# SABA CLOUD U/UX REFRESH

Saba Cloud Update 38 UI/UX Highlights Ben Willis, VP of Products and Design • April 2017

# A look forward...

The following is intended to outline our general product direction. It is intended for informational purposes only and is not to be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions.

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# FOR DISCUSSION

- WHAT did we do?
- WHY did we do it?
- HOW did we do it?
  - Design Inspiration, Benchmark Sources & Best Practices
- SHOW ME!
  - Saba Cloud U38 Example Updates & Benefits



# WHAT did we do?

#### WHAT did we do?

# In Saba Cloud Update 38 we have significantly improved the <u>user interface</u> (UI) and the <u>user experience</u> (UX) of the <u>entire suite</u> of applications



HUH? What's the difference between UI and UX?

# The **UI** (or User Interface) is how the application LOOKS And the the **UX** (or User Experience), is how the application WORKS and how easy the application is to USE They are 2 sides of the same coin. Done well, both can and do contribute directly to an improved, easier

and more engaged user experience.



# WHY did we do it?

#### WHY did we do it?

#### FOR OUR CUSTOMERS

To give the product a modern new look and feel and keep the product current with modern design standards

#### FOR OUR COMPANY AND SALES TEAMS

To make the product market-leading and highly competitive

And most importantly...

# FOR OUR USERS

To make the product simple to learn and easy to use for first-time users



### Good news! Announcing...

#### **2 BONUS WEEKS OF PREVIEW!**

- Even though the changes being made should result in significant benefits for all involved, we all know people don't love change.
- To account for this we are extending the early preview window by two weeks to give customers time to play with the new UI and update communications as appropriate.
- <u>NOTE</u>: Even though Saba does <u>not</u> support customization of our CSS (Cascading Style Sheets), we know some customers have made changes so this extended window can also be used to make any needed CSS updates.

"Normal people don't like change. Most of us who think change is fun are consultants."

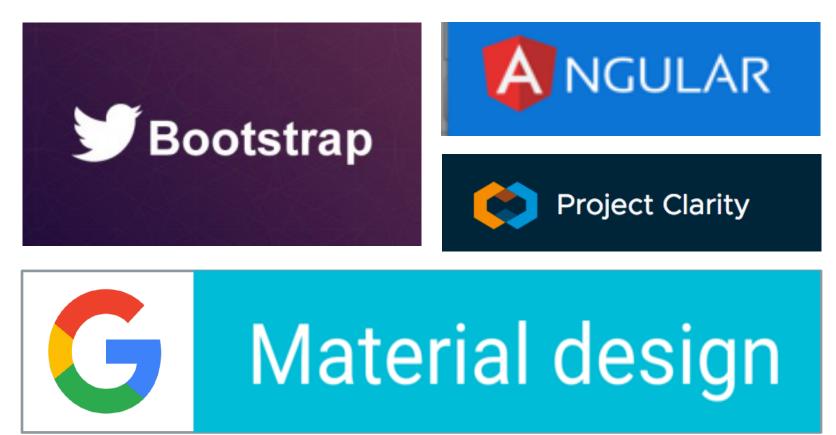
> *—Sarah O'Keefe* (paraphrase)



# BUILT ON BEST PRACTICES

# CONSUMER-WEB DESIGN PATTERN LEADERSHIP

• Saba Cloud Update 38 design is inspired by and built on the best-practices of a collection of industry-leading UI/UX frameworks, including...

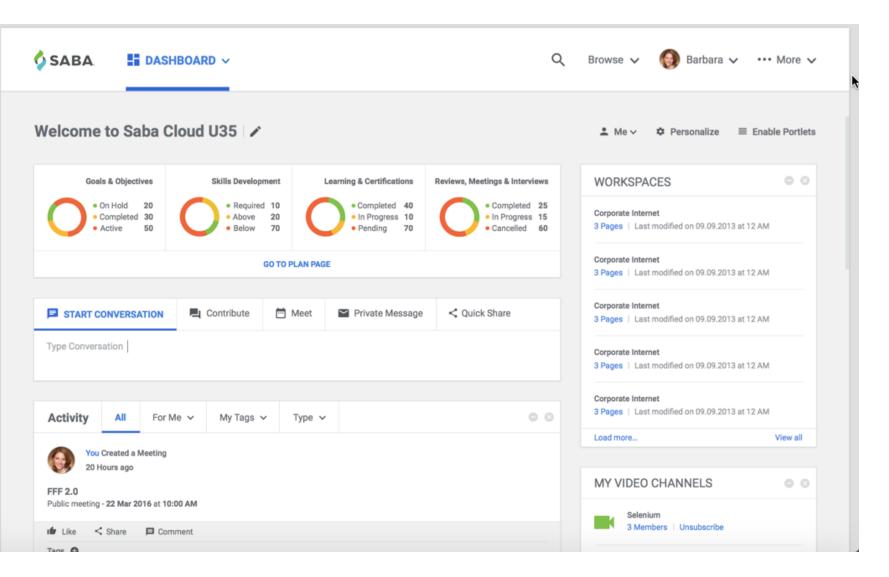




## The New Look – So REFRESHing!

- CLEANER. More universal design. Less verbose. More whitespace, less visual noise. New font. Round images & flat iconography.

- LEANER. Improved performance (flat icons + lack of gradients and button type images allow pages to load faster)
- EASIER TO USE. Easier to understand; Easier to use (simpler, consistent, design) including larger field and font sizes. Fewer clicks. Less design variation.





# Breathe easy... MORE SPACE!

### More Space Everywhere!

- Application has been optimized for 1280 Screen Resolution
  - Analysis based on Google Analytics data on the Top 10 most common screen resolutions in use by Saba Customers
  - As before, the design works for 9 of the top 10 most common resolutions but is now optimized to maximize the total space available for 1280 and above.
- More Space Added...
  - More intentional "Whitespace" added to de-clutter the UI
  - Able to increase some table sizes and portlet displays

#### **Screen Resolution Statistics**

Date	<u>Other high</u>	1920x1080	1366x768	1280x1024	1280x800	1024x768	Lower
January 2017	31.6%	17%	35%	5%	4%	3%	4.4%
Source: www.w3schools.co						hools.com	



#### More Space Everywhere! (Optimized for 1280 Screen Resolution)

Example	FROM (U37 pixel size)	TO (U38 pixel size)
HOME PAGE	1136	1180
HOME PAGE CANVAS	1116	1180
HOME PAGE PORTLETS (left) Example: Activity Stream	696	720
HOME PAGE PORTLETS (right) Example: Announcements	341	360
CUSTOMER IMAGE DISPLAYS IN LEARNING CATALOG SEARCH	190x190	120x270
MY PLAN MAIN CONTENT (first column)	162	292
DEFAULT PADDING	5 to 10	16 to 20

