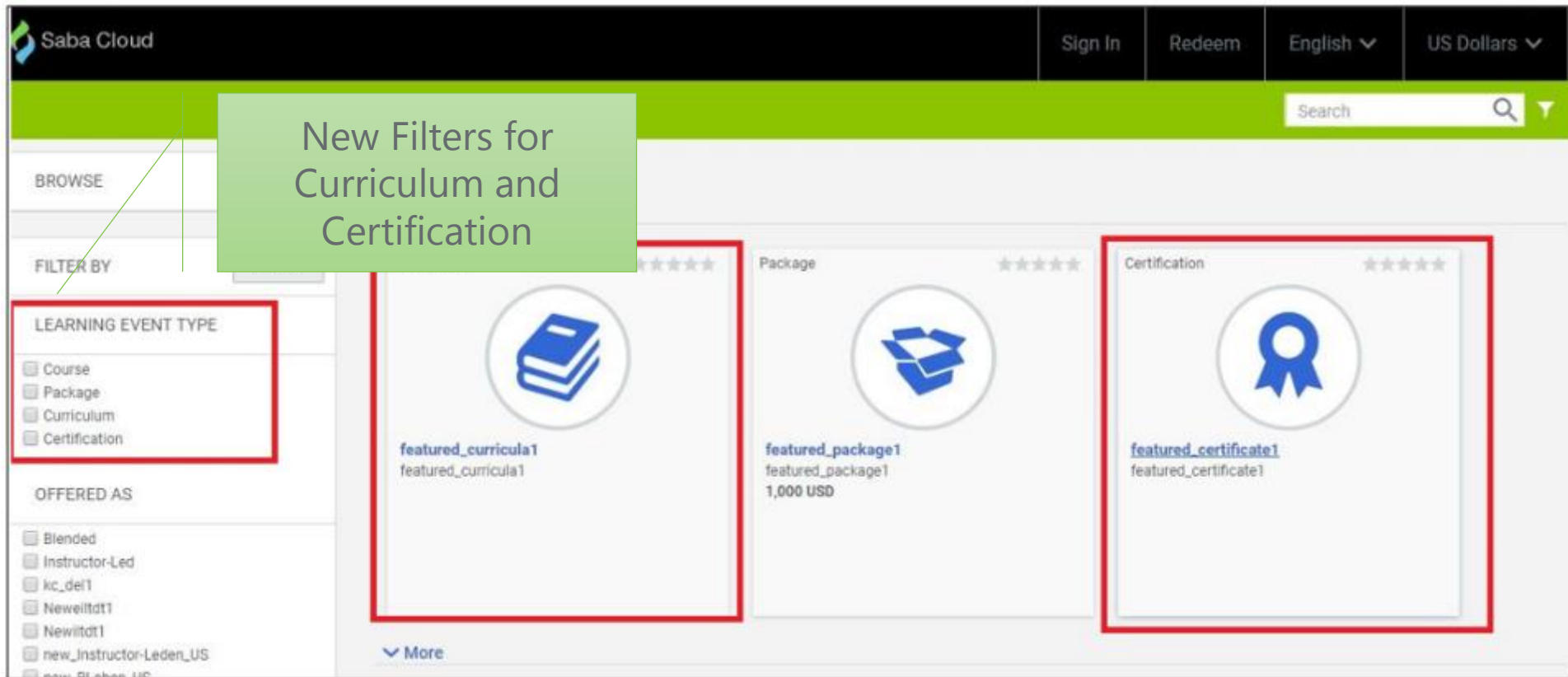
EXTENDED ENTERPRISE AND ECOMMERCE

→ No Roadblocks to Selling

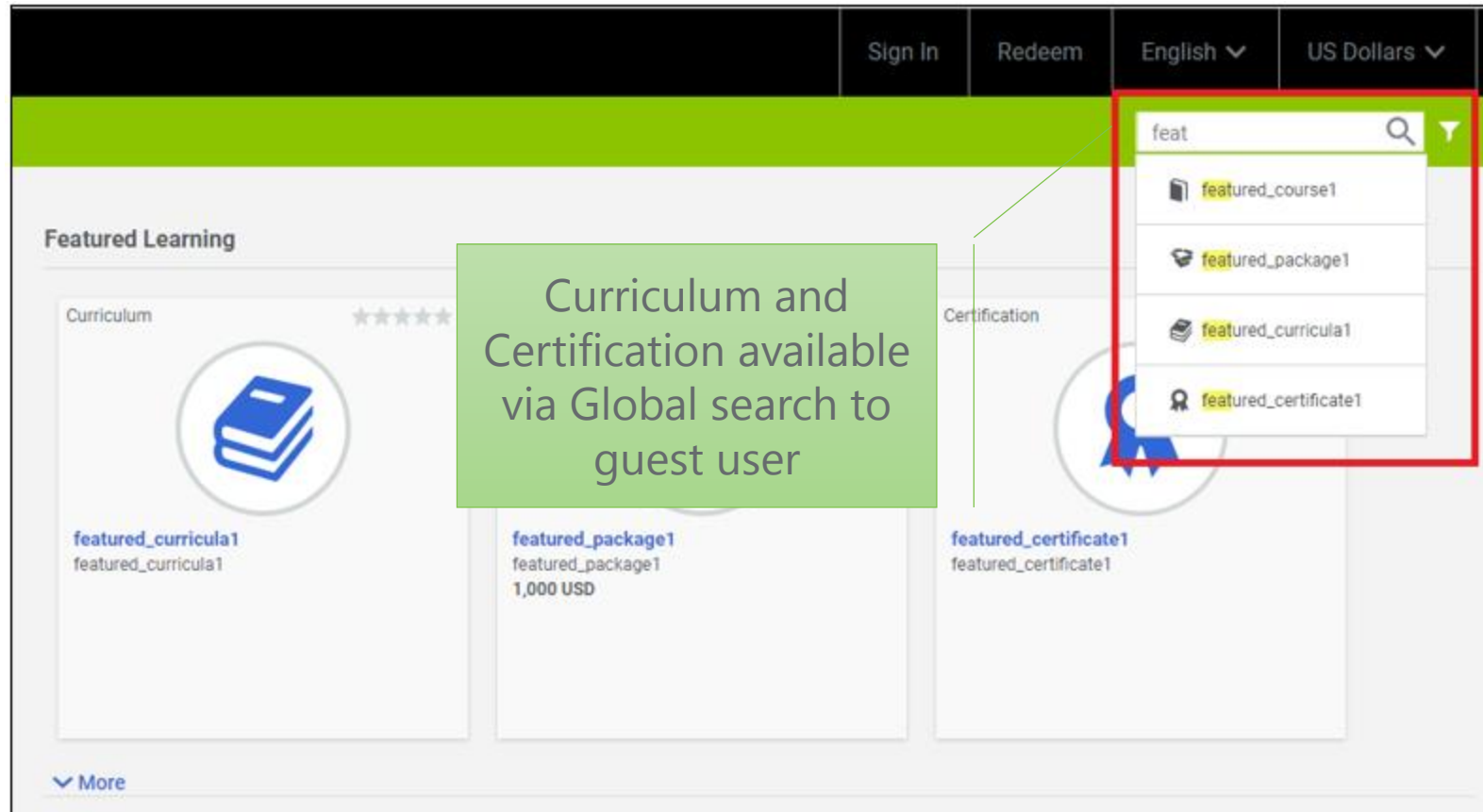


WHAT?	Certifications and curricula are now added in the guest catalog for purchase along with the courses and packages. Two new filters: Certification and Curriculum, have been added under the Learning Event Type.
WHY?	All items that can be purchased should display in guest catalog.
WHERE?	Guest User Learning Catalog Logged-In User Learning Catalog
NOTEWORTHY	

Expanded Learning Catalog



Expanded Learning Catalog



Expanded Learning Catalog

Upon selecting a Certification / Curricula, detail page will display for guest user.