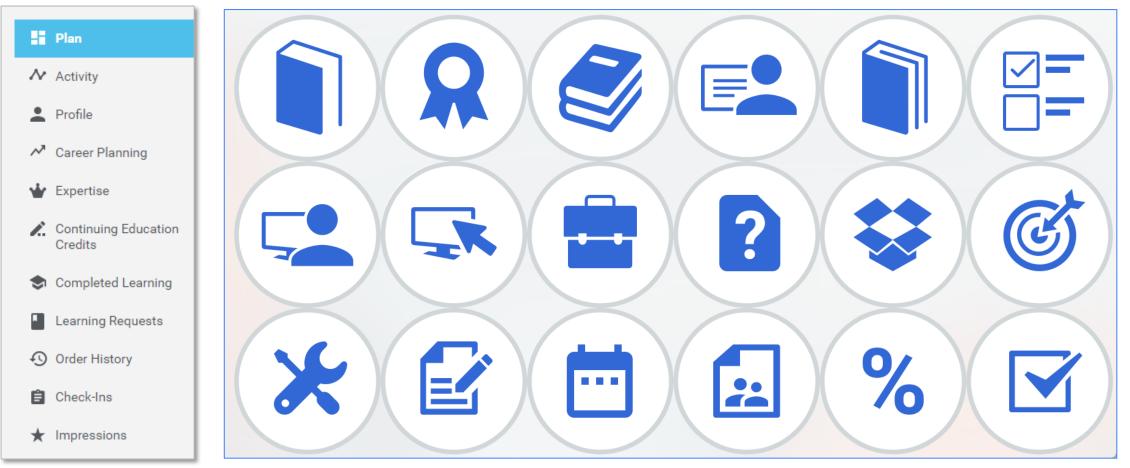


# MODERN NEW (configurable) ICONS!!

# Modern new FLAT ICONOGRAPHY

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 A family of beautiful and visually consistent icons across the suite. And, by popular request, <u>all MY PLAN Icons</u> are now Configurable



# NEW ACTIONS FRAMEWORK

## ACTIONS → Best-practice Button Designs

#### • BUTTON DESIGN (color, font, size, styling) adapted from industry best-practices.

Q Page St LOWER HAIGHT	Components – Buttons	
Haight St Duboce Ave		Default Button
Deen erve Let Google help apps determine location. This means sending anonymous location data to Google, even when no apps are running.	Buttons	BUTTON 14pt Roboto medium 16 16 16
bisagree agree 25th St Clipper St Google Design	Buttons communicate the action that will occur when the user to Material buttons trigger an ink reaction on press. They may display text, imagery, or both. Flat buttons and raised buttons are the most commonly used types.	uches them. <b>Flat buttons</b> Flat buttons are text-only buttons. They may be used in dialogs, toolbars, or inline. They do not lift, but fill with color on press.
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### ACTIONS → Best-practice Button Placement

 Similarly, BUTTON PLACEMENT based on well established patterns for how users process information on a web form

Placement There are two distinct patterns when it comes to the placement of a button.			A new iPhone software version (10.3.1) is available for the iPhone "Ben Willis's iPhone". Would you like to update your iPhone now?
			iTunes will verify the software update with Apple.
	• • •		Do not ask me again
			Later Update
	•		
		2	Do you want to save the changes you made to 'U38 New UI.pptx'?
Z Pattern	F Pattern		Don't Save Cancel Save



## ACTIONS → Best-practice Button Color

#### POST

#### **BUTTON COLOR**.

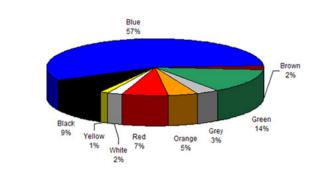
For a variety of reasons, BLUE is the most widely adopted primary color for links, buttons, icons and more on the consumer-web.

#### BLUE is...

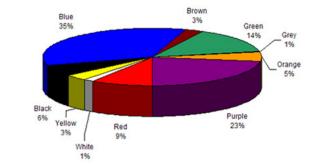
• Standard. Popular. Trusted. Easily Readable.



#### Men's Favorite Colors



#### **Women's Favorite Colors**

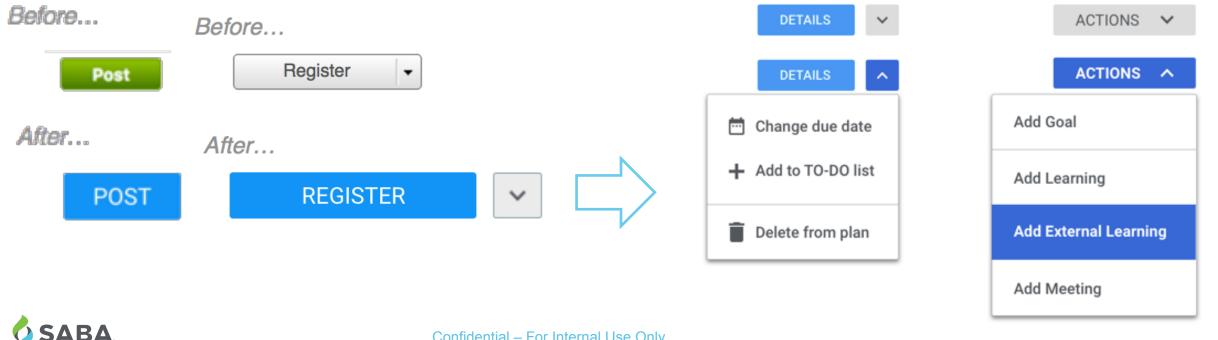


http://www.joehallock.com/edu/COM498/preferences.html

#### 

#### ACTIONS $\rightarrow$ New Button Examples

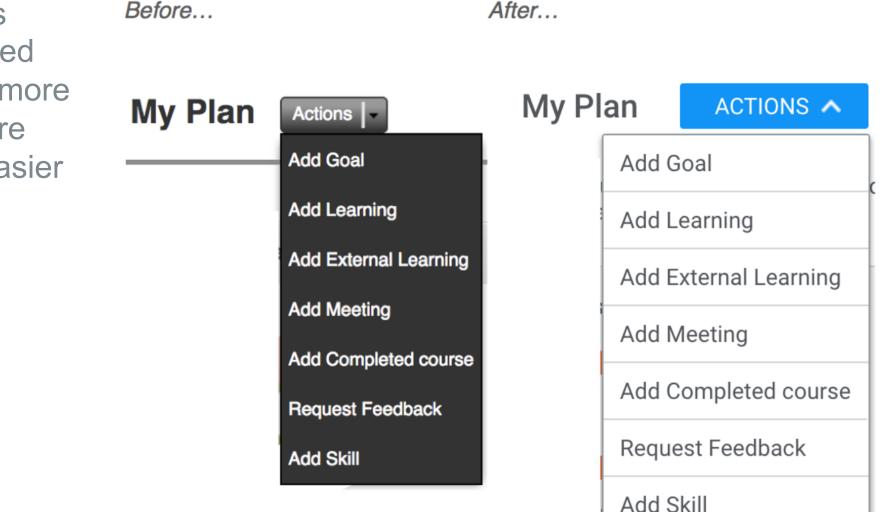
- Button sizes and fonts get a bit bigger and easier to read. Colors are updated from "Saba green" to internet standard of blue and gray.
- Action placement is consistent and action design is easy to learn & use with 10px of space between the primary action and the "more actions" menu to make this distinction very clear to the end user. Split and Action Button



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#### ACTIONS → New Actions Examples

 "Heavy" black actions backdrops are replaced with white and given more spacing to create more whitespace and be easier to read





### ACTIONS → Updated "Actions Bar"

Common Display of "Actions Bar" across system



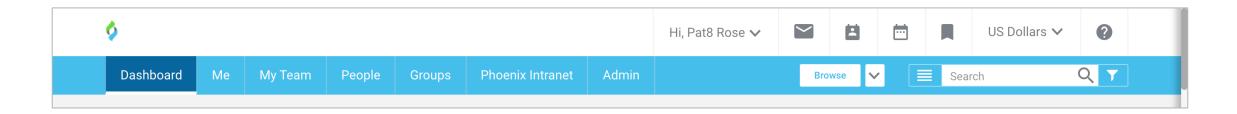


# EASIER NAVIGATION

#### Modern New HEADER

 New header is cleaner and less cluttered with a modern new "APP" style navigation menu.

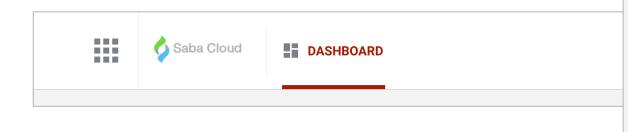




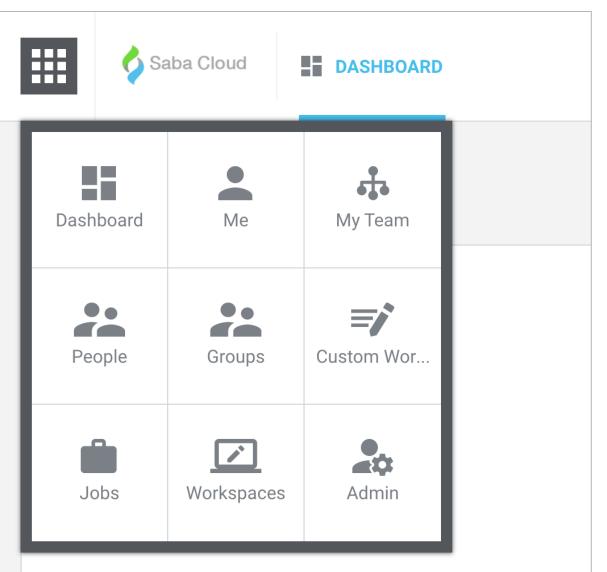


# Modern New HEADER

 This new menu style allows for less visual noise on the screen while also providing for "one-click" access to a larger set of destinations than is possible with a tabs-based approach



• Direct access to Jobs & Workspaces!





## New BACK BUTTONS and BREADCRUMBS

- ADMIN. Made universal across all Admin pages
- END-USER. Placed selectively in user-facing pages and designed to accommodate the specific use case. Examples:
  - Supports intelligent "Back" (with prior state preservation) in key use cases such as Search and Job Requisition Management.
  - Supports scenario-specific breadcrumbs for use cases like **My Plan drill-down (below)**, Group Discussion drill-down and Certification to Course drill-down.



# MODERN NEW FONT STYLES

## New FONT Highlights

- We updated the default style to a modern new font ("Roboto") very popular in consumer-web applications today.
- Roboto is a neo-grotesque sans-serif typeface family developed by Google as the system font for its mobile operating system Android. Google describes the font as "modern, yet approachable" and "emotional".
- To make the application more readable and engaging, we have also increased the default font size from 11px to 14px. *NOTE that, in some cases, this will result in some text strings that were not truncated before showing with "…" ellipses. As before, the full text in these cases is available on hover.*

#### Roboto sunglasses Self-driving robot lollipop truck

Fudgedicles only 25¢

Marshmallows & almonds

#### #9876543210 Music around the block

Summer heat rising up from the boardwalk

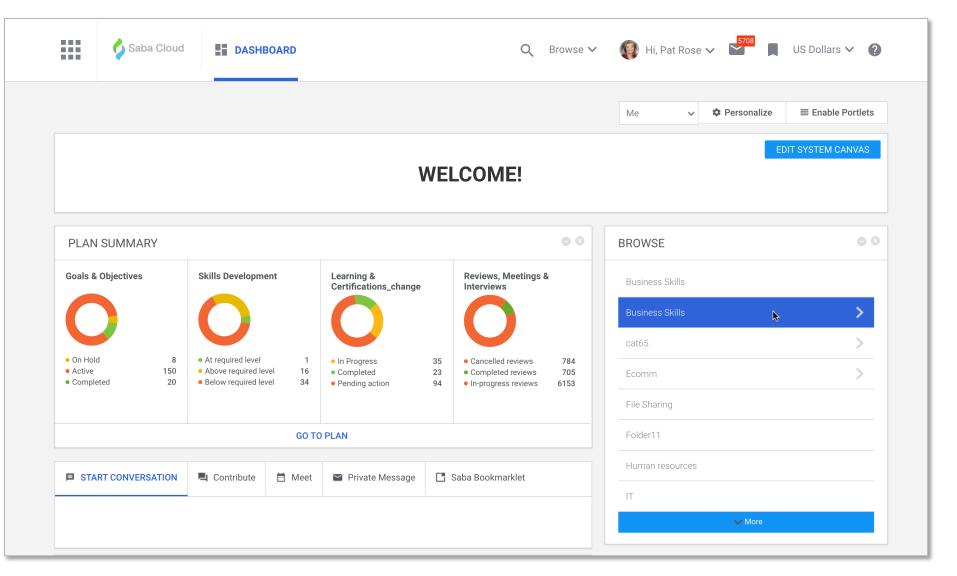


# **NEW & IMPROVED MY PLAN!**

## New MY PLAN Highlights

- Access My Plan "lifesaver" status summary directly from home page with one-click access to My Plan details
- "Plan Summary" widget autoadjusts when placed on the left or right.