The screenshot displays the Saba Cloud interface for a guest user viewing a curriculum detail page. The browser address bar shows the URL: `localhost/Saba/Web_spf/Social/guest/learningeventdetail/curra000000000001300`. The page header includes the Saba Cloud logo, navigation links (Sign In, Redeem), language (English), and currency (US Dollars) settings. A search bar is located in the top right. The main content area is divided into two columns. The left column features a 'featured_curricula1' section with a star rating (★★★★★) and a 'REGISTER' button. Below this is a 'PATH DETAILS' section showing 'Oracle*' as the first of one course to complete. At the bottom of the left column, a 'featured_course1' section shows a 'PENDING REGISTRATION' status and a 'VIEW CLASSES' button. The right column displays 'CURRICULUM DETAILS' with fields for ID (00200248) and Available from (10/09/2017), along with a 'VIEW ATTACHMENTS' link. A red box highlights the 'REGISTER' button, and another red box highlights the 'PENDING REGISTRATION' status and the 'VIEW CLASSES' button.

Actions on Certification / Curricula detail page will redirect user to login screen.

No social actions will be present on detail page. (Like, share, Bookmark)

EXTENDED ENTERPRISE AND ECOMMERCE

→ No Roadblocks to Buying



WHAT?	1) External Manager with Ecommerce Enabled can Register Team and Pay via Assign Learning. 2) External Manager can Assign Certifications & Curricula and complete the payment flow to register users in selected learning items that make up the Cert/Curr.
WHY?	External Managers were using Buy for Others process to purchase training for team members. This is more of a gift card process, so the registration is not created at the time of the purchase. External Managers needed a way to purchase and register at the same time.
WHERE?	My Team > Assign Learning
NOTEWORTHY	<ul style="list-style-type: none">• Applies to Managers, Alternate Managers, and Organization Managers• As part of this enhancement, we also allow registrar to complete Assign & Enroll flow with payable orders.

Assign Learning with ECommerce

ASSIGN LEARNING

1


2

3

4

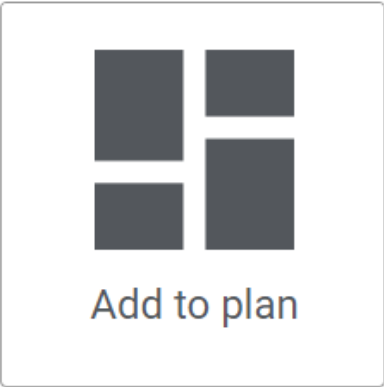
5

Select Type and Click Next

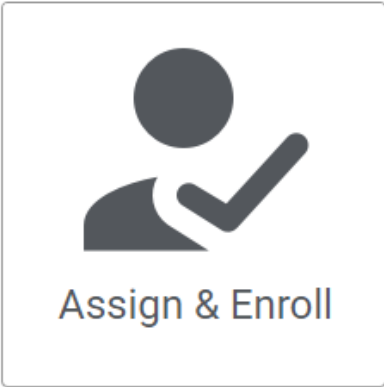


Register

Register for one or more classes
now



Add to plan



Assign & Enroll

NEXT

Assign Learning with ECommerce

ASSIGN LEARNING

12345

Select Learning

Search catalog: wrapping

Hide filters

Title: wrapping

ID:

Class ID:

Delivery type:

CLEAR FILTERS

APPLY FILTERS

TITLE	DELIVERY TYPE	CLASS	SEATS	COST	ACTION
Al Schmitt with Bobby Owsinski: ...	Web-Based	Select class	N/A	--	
Superior Wrapping	Web-Based	English, ID: 00025266	--	20 USD	
Wrapping Awkward Items	Web-Based	Select class	N/A	--	

Load More

Cart capacity: 1 out of 200

SELECTED LEARNING

Superior Wrapping

English, ID: 00025266

[More details](#)

BACK

NEXT

Assign Learning with ECommerce

ASSIGN LEARNING

12345

Select People

Cart capacity: 1 out of 200





PEOPLE

Direct team

Search for people:

Show filters

ADD ALL

NAME	MANAGER	MANDATORY	ACTION
 Elf Three	Santa Claus	<div>NO</div> <div>YES</div>	
 Elf One	Santa Claus	<div>NO</div> <div>YES</div>	

Load More

SELECTED PEOPLE

Elf One

BACK



NEXT

Assign Learning with ECommerce

ASSIGN LEARNING

12345

Review Your Selections

TITLE	SELECTED PEOPLE	MANDATORY USERS	CLASS	TOTAL COST	
 Superior Wrapping	1 Edit	–	English, ID: 00025266	20.00 USD	
			Total cost:	20 USD	

BACK

NEXT

Assign Learning with ECommerce

ASSIGN LEARNING

12345Payment

PAYMENT OPTIONS

Credit Card

Pay with your credit card

Credit card details

Card type*

Visa

First name*

Santa

Last name*

Billing address

Address 1*

5155 Leverett Lane

Address 2

Address 3

= Required

BACK

CANCEL

CONTINUE


SUMMARY

Superior Wrapping

20

Final amount (USD)

20

 Saba University

Saba Software, Inc.

EXTENDED ENTERPRISE AND ECOMMERCE

→ No Roadblocks to Buying



WHAT?	Support for Ecommerce in Prescriptive Rule Based Registrations
WHY?	People Admin can now purchase training as part of a bulk registration via Prescriptive Rule.
WHERE?	Admin > Learning > Registrars Desk
NOTEWORTHY	<p>Supports following payment types</p> <ul style="list-style-type: none">• Purchase Order• Training Unit• Subscription Order• Invoice Me• Pay Later <p>Saba Cloud does not store credit card data. Customer could allow credit card purchase of a subscription (for X dollar limit) which could be used.</p> <ul style="list-style-type: none">• If Pay Later option is selected, then the order gets created with Payment Initiated status. Learner will not have access to content until payment details are added to his <u>individual</u> order.• After adding the class with payment details, you can edit the payment information if needed by selecting Edit Payment Information from Actions.

Ecommerce in Prescriptive Rules

Other Information

Billing Code

Learner Code

0

Discount Amount

EDIT PAYMENT INFORMATION

SAVE

Payment Information

Method Of Payment

Purchase Order ▼

Use learner as order contact

☒

Purchase Order Number


SAVE



EXTENDED ENTERPRISE AND ECOMMERCE

→ No Roadblocks to Buying



WHAT?	Option for End User to Choose Another Payment Type Even If Covered By a Subscription
WHY?	Not all subscriptions are based on expiration. Some subscriptions have a spending or a registration cap. In these cases, the learner may choose to save their subscription and pay with another payment type.
WHERE?	Payment workflow

**Blended_course_01**
(ID: 00043118)
Course description : testing

Suggested classes for you
 Class ID : **00043118--00027621**
Blended
09/27/2017
Location1
Class description : description
 **Instructor:**
Inst1 Inst2
Language : English
Duration : 00:30
Available seats : 11
Waitlisted : 0
[View detail](#) [Attachments >](#)

CONFIRM ACTION

One of the existing subscriptions will be used to pay for this order. Please click Continue to complete the order. In case you want to buy using other payment options, click Other Payment Options.

[OTHER PAYMENT OPTIONS](#) [CONTINUE](#)

Core Learning

Notable Changes

Notable Changes

→ Add External Completed Learning Component Aware



WHAT?	Add Completed Learning Component Aware
WHY?	This is a solid community request. Many customers require custom fields for Course Creation. Prior to this release customers either had to not require custom fields or not use Add External Learning.
WHERE?	My > Add External Learning My Team > Add Completed Learning (New)
WHAT?	Now, when a custom field is set to display on the Course component, this field will be exposed when creating an Ad Hoc course via Add External Learning.