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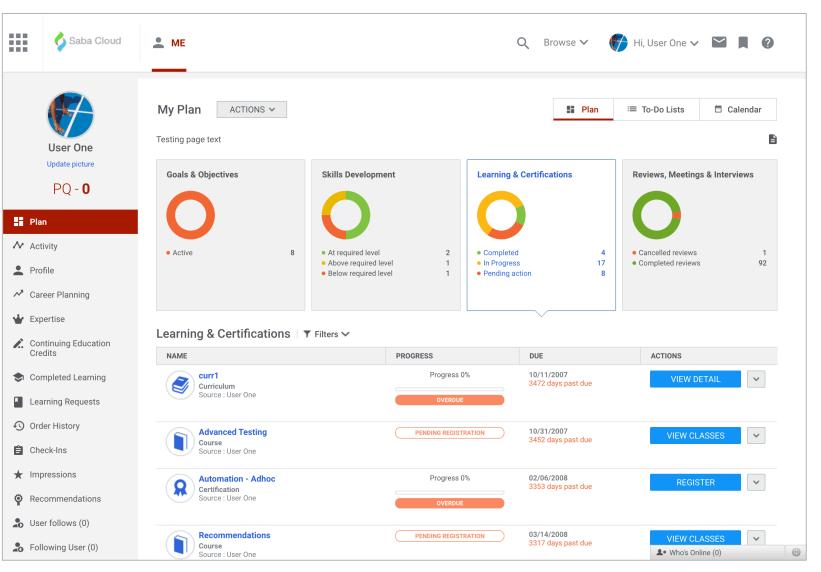


## New MY PLAN Highlights

- Far more intuitive "at a glance" understanding of Plan item status and next steps
- Unified status and
   progress display with
   updated color-coding

Progress 0%		
PENDING REGISTRATION		
Progress 40%		
		Progress 0%
IN PROGRESS	Progress 0%	
Expired on 23984		WAITLISTED
Progress 40%	EXPIRED Progress 40%	Progress 40%
OVERDUE		NOT SUBMITED
	DISCONTINUED	
Progress 100%	Progress 40%	Progress 0%
ACQUIRED	CANCELED	REGISTERED
Progress 0%	Progress 0%	Progress 40%
RECERTIFICATION	REVOKED	IN PROGRESS

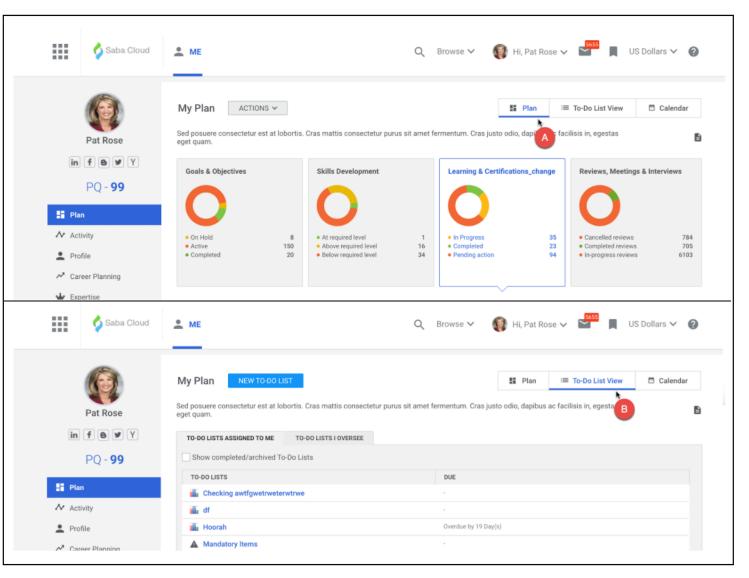
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# New MY PLAN Highlights

- Simple new "anchored" browse/navigation across My Plan views…
  - My Plan
  - To-Do List View
  - Calendar



## New MY PLAN status color-coding (Lifesavers)

	GOALS		SKILLS		LEARNING	REVIEWS
ATTENTION!	On Hold		Below Level		Pending Action	Pending Approval
DO THIS!	Action				In Progress	In Progress
INFO			At Level			Meetings Interviews
DONE	Completed	ł	Above Level		Completed	Completed
Goals & Object	ves	Skills Devel	opment	Learnin	g & Certifications	ews, Meetings &





Interviews



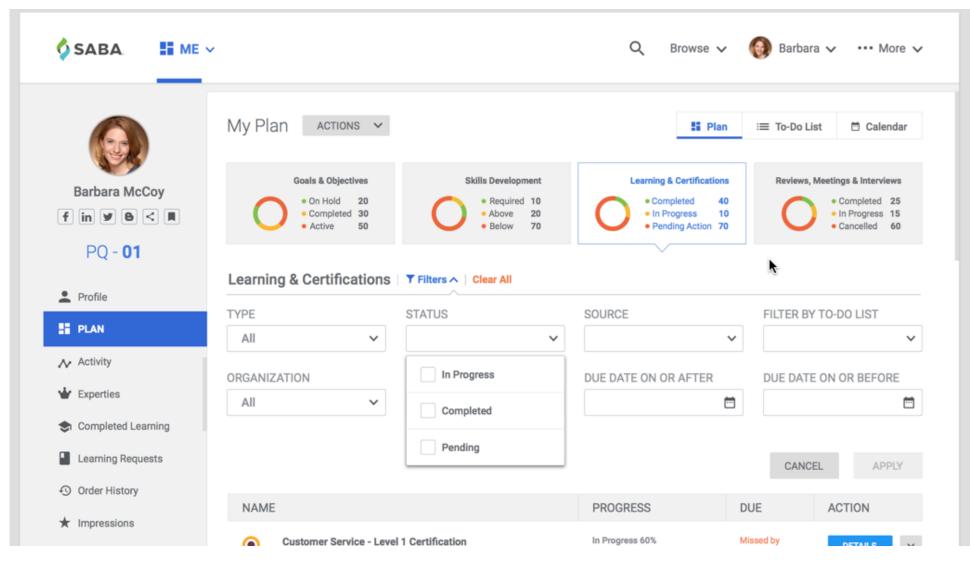


## New MY PLAN status color-coding (Learning Activities)

	<b>PEMDING ACTION</b>	IN PROGRESS	COMPLETED	CLOSED / NA
Course Recurring Course	<ul><li>Assigned</li><li>Offered</li><li>Pending approval</li><li>Waitlisted</li></ul>	<ul><li>Registered</li><li>In Progress</li></ul>	<ul> <li>SUCCESSFUL</li> <li>UNSUCCESSFUL</li> </ul>	
Cert/Curr	<ul> <li>Assigned</li> <li>OVERDUE</li> </ul>	<ul> <li>In Progress</li> <li>Recertification</li> <li>IN PROGRESS (EXPIRED)</li> </ul>	• ACQUIRED	<ul><li>Cancelled</li><li>Revoked</li><li>Discontinued</li><li>Expired</li></ul>
Ad Hoc Transcript	Pending Approval		<ul> <li><u>SUCCESSFUL</u></li> <li><u>UNSUCCESSFUL</u></li> </ul>	
Evaluation	Not Submitted			
Checklist	<ul> <li>Not Evaluated</li> </ul>	In Progress	<ul> <li><u>SUCCESSFUL</u></li> <li><u>UNSUCCESSFUL</u></li> </ul>	
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## New MY PLAN Highlights

- Easy and obvious filtering
- Less verbose labels to allow screens to be processed faster
- New split action design makes the primary action very obvious



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# NEW MY TEAM VIEW

## New MY TEAM View Highlights

 Redesigned to be for more actionable with a much cleaner design and more inline actions to eliminate unnecessary pop-ups.