Notable Changes

→ Add External Learning Component Aware

- Here you can see where the Component has Custom 0 labeled as C_String and marked as required.

Component Details: Offering Template

Component Details

Print | Export

Name	Value
UI Label	<input type="text" value="C_String"/>
Audit	<input type="text" value="No Auditing"/>
Data Is Protected	<input type="checkbox"/>
Default Value	<input type="text"/>
Generate Mask	
Has Unique Values	No
Is a List Of Values	<input type="checkbox"/>
Is Generated	No
Is Internationalized	No
Is Referenced	No
Is Required	<input checked="" type="checkbox"/>
Maximum Size	
Size	<input type="text"/>

ADD EXTERNAL LEARNING

Registration Date *
23-Apr-2018

Class End Date
23-Apr-2018

Score

Other Course Information
C_String *

Additional Details

CANCEL

ADD LEARNING

Notable Changes

→ New Org Manager Named Queries



WHAT?	New Org Manager Named Queries – Part II
WHY?	Provide additional named queries for 4 Learning Notifications as customers need to have more notifications which notify Organization Managers so they are aware of critical changes and can take appropriate action
WHERE?	Admin > System > Configure System > Notifications
WHAT?	<ol style="list-style-type: none">1. Instructor-Led Class Cancelled2. Learner Certification Expiration in X days Reminder3. Learner certification is Expired4. Change StartDate/SessionTemplate of Instructor-Led Class

Notable Changes

→ New Org Manager Named Queries



Course Created Successfully!

Hi ,

You have created a new course which can now be edited from the Course I Manage page.
Here is a summary of the course you created:

↓

Bowling by Charlie

Course Id: GAMC1060

[GO TO COURSE DETAILS](#)

Course/Class Simplification w/Gamification

Course/Class Simplification with Gamification\

→ Course/Class Templates



WHAT?	Provide Catalog Admins with the ability to create Course/Class Templates to be used when creating a Course
WHY?	<ul style="list-style-type: none">• Customers love our capability but want to be able to decentralize the management of the catalog with less training and without having to give up Admin rights.• Customers like the Quick Course, but often say: "We like it, but can't use it as it has X and doesn't have Y"
WHERE?	Admin > Learning > Manage Learning Catalog > Course Template
NOTEWORTHY	<ul style="list-style-type: none">• Catalog Admins will have the rights to create and manage templates• They support only the OOB field supported in the current Quick Course and any custom field enabled on Course and Class• Have three statuses: Draft, Active and Inactive• When accessed for the first time a sync will run to synchronize the Template with Component Dictionary• Also, when a change is made in the Component upon save all templates will be updated• Templates are Domainable

Course/Class Simplification with Gamification

→ Introducing New Achievement Badges



WHAT?	Accelerated Learning Compliance using Game Theory with the introduction of two new Achievement Badges
WHY?	<ul style="list-style-type: none">• Customers have long asked for Gamification to reward learners who meet due dates• Not only complete the learning on time but to also ensure learners are comprehending and retaining the material. Through the First-Try badge, they can now reward them for completing a test on the first try
WHERE?	Admin > HR > Manage Badges > Badges
NOTEWORTHY	<ul style="list-style-type: none">• These are OOB Badges which cannot be disabled nor can the image be changed• Only the HR Admin with proper rights can add points to the badges• The points assigned to the badges will be the same for every course if the course is gamified and points are allowed• Unlike the Course Badge introduced in a prior release, these badges can only be assigned from the Course and not from the Manage Badges• On-time badge is only awarded once per course. However, the First Try Badge can be awarded as many times as there are Tests in the course

Course/Class Simplification with Gamification

→ New Local Catalog Admin role



WHAT?	To support the new Course Creation workflow we have introduced a new security role: Learning Admin – Local Catalog Admin
WHY?	<ul style="list-style-type: none">This security role allows end users to create and manage courses using a new, streamlined UI and workflow. The ability to use templates can be added to simplify the creation process.
WHERE?	Admin > System > Manage Security > Security Roles
NOTEWORTHY	<ul style="list-style-type: none">OOB this role will be able to do the following:<ul style="list-style-type: none">Create a Course via the new workflow with the basic fieldsManage these courses through a new page: Courses I ManageAdditional privileges will need to be added to allow these new Admins to Create using Templates, Gamify and Gamify with Points

Course/Class Simplification with Gamification

→ New Course/Class Creation



WHAT?	New Course Creation workflow to allow for the decentralization of the Learning Catalog
WHY?	<ul style="list-style-type: none">• Customers have asked for the ability to allow key users in their company to create Learning for registration without having to spend numerous hours training and giving up Admin rights
WHERE?	Home > New Course Me > Courses I Manage
NOTEWORTHY	<ul style="list-style-type: none">• Merged Course, Delivery Type, WBT Class and Content into one workflow• OOB, only the minimum fields required to create all objects are exposed during creation• Domain is the users Home Domain by default• Available From is defaulted to todays date unless the course is saved as draft (this status is only for display purposes and not reportable)• Display for Learner and Call Center are also checked by default• You are now able to group activities into Sections

Course/Class Simplification with Gamification

→ Gamify a WBT Course



WHAT?	New Create Course workflow with the ability to Gamify
WHY?	<ul style="list-style-type: none">Our customers have long asked for the ability to Gamify Learning to encourage learner to complete learning on time and to increase engagement
WHERE?	Home > New Course Me > Courses I Manage
NOTEWORTHY	<ul style="list-style-type: none">To Gamify a Course the Local Catalog Admin role will need the privilege: Can Local Catalog Admin Gamify Course<ul style="list-style-type: none">This only allows the course to assign a course completion badge, and the two achievement badges; No PointsTo Gamify a Course with Points an additional privilege is required of: Can Local Catalog Admin Add Points to Gamified CourseCreating a course using a Template will require the privileges of: Can Local Catalog Admin Use Course Template on the System Component and also Is Local Catalog AdminRecommend that the Local Catalog Admin security role be Cloned if they have different Local Catalog Admins creating in different ways

Course/Class Simplification with Gamification

→ Security Role Settings



System Component Privileges

<input type="checkbox"/>	Can configure Career Planning
<input checked="" type="checkbox"/>	Is Junior Catalog Admin
<input checked="" type="checkbox"/>	Can Junior Catalog Admin use Course Template
<input type="checkbox"/>	Can Create Blogs

Offering Template Component Privileges

<input checked="" type="checkbox"/>	Change Display for Web and Call Centre
<input type="checkbox"/>	Can Revoke/Cancel Recurring Course Assigned to Others
<input checked="" type="checkbox"/>	Can Junior Catalog Admin Gamify Course
<input checked="" type="checkbox"/>	Can Junior Catalog Admin Add Points to Gamified Course
<input type="checkbox"/>	Can View Protected Data
<input type="checkbox"/>	Admin View

Course/Class Simplification with Gamification

→ Create Course & Manage Courses I Created



WHAT?	Provide the ability for a Local Catalog Admin to create and manage the courses they have created
WHY?	<ul style="list-style-type: none">As stated, customers want to decentralize their catalog without giving up Admin rights
WHERE?	Me > Courses I Manage
NOTEWORTHY	<ul style="list-style-type: none">Local Catalog Admins will get the privilege of Is Local Catalog Admin on the System Component which give them access to the Portlet and Courses I ManageThese courses cannot be managed anywhere but through this workflowLocal Catalog Admins will be able to view all courses they are a Creator or an Owner of via Courses I Manage pageWith that, Admins will need to do one of the following to assist or troubleshoot<ul style="list-style-type: none">Ensure they are the Owner of the CourseScreen share with the Creator or OwnerProxy in as the Creator or Owner

Course/Class Simplification with Gamification

→ New Pre-defined Course Notifications



WHAT?	New Look and Feel Pre-defined Course Notifications
WHY?	<ul style="list-style-type: none">Many customers have requested we provide notifications without Saba Branding
WHERE?	Admin > System > Manage Notifications > Events
NOTEWORTHY	<ul style="list-style-type: none">The following Events have the new look and feel available:<ul style="list-style-type: none">Course CreatedCourse Added to ProfileCourse Due in 30 DaysCourse Due in 15 DaysCourse Due TodayTarget date changed for a course in learner's planExisting Pre-defined events will remainTo take advantage of these new events, customers will need to enable

Saba Rewards

Rewards – What Do We Have Now?