SABA 2 MY TEAM V				Q Browse 🗸	🚱 Barbara 🗸 🛛 •••• More 🗸
OVERVIEW TALENT LEARNING JO	BS				
My Organization V Search				Q, ▼ Filters ∨	TEAM ACTIONS
NAME	UPCOMING	OVERDUE	APPROVAL		Nudge
Matt Koster Engineering Director Atlanta, America / New_York: 7:27 AM Direct Reports	34	65	63	ACTIONS V	Meet from My Room Leave an impression Assign learning
Matt Koster Engineering Director Atlanta, America / New_York: 7:27 AM Direct Reports	34	65	63	ACTIONS V	Request Learning Assign goal Assign review Assign mentors
Matt Koster Engineering Director Atlanta, America / New_York : 7:27 AM Direct Reports	34	65	02	ACTIONS 🗸	Assign skills Launch Org chart View DNA
List of Pending Appproval Items					Schedule a meeting
Wandatory Compliance Training Evaluation   Version 1.0 Source: Executive, Executive				APPROVE	Add completed course Assign Checklist New Job Requisition
Wandatory Compliance Training Evaluation   Version 1.0 Source: Executive, Executive				APPROVE	
Matt Koster Engineering Director				ACTIONS ¥	

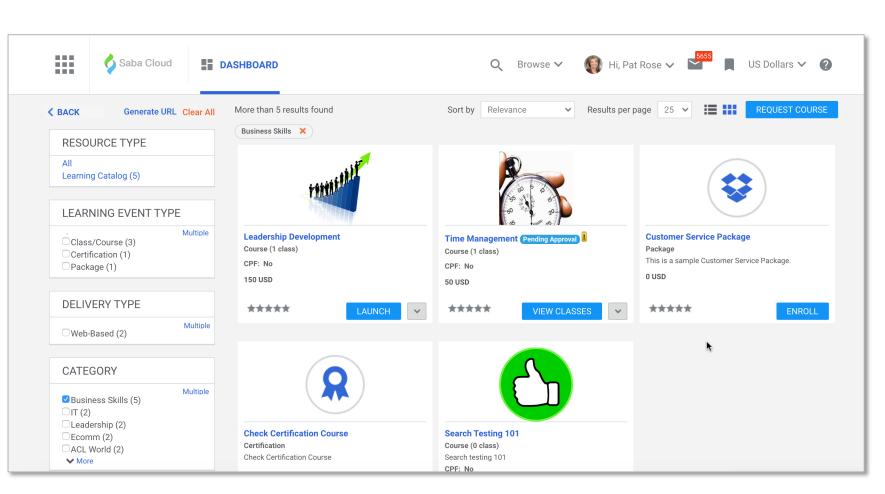


# Easier Discovery... NEW & IMPROVED SEARCH!

## **New SEARCH Highlights**

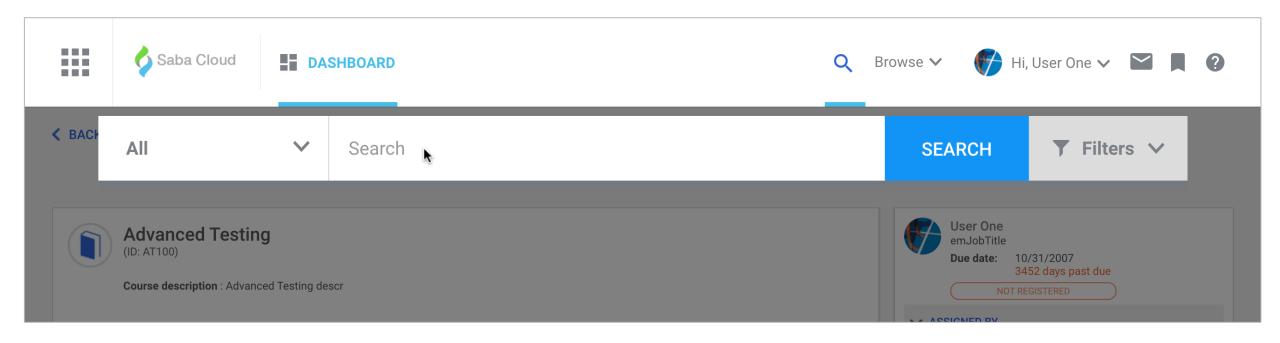
- SMARTER. "2<sup>nd</sup> word weights" optimized for more accurate results. Shows 25 results by default (was 12).
- EASIER. Apply filters with a single click. Filters easily viewable/removable at top of screen
- UNIVERSAL. "Grid view" now available for ALL resource types (not just Learning Catalog)
- TOP RATED. Browse now shows top rated Courses (instead of "popular").

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### **New SEARCH Highlights**

• Accessible in larger, more intuitive format from new header

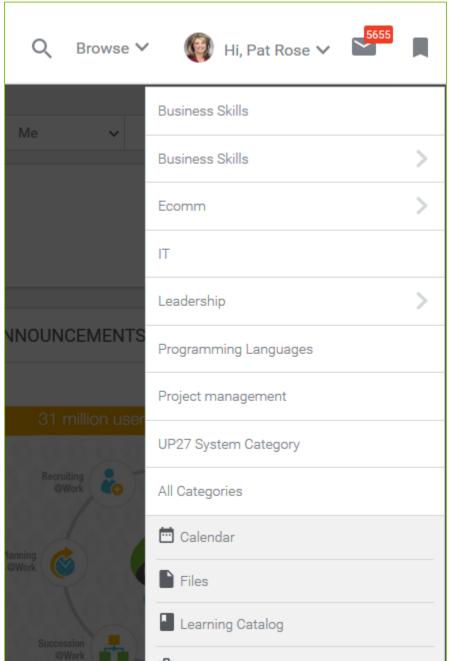




# Easier Discovery... NEW BROWSE!

## **New BROWSE Highlights**

- Browse content from across the system by Category, in-line with application navigation best-practices and best-in-class Learning applications
- Direct access to commonly used/browsed content and areas of application such as Learning Catalog, Learning Calendar, Files, Jobs, Featured Categories and more.





# NEW ASSIGN LEARNING FLOW

- Window DYNAMICALLY fits to screen to show actions and maximize space!
- Redesigned to be much more intuitive at each step as well as to eliminate confusion around what each of the "Assign" options will do...

ASSIGN LEARNING × Select Type Register Add to plan Assign & Enroll Register for one or more classes now NEXT

**Register** for one or more classes now

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 Redesigned to be much more intuitive at each step as well as to eliminate confusion around what each of the "Assign" options will do...