Learning Motivation:

- **Badge** for Course completion
- **Badge** for Certification and Curriculum completion
- **Points** per Badge
- Reward Messages
- Reward Notifications

Impression Rewards

- **Badge** for Impression
- Visual tie in on Rewards page

Points-Based Leaderboard

The screenshot displays the Saba University Rewards interface for user Walz Fred. The interface is divided into several sections:

- User Profile:** Shows the user's name (Walz Fred), a profile picture, and a PQ score of 0. A sidebar menu includes options like Plan, Activity, Profile, Career Planning, Expertise, Continuing Education Credits, Completed Learning, Learning Requests, Order History, Check-ins, Impressions, Recommendations, and Rewards (highlighted).
- My Rewards:** A section with three sub-sections:
 - REWARDS POINTS:** Displays 425 My Points, 263 Team Average, and 105 Organization Average.
 - TOP IMPRESSIONS:** Lists Coach, Expert, and Customer focused.
 - RECENTLY EARNED REWARDS:** Shows a 250 Points Integrity badge with the message "Keep up the good work!"
- REWARDS SUMMARY ACHIEVEMENTS:** A row of three achievement cards:
 - Integrity:** 250 points, earned on 07/25/2017.
 - Creative Mind:** 100 points, earned on 07/25/2017.
 - Process Expert:** 75 points, earned on 07/25/2017.
- CONGRATULATIONS:** A large pop-up message celebrating the user's achievement in Java and HTML, awarding 200 Points. It includes a "CONGRATULATIONS" banner, a "Java" logo, and a "MY REWARDS" button.

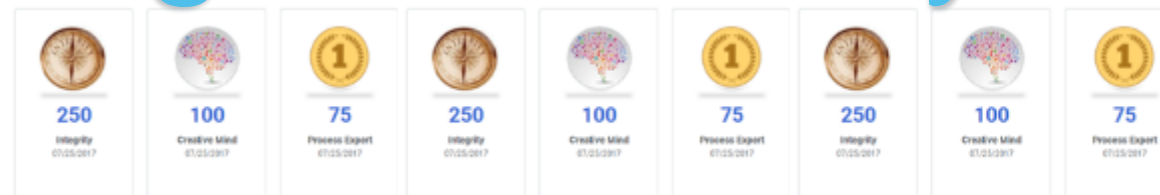
SABA REWARDS

→ Foundation Rewards Service



WHAT?	Rewards Service is moved from Collaboration to Foundation
WHY?	Learning customers who do not choose to use Collaboration features can still get benefit from rewarding learning completion.
WHERE?	Admin > System > Configure System > Foundation > Rewards
NOTEWORTHY	<ul style="list-style-type: none">Two Business Rules under Rewards Service control use of Points

Badges for Everyone!!



SABA REWARDS

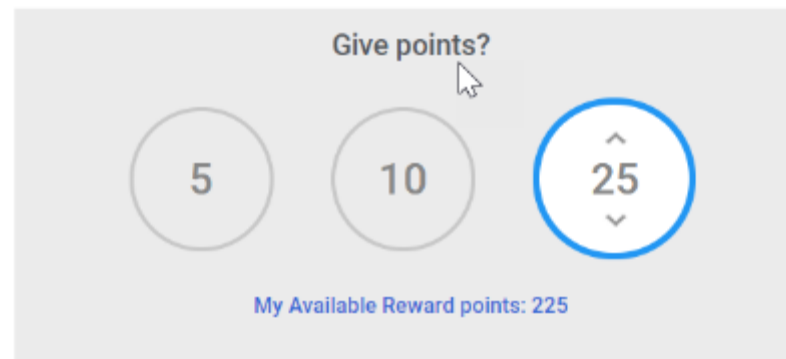
→ Badge Security Updates

Problem	Solution
Admin needs to manage badging for all users in the system.	HR admin with appropriate rights, can create a badge and assigning points to that badge regardless of whether rewards and/or points are enabled on his/her own domain..
Admin needs full access to align learning items with badges	When adding learning item to a badge, admin can see all the learning items for which they have domain rights to see even if a learning item is not on the same domain as the badge.
Optimize points workflow and display.	<p>Learning Badge restricted to 1000 points. Existing Badges not affected.</p> <p>Points given as part of an Impression will also be restricted to 1000.</p>

SABA REWARDS

→ Peer Rewards and Impressions

WHAT?	Ability to give points to a peer as part of giving an Impression.
WHY?	<p>End users are accumulating points from completing learning and certification programs.</p> <p>Now these points can be used to reward a peer who has gone above and beyond for you.</p>
WHERE?	Impression workflow
NOTEWORTHY	<ul style="list-style-type: none">Business Rules under Rewards Service controls use of Points



SABA REWARDS


→ Peer Rewards and Impressions

- Impressions NPS Updated
“How is X doing?”
- Badge Options unchanged
- New Points option
 - Shows available points
 - Provides default point gifts
 - Allows you to raise/lower value
- Private comment unchanged

LEAVE AN IMPRESSION




How is Aaron doing?




 This rating will not be shared with the user

CANCEL POST


LEAVE AN IMPRESSION



How is Aaron doing?





  

✓ THANKS! Tell us more...

 PUBLIC

Leave a public comment


Give a badge?

 Action oriented  Coach  Creative  Customer foc...

Give points?

5 10 25


My Available Reward points: 600

 PRIVATE

Aaron can be even better if...

SABA REWARDS

→ Peer Rewards and Impressions



Aaron Good

[Update picture](#)

[in](#) [tw](#) [Y](#) [<](#) [B](#)

PQ - 0

- Plan
- Activity
- Profile
- Career Planning
- Expertise
- Continuing Education Credits

My Rewards

BADGES

ME 12

TEAM 2

ORGANIZATION 2

6

4

2


LEARNING

IMPRESSION

ACHIEVEMENT


WALLET

700
POINTS




Master Order Taker
Award

1




New Hire Winner

1




Diversity Superstar

1




Compliant Worker

1



Anti-Corruption
Regulation Badge

1

 Saba University

Saba Software, Inc.

SABA REWARDS

→ Updates to My Rewards Page(s)

WHAT?	My Rewards Page Updated to Accommodate Impression and Achievement Badges – and Expansion of Leaderboards. Badge Count now used in Leaderboards. Accumulation of Points is still displayed.
WHY?	Expanded Usage of Badging and Points across Saba Cloud Workflows!
WHERE?	Me > My Rewards
NOTEWORTHY	<ul style="list-style-type: none">• Rewards service Controls visibility of My Rewards page• Impressions service controls visibility of Impressions• Business Rules under Rewards Service controls use of Points• Rewards Redemption service controls behavior of Points “Wallet”

SABA REWARDS

→ Updated My Rewards Page

My Rewards

BADGES

ME 7

TEAM 11

ORGANIZATION 7

4

LEARNING

3

IMPRESSION

0

ACHIEVEMENT

Wallet

715
POINTS



Java Beginner

1



Java Programmer

1



Active Learner

1



Winner

1

SABA REWARDS

→ Updated My Rewards Page

My Rewards

BADGES

ME 7

TEAM 11


ORGANIZATION 7

TOP BADGE EARNERS

BADGE COUNT

You are #7 out of 12


1



Shaina Singh

36


2



Natalia Jack

33

3




Christian Grey

25

...

7



Kristy Holmes

7

SABA REWARDS

→ Updated My Rewards Page

My Rewards

BADGES

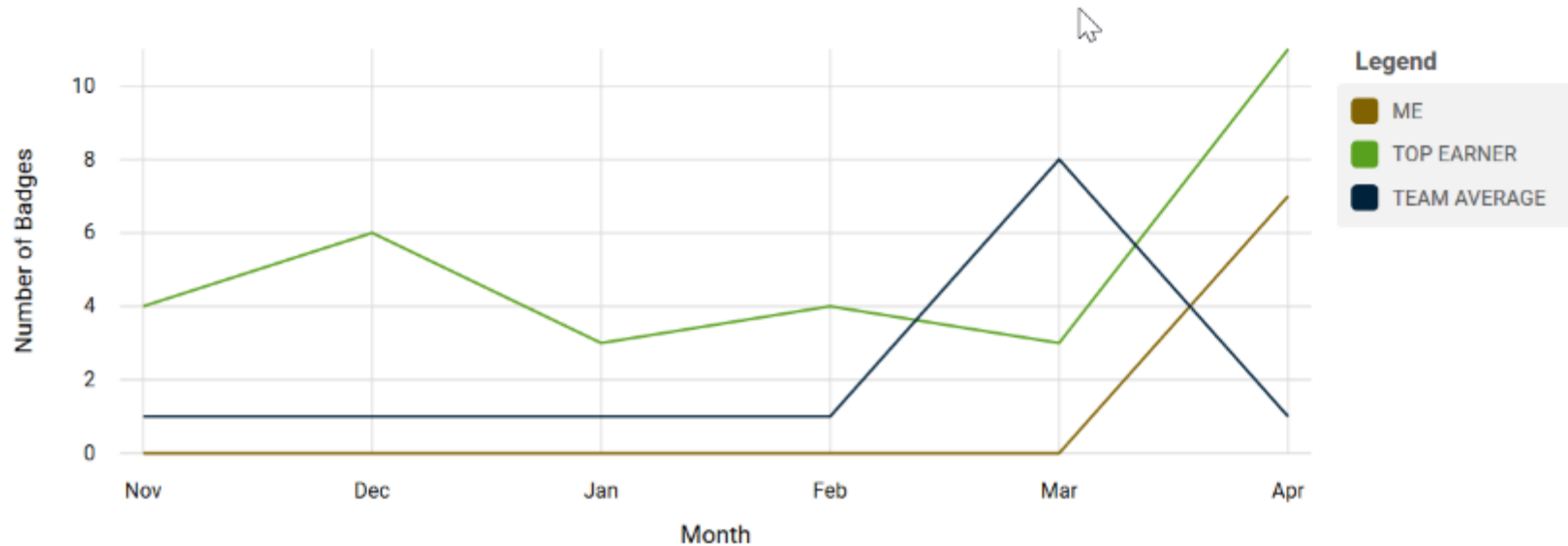
ME 7

TEAM 11

ORGANIZATION 7

TOP BADGE
EARNERS

BADGE
COUNT



SABA REWARDS

→ Updated My Rewards Page


My Rewards


BADGES


ME 7 TEAM 11

TOP BADGE EARNERS TOP ORGANIZATION

You are #3 out of 6

1

Gal Gadot
19

2

Chadwick Bo
10

3

Chris Evans
7


My Rewards


BADGES


ME 7 TEAM 11 ORGANIZATION 7

TOP BADGE EARNERS TOP ORGANIZATION BADGE COUNT

Your organization is #2 out of 30724 in your company

1

Quality Assurance
10

2

R&D
7

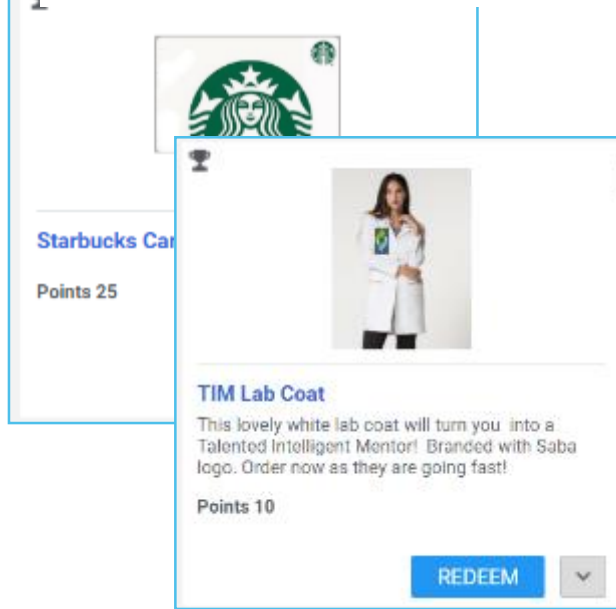
3

Sales
2

SABA REWARDS

→ Rewards Redemption

WHAT?	The Ability for an End User to Redeem their Points for Incentive items
WHY?	Allows organizations to recognize extra effort.
WHERE?	Admin > System > Configure System > Foundation > Rewards > Rewards Redemption Admin > HR > Manage Rewards Me > My Rewards > My Wallet
NOTEWORTHY	<ul style="list-style-type: none">• Rewards service Controls visibility of My Rewards page• Business Rules under Rewards Service controls use of Points• Impressions service controls visibility of Impressions• Rewards Redemption service controls behavior of Points "Wallet"• Points/My Wallet page will display if Rewards Redemption is Off but only Points History will display• If Rewards Redemption service is Off, Reward items in global search is also disabled

Rewards Use Cases



Internal Employee

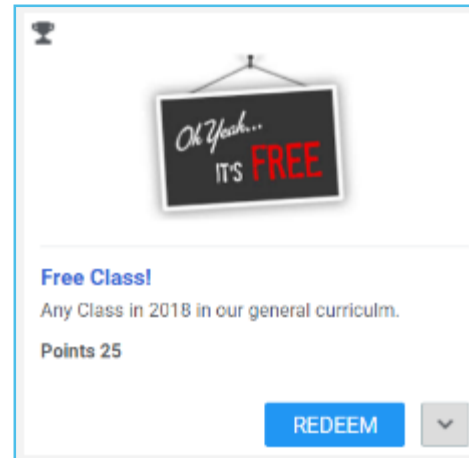
- Branded Backpack
- Best Parking Spot
- Day Off
- Team Party/Restaurant
- Gift Cards
- Donation

Non Standard

- Developmental Opportunities
- Product



External Users – Customer, Suppliers May be Rewarding Frequent Shoppers



- Free Course
- Discount
- Consulting Time

Admin – Creating Reward Items

→ Fast and Easy...

Name*

Best Parking Spot for One Week

Reward Number

00002669

Description

You will have a reserved parking spot with best possible location (next to handicapped spot) for one week. This

Character Limit : 2000
Remaining character count: 1822

Instructions ?

B **I** **U** **S** **≡** **≡** **≡** **≡**

PARAGRA... FONT FA... FONT SIZ...

Please provide your preferred dates for the week.

p Words: 8


Points Required*

25

Featured

☐


Reward Image




Choose File

parking.jpg

You can upload a JPG, BMP or PNG image. The image size must be at least 120x120 pixels and the file size must be smaller than 2MB.