ASSIGN LEARNING Select Type Register Add to plan Assign & Enroll Assign any learning activity Assign any learning activity. Select specific class/es later. Select specific classes later

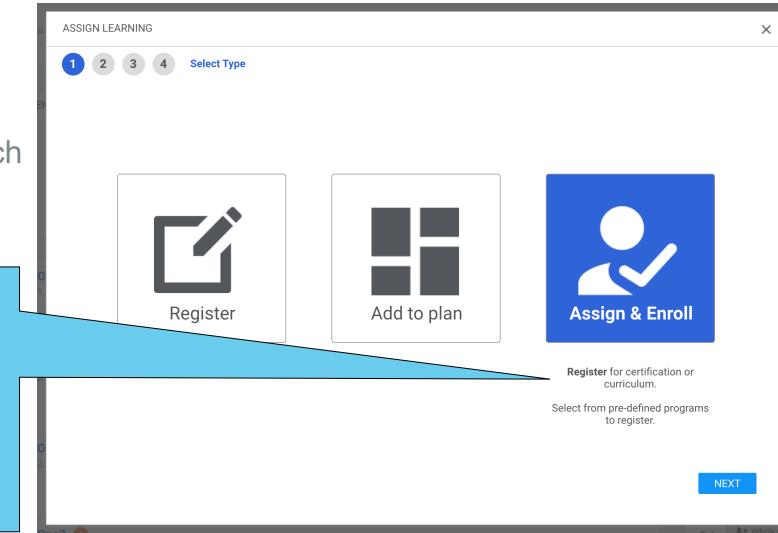


×

 Redesigned to be much more intuitive at each step as well as to eliminate confusion around what each of the "Assign" options will do...

**Register** for certification or curriculum.

Select from pre-defined programs to register.



Redesigned to be much
 more intuitive at each step

AVAILABLE LEARNING				SELECTED LEARNING	
Search catalog: adv	٩	▼ Show filters ∨	0	Advanced Testing Due date:04/27/2017	8
TITLE	ТҮРЕ	DUE DATE	ACTION		
Advanced Testing	Course	04/27/2017	<b>~</b>		
AdvancedJava	Course	Select date	<b>&gt;</b>		
MS Frontpage 97 Advanced	Course	Select date			
Load More					



• Redesigned to be much more intuitive at each step

PEOPLE	E				SELECTED PEOPLE	
Search for		Q	•		System Administrator BusinessUnit1 Mandatory	6
T Show f					User Two JobType2 (BusinessUnit2)	6
NAME 🔺		MANAGER	MANDATORY	ACTION		
8	Learning Instructor BusinessUnit1	User One	NO YES			
8	System Administrator BusinessUnit1	User One	NO YES			
8	<mark>User Two</mark> JobType2 (BusinessUnit2)	User One	NO YES			
Load Mor	°e					



 Redesigned to be much more intuitive at each step

SSIGN LEARNING						
1 2 3 4 Review Your Selection	S					
TITLE		SELECTED PEOPLE	MANDATO USERS	ТҮРЕ	DUE DATE	
Advanced Testing		2 Edit	1	Course	04/27/2017	۲
					BACK ADD	TO PLAN

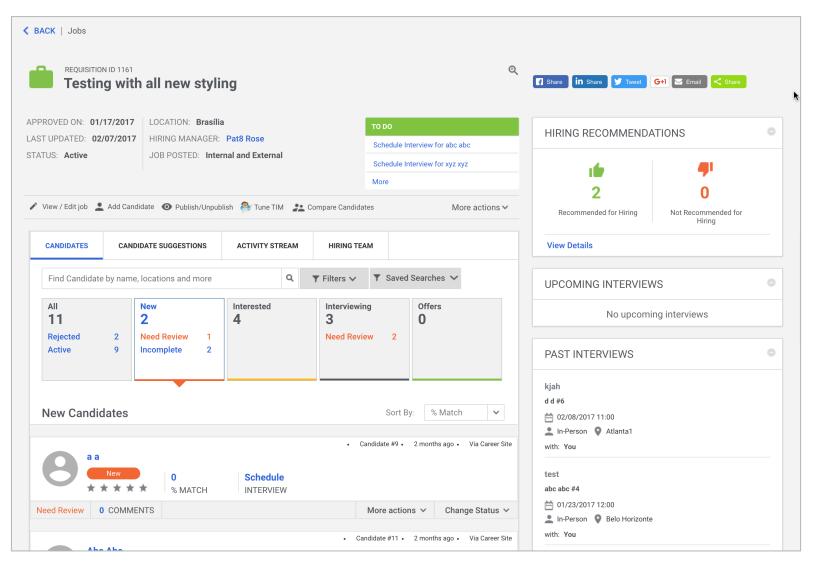


# SIMPLIFIED HIRING

# New HIRING TEAM VIEW Highlights

- Dramatically improved Recruiting Hiring Team View
- Easy "at-a-glance" understanding of status (based on color alignment between candidate status and tab coloring)
- "Tune TIM" action surfaced to improve access / make more obvious

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#### DRAFT. Subject to change.

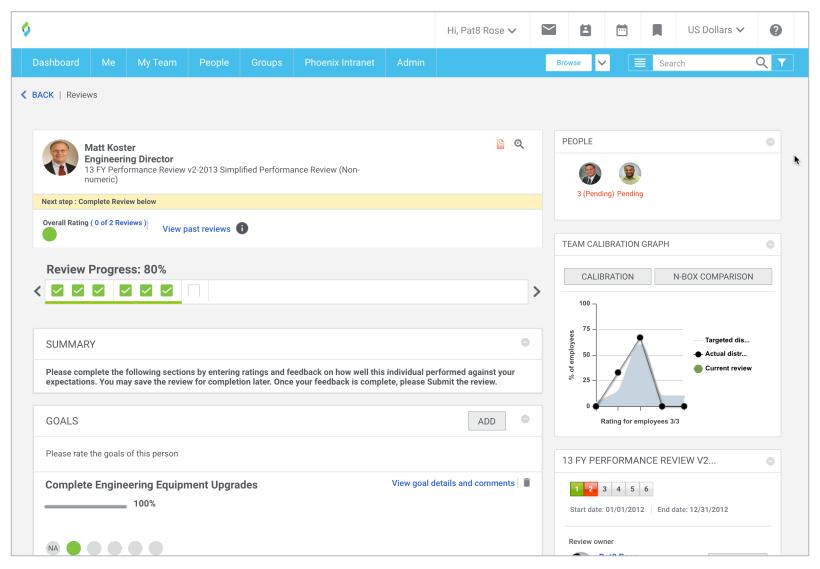
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# BETTER PERFORMANCE REVIEWS

## New PERFORMANCE REVIEW

- Updated to align with new UI patterns and simplified to reduce clutter
- Improvements made based on customer usability feedback, including:
  - Full Goal name is displayed
  - Rating scale full description is displayed
  - Comments are displayed in full
  - Bulk insert Goal Comments

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# AND A LOT MORE...