TIM Lab Coat



Starbucks Card - \$25

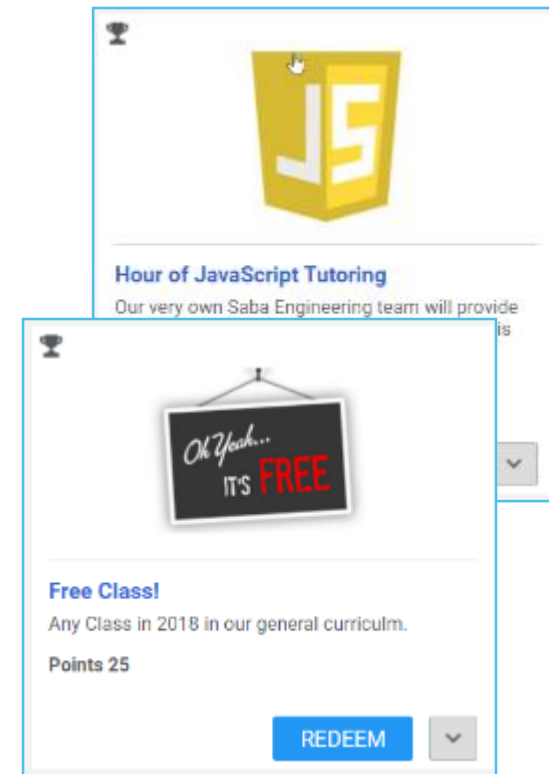
Points 25

REDEEM

Admin – Creating Reward Items

→ ...with lots of options

- Control Communication
 - Person creating badge is automatically owner and will get notifications. Owner can be updated or additional owner added.
- Control who Sees What
 - Rewards Items are domain aware and can also be aligned with Audience Types
 - All Rewards can be searched via global search
- Control Availability
 - Available from / Discontinued on dates
- Promote specific items
 - Featured rewards will be showcased in My Wallet
 - Use the deeplink to promote an item in an email or post on external site
- Control Visuals
 - Marketing text option with Rich-Text Editor if you want a very specific “look”



End User – Redeeming Rewards

→ My Wallet

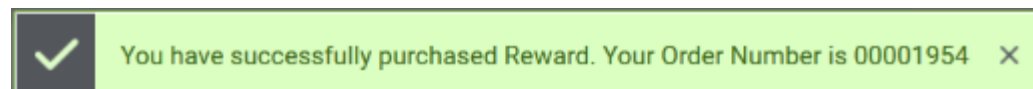
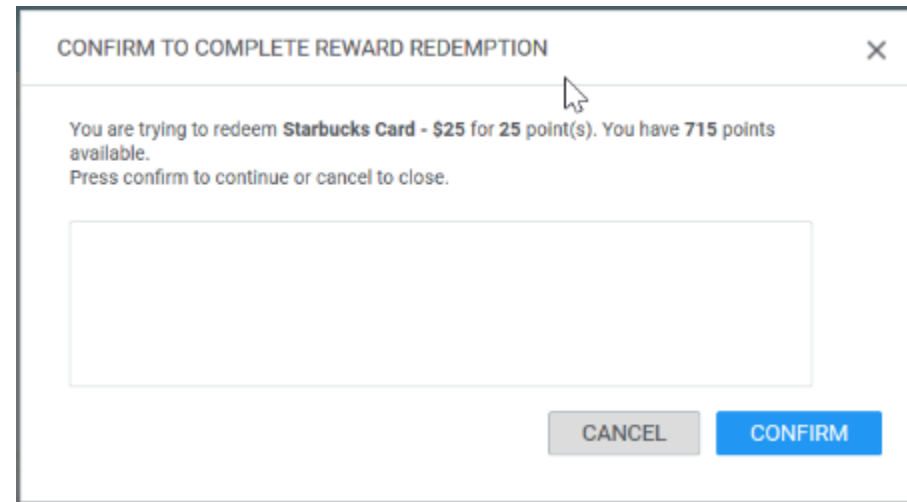
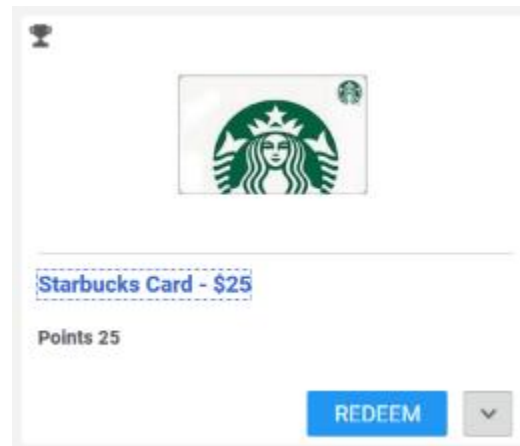
The image shows a user interface for redeeming rewards. At the top, a search bar contains the text 'card' and is highlighted with a red box. Below the search bar, it says '2 Results found for 'card'' and 'Sort by Relevance'. The main content area is titled 'My Wallet' and features a 'Featured Rewards' section with a 'VIEW ALL REWARDS' button. The featured rewards are:

- AMAZON GIFT CARD**: Amazon gift card worth \$100, 30 POINTS. The image shows an Amazon.com gift card with 'GIVEAWAY! \$100' and the Amazon logo.
- KQE_REWARD4**: KQE_Reward4, 5 POINTS. The image shows a vanilla ice cream cone with a 'Reward Yourself' badge.
- KQE T-SHIRT**: T-shirt in Red color. Available in all ..., 50 POINTS. The image shows a red t-shirt.
- TEAM LUNCH**: The lunch for the 10 people, 90 POINTS. The image shows a set table for a meal.

At the bottom left, there is a pagination control showing '13 - 16 of 16'. On the right side of the interface, there is a '715 POINTS' balance and a 'REDEEM' button.


End User – Redeeming Rewards

→ My Wallet



End User – Redeeming Rewards


→ My Wallet




Best Parking Spot for One Week

You will have a reserved parking spot with best possible location (next to handicapped spot) for one week. This must be scheduled with Ms. X and there are certain blackout weeks.

Points 25

REDEEM 

CONFIRM TO COMPLETE REWARD REDEMPTION 

You are trying to redeem **Best Parking Spot for One Week** for 25 point(s). You have **715** points available.
Press confirm to continue or cancel to close.

Please provide your preferred dates for the week.

I would like May 14th - May 18th at the Lexington Office

ADDITIONAL INFORMATION

Office or Remote Employee:

Size (If Applicable):

Color (If Applicable):

CANCEL **CONFIRM**

Tip! Enable custom fields to gather frequently needed information.

Manage Orders

Admin can view order and change status to delivered or cancelled. If cancelled, points will be returned to end user.

Reward Orders

Order Number

Status

-Select O

Reward Name

Domain

Learner

Updated On <=

Updated On >=

Configure

Save Search Query

SEARCH

Reward Order Details

Order Number

00001954

Reward Id

Starbucks Card - \$25

Learner

kristy holmes

Cost (Points)

25

Refund (points)

0

Comments

Domain

world

Status

Placed

Reward Order

[Print](#) | [Export](#) | [Modify Table](#)

Order Number	Status	Reward Number	Learner	Reward Name
00001954	Placed	00002631	kristy holmes	Starbucks Card - \$25

Manage Orders

POINTS HISTORY

ORDER HISTORY

Filters


Search Order Number

Last 30 Days

Order Status

RESET


APPLY



STARBUCKS CARD - \$25

Order number: 00001954
Order amount: 25 points
Order date: 26/04/2018
Status: Placed

REDEEM AGAIN



AMAZON GIFT CARD

Amazon gift card worth \$100

Order number: 00001926
Order amount: 30 points
Order date: 25/04/2018
Status: Placed

REDEEM AGAIN

< 1 - 2 of 2 >

End user can view order and change cancel up until time admin “delivers” the order. If cancelled, points will be returned to end user.

End user can also “Redeem (favorite same item) Again” from order history.

SABA REWARDS

→ Points Management

WHAT?	End user can view points history Admin can reverse points transfer in case of error End user can transfer points outside of impression
WHY?	We are offering flexibility to allow admin to deal with unusual cases. Maybe end user gave points to a peer only to discover peer had left company. This flexibility is also available to teams who may want to pool points to purchase a group lunch type of reward.
WHERE?	Admin > HR > Manage Points Me > My Rewards > My Wallet > Points History
NOTEWORTHY	<ul style="list-style-type: none">Points/My Wallet page will display if Rewards Redemption is Off but only Points History will display

Admin - Reward Points Management

HR Home

Manage Organizations

Manage Skills

Manage Jobs

Manage Location & Facilities

Manage Industry and Geogra...

Reports

Manage Badges

Manage Rewards

Rewards

Reward Order

Manage Points

Manage Points

Badge name

Assignee

Assigned By

Badge Status

-Select One-

Assigned On >=

Assigned On <=

Context

-Select One-

Points >=

Configure

Save Search Query

SEARCH

Manage Points

1 2 3 4 5 ...


Print

Export

Modify Table

Badge name	Assignee	Assigned By	Context	Badge Status	Assigned On	Points	Reason	Actions
Action oriented	extw55 extw55	stest111 stest111	Impression	Assigned	22/03/2018	25		<div>Revert Point</div>
Action oriented	Kristy Holmes	John Smith	Impression	Assigned	26/04/2018	25		<div>Revert Point</div>
Active Learner	extw57 extw57	wbt learning test	Learning	Assigned	23/03/2018	500		
Active Learner	extw56	Get With Badge	Learning	Assigned	22/03/2018	500		

End User - Reward Points History and Transfer Points



Aaron Good

[Update picture](#)


[in](#) [tw](#) [Y](#) [<](#) [R](#)

PQ - 0

- Plan
- Activity
- Profile
- Career Planning
- Expertise
- Continuing Education Credits
- Completed Learning
- Learning Requests
- Order History
- Impressions
- Recommendations
- Rewards**

Wallet

Featured Rewards [VIEW ALL REWARDS](#)




\$100 VISA GIFT CARD

A \$100 Visa Gift Card good anywh...

1000
POINTS

☆☆☆☆☆



\$50 VISA GIFT CARD

A \$50 Visa Gift Card that can be us...

500
POINTS

☆☆☆☆☆

[POINTS HISTORY](#) [ORDER HISTORY](#)

Total points

700

Points earned

700

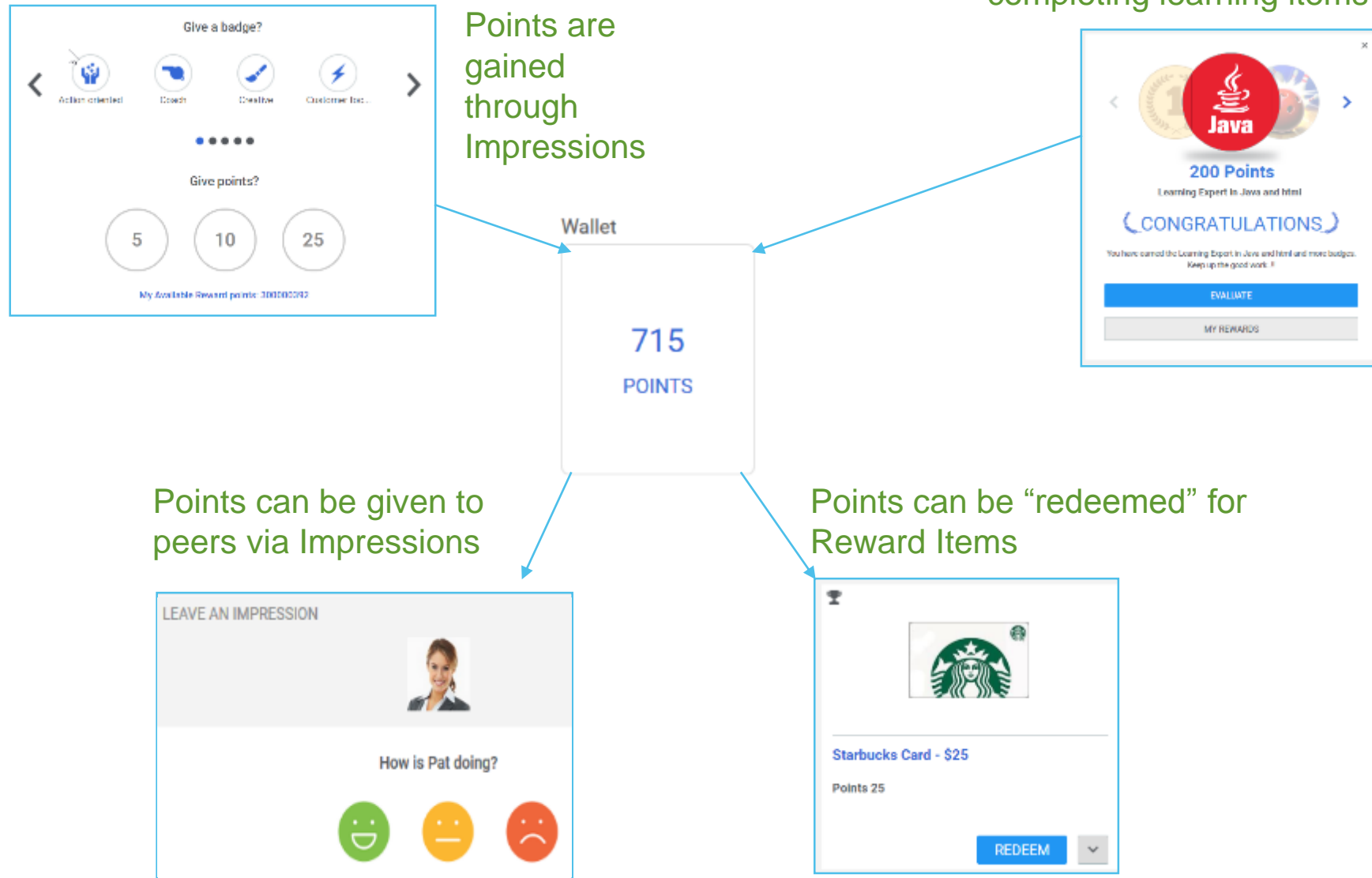
Points used

0

[TRANSFER POINTS](#)

Date	Description	Credit	Debit
11-MAY-2018	Completion of Award Course (Master Order Taker Award)	500	
11-MAY-2018	Completion of Award Course (First Try Badge)	100	
11-MAY-2018	Completion of Award Course (On Time Completion Badge)	100	
			1 - 3 of 3


Summary Rewards Workflow



Rewards Workflow – Getting Started


- A Recommendation for “Seeding Points” is a class with quick review of company goals for Peer Rewards program. Upon completion students gets a Badge with a “kick start” of points.