#### **New LOGIN PAGE**



#### USER NAME

#### **New FOOTER Highlights**

- New Saba Cloud footer that is simple and clean
- Much more subtle with smaller logo, smaller fonts and lighter font colors
- Includes legally required Copyright information and easy access to product version
- As before, left 70% of footer area continues to be customer configurable

# Before... Support | About | Terms and Conditions | Privacy Copyright (c) 2014 Saba Software, Inc. All rights reserved. Version: Saba Cloud 37.0.0.39 After... Support | About | Terms and Conditions | Privacy Version: Saba Cloud 37.0.0.39

### New standardized ALERT messages

• With color and icons to match alert content



This is a new goal was archived successfully.

i

Info! This alert box indicates a neutral informative change or action.

Please verify

Please verify that you have specified values for all conditions.

X

X

X



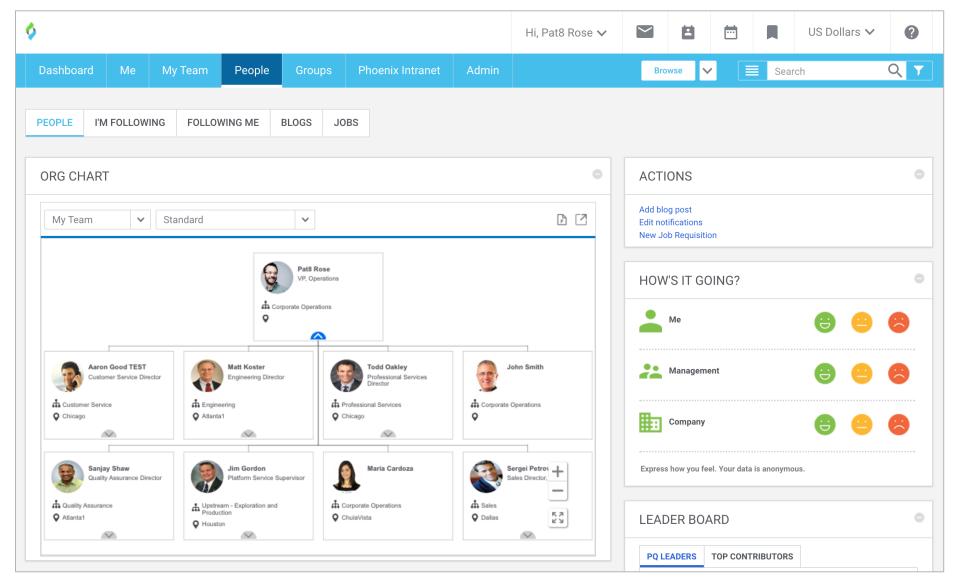
Sorry, an error has occurred. Please try to refresh the page. If the error persists, contact your site administrator.

×



### New ORG CHART view

 Cleaner Org Chart view, updated to align with new style guidelines

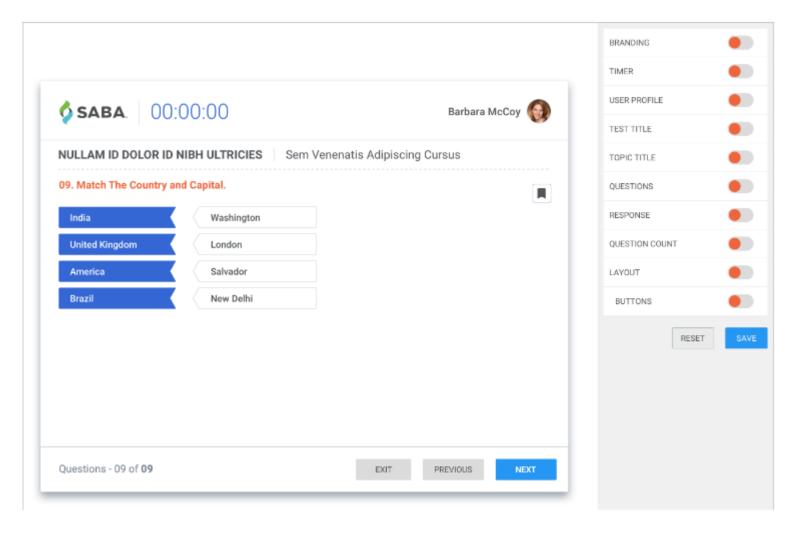


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## New configurable ASSESSMENT player

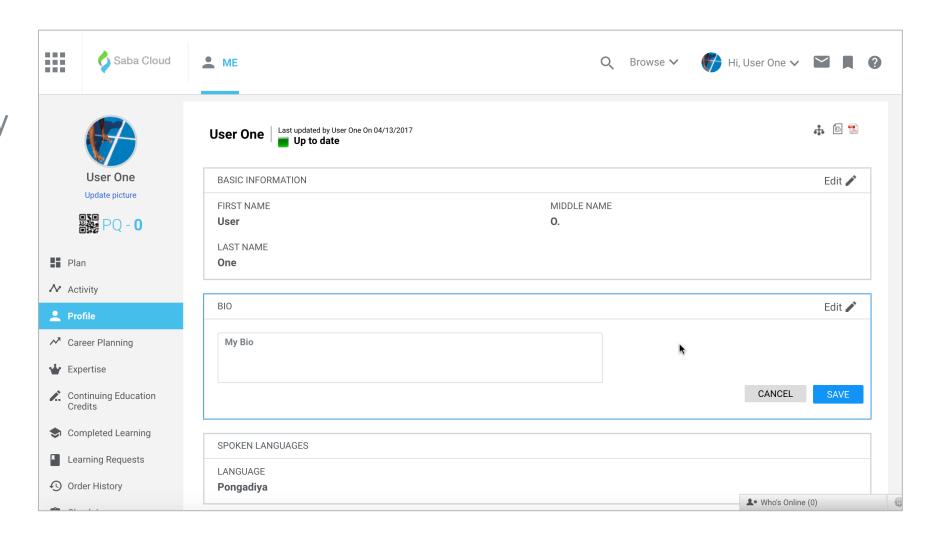
- Completely configurable
- Theme logo will inherit from default Saba Cloud microsite but can be easily changed.
- NOTE: Applies to assessments only. Content player is configured separately





## **New PROFILE Highlights**

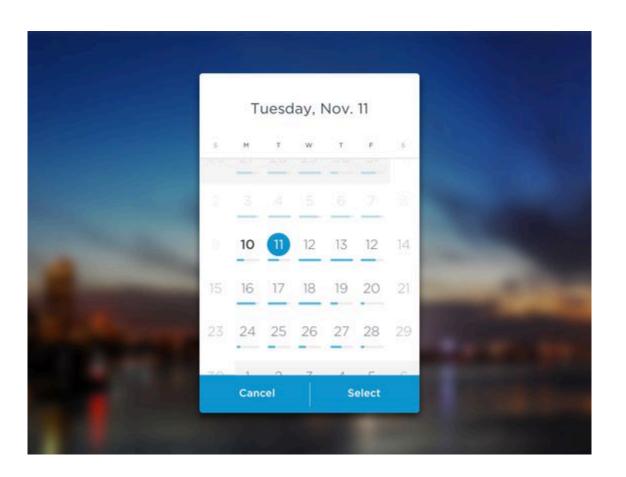
- Cleaner look & feel
- Optimized for "2column" data display to show more information at a glance with less scrolling





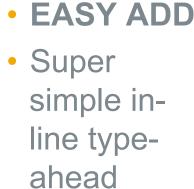
#### LEARNING – Simplified session set-up process

 Create Session Templates on the fly for dramatically simplified class/ session set-up...