Badge Details

Name	Ready To Go!	Badge Icon*  Choose File <small>Upload a badge in a supported format. The image must be 48x48 pixels or 120x120 pixels. The file size must be less than 1MB.</small>
Description		
Points	250	
Status*	ACTIVE ▾	
Domain*	world 🔍	
Context	<input type="radio"/> Impression <input checked="" type="radio"/> Learning <input type="radio"/> Achievement	

Learning Events

[Add Learning Event](#)

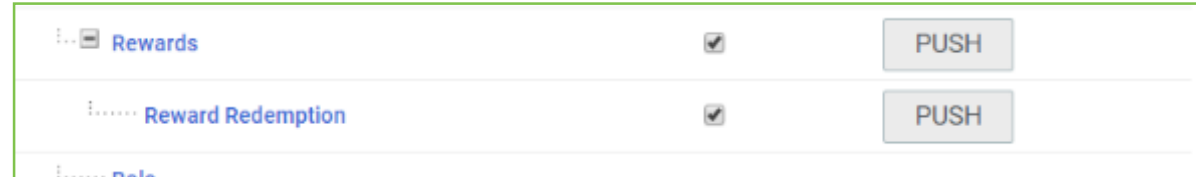
Name	Type	Actions
Peer Rewards Kick Off	Course	

REWARDS

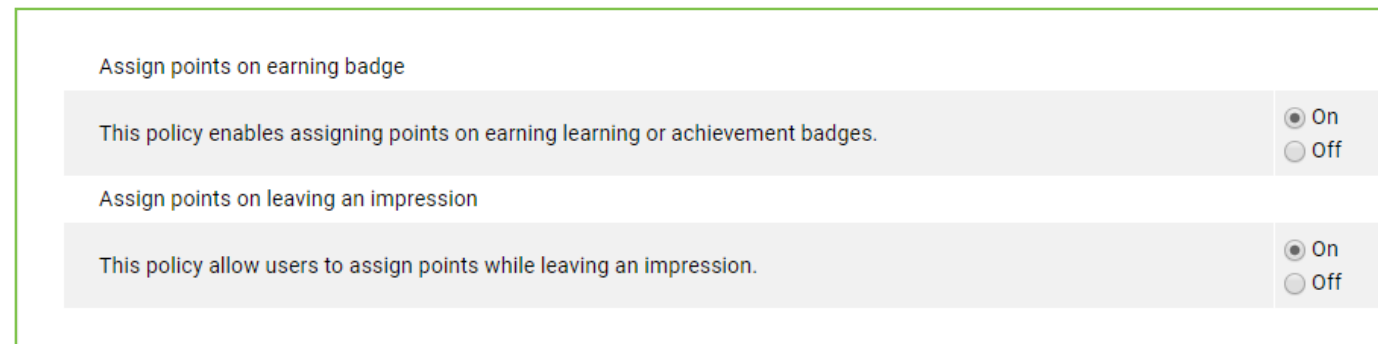
→ Services



- Rewards is now a service under Foundation. Collaboration does not need to be enabled.



- Two Business Rules under Rewards to govern Points.



- Additional service for Rewards Redemption.

REWARDS

→ Services



- Under Rewards Redemption Service
 - New Component

Components [Print](#) | [Export](#) | [Modify](#)

Name	UI Label	Description
Reward	Reward	Table: cmt_ext_reward, This entity define details of rewards, which can be redeemed by learner.
RewardOrder	Reward Order	Table: cmt_reward_order, stores reward orders.

- New Notifications

Events [Print](#) | [Export](#)

Enable	Events	Type	Description
<input checked="" type="checkbox"/>	Reward Order Cancelled	Triggered Event	Triggered when Reward order is Cancelled
<input checked="" type="checkbox"/>	Reward Order Confirmed	Triggered Event	Triggered when Reward order is confirmed
<input checked="" type="checkbox"/>	Reward Order Delivered	Triggered Event	Triggered when Reward order is Delivered
<input checked="" type="checkbox"/>	Reward purchased	Triggered Event	Triggered when a learner purchases Reward

Saba Cloud Customer Community

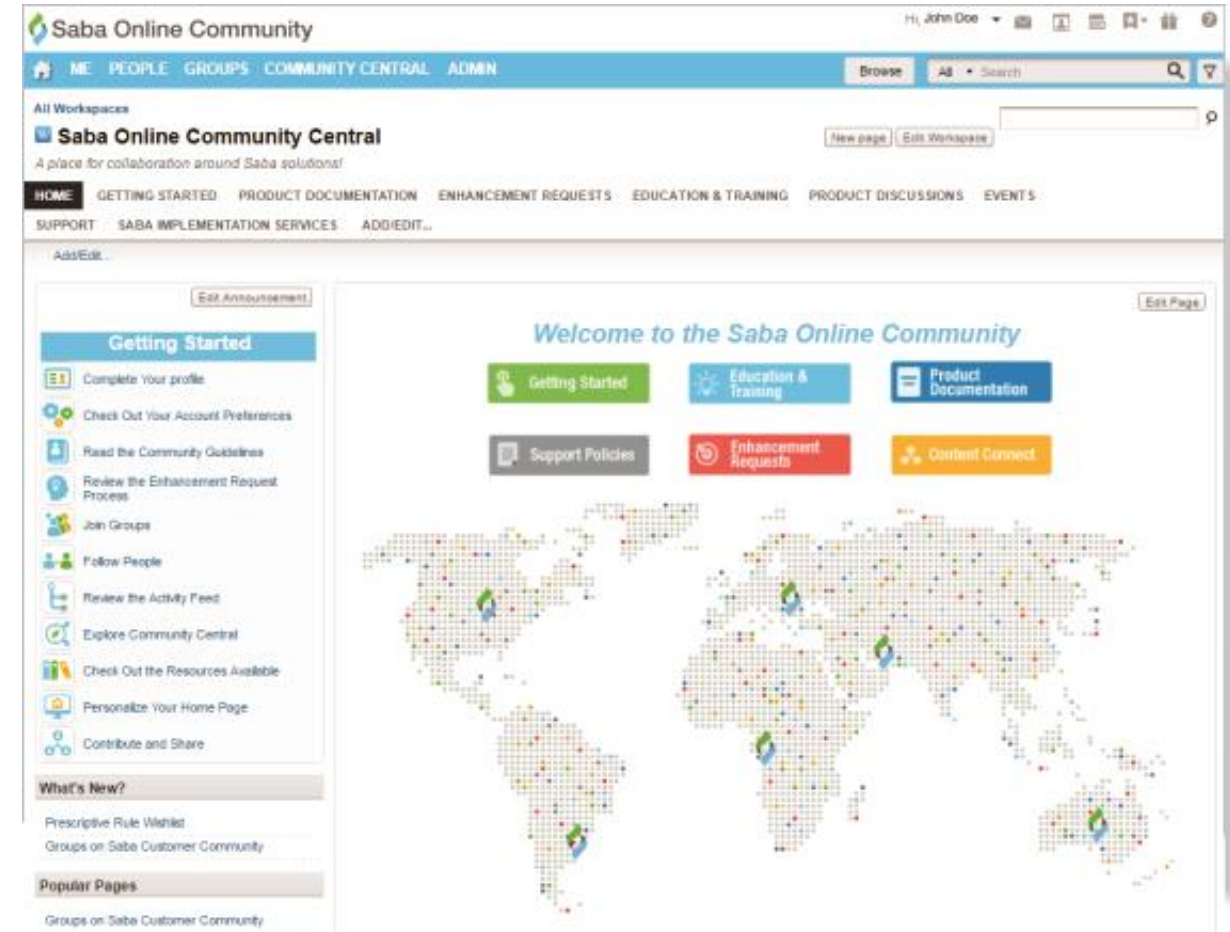
<http://community.sabacloud.com>

Saba Online Help
Education & Training

Documentation

Product Discussion Group

Saba Events



The background of the slide is a blurred, warm-toned image showing several hands raised in the air, suggesting an audience or a classroom setting. The hands are out of focus, creating a sense of depth and activity.

QUESTIONS?



THANK YOU

Facebook.com/SabaSoftware

Twitter.com/SabaSoftware

LinkedIn.com/company/Saba

www.Saba.com