#### Smarter, Easier Prescriptive Rules



EASY ADD	O Use the existing criteria       O Define a new criteria									
Super simple in-	▼ Group 1									
-		Q 🗎								
line type- ahead addition of	Include V Job/Career V Current Jobtype V Any of V Engineer 1 X Q M Engineer 2 X Job									
new criteria	+ Add Statement JobEW1									
	JobEW10       JobEW11									
	CANCEL     BACK     PREVIEW MEMBERS     STEP     JobEW12     TS >>	SAVE								
	JobEW13									
	1-5									



#### Smarter, Easier Prescriptive Rules

#### • ESTIMATE IMPACT

- New capability on Rx Rules.
- If modifying a rule, how many people will I impact if I process this rule change?

Admin Home <b>People</b> HR	Social Meetings	Compensation	Instructor Learning	g Ecommerce	Performance	Pulse 360	Talent	Recruiting	Marketplace	Syst
People Home	Prescriptiv	ve Rule Detai	ils: Prescriptiv	e Rule 101						
Manage People	Trescription		ns. r rescriptiv							
Manage Signup Rules										
Rules Engine	Main	Member Selection	Requirements	Error Log	Processing	History				
Manage Rules										
• • •		Saba								
	ba/Web_wdk/Mair	n/common/prescr	ription/estimateRule	Impact.rdf?						
	ba/Web_wdk/Mair	n/common/prescr	ription/estimateRule	Impact.rdf?						
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#### Services – Search and bulk Expand/Collapse

 Easily search across Services and/or "Expand All" and "Collapse All" Services for easy navigation and set up

System Home	Services	
Configure System		anto notification events and activing Calast
Services	A service is a functional area of the application that may include related compose checkbox to disable a service. Disabled services are not available to end users. A	
Notifications	disabled.	
MicroApps	Search For	SEARCH
Notification Templates	Service 🗸 Setting 🖌 Notification 🖌 Component	
Microsites		
Languages		
Currencies	EXPA	AND ALL AUDIT DETAILS
Countries	Names	Enabled
Exchange Rates	Career Planning	
SSO Keys	Collaboration	
Import/Export Configuration	Compensation@Work  Ecommerce	
Notification Dashboard	Ecommerce     Foundation	
SAML Setup		_
Compare Settings	<ul> <li></li></ul>	
Manage Search	Planning@Work	
Manage Integrations	Pulse 360	
Manage Security	<ul> <li>Puise 500</li> <li>Recruiting@Work + Internal Opportunities</li> </ul>	
Manage Branding	Saba Discovery	
	Social Core	
Manage Engagement Tools	Social Core	
SAML SSO Errors		
SMF		
System Statistics		SAVE CANCEL



## Social Admin – Reassign Resources!

- Easily reassign existing files from one user to another
- Able to key off of date and tag to support a variety of use cases such as project content transition, employee exits and more

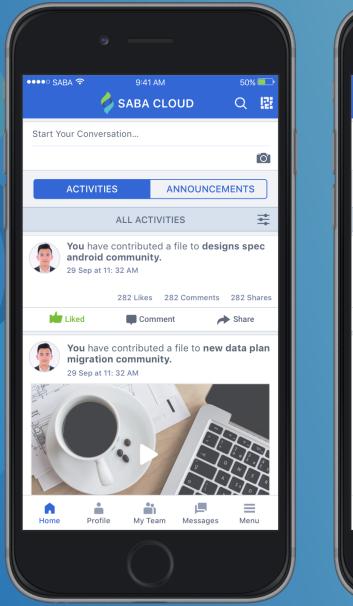
	🔷 Sa	aba Clo	bud	•	a ADMIN				
< ВАСК									
Admin	Home P	eople l	HR 🕄	Social	Meetings	Compensation	Instruc	tor	Learning
Social Manag	Home Je Groups			Rea	ssign Re	esources			
	enerated Co sign Resour	_		Curre	nt Owner: *	User One			
Featur	ed Categori	es		New (	Owner:*	User Three	~		
				Name	9:				
				Туре:		File		~	
				Creat	ed On >=:	2015-04-03			
				Tag:		Project X			
				Includ	de flagged:	$\checkmark$			
				PF	REVIEW	RE-ASSIGN			

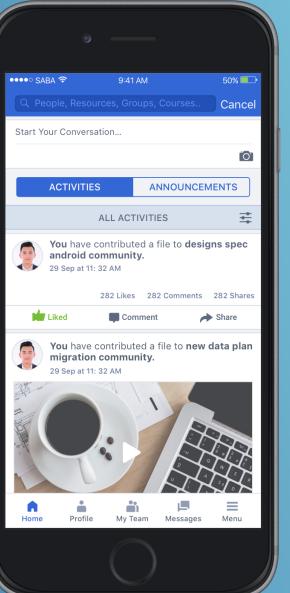


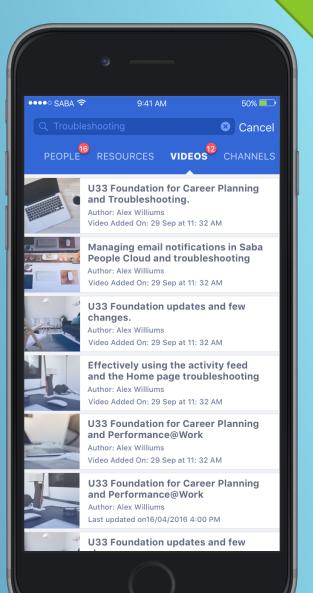
#### **UI REFRESH on iOS/ANDROID**

M30 (38)

**SABA CLOUD** iOS App







# THANKS. QUESTIONS?



#### **POSSIBLE Q&A**

#### I'm seeing some additional text truncation and scrolling. Is that a bug?

 NO, as before the application is not designed to work on monitors with resolutions below 1280 resolution. Users with smaller monitors will continue to see scrollbars. Any text truncation should display with ellipsis and full text on hover.

#### Why did you make the primary action blue? I liked the Saba green.

 Blue and gray have become the de facto standards for button colors for consumer-web applications so we have adopted these standards. For visual consistency, we have aligned button, link and icon colors.

#### Why did you change the icons? I liked the old 3D icons.

To improve system performance and to reduce "visual noise" (a big no-no for well designed applications), the web has moved away from "heavy" iconography towards more modern "Flat" icons and simple gray-scale or two-tone color styles. Icon family across the entire application has been updated to have a consistent look & feel. That said, if you do not like the new icons used on My Plan, these have been made configurable so you can replace them with your own if required.

