



# **Saba Cloud U42 - Learning, Social, Rewards and eCommerce**

**Saba Cloud**

# Virtual Classroom Logistics

- Saba Meeting orientation
- Ask questions at any time
- Type questions/comments into the “Chat” box
- Use emoticons for responding to questions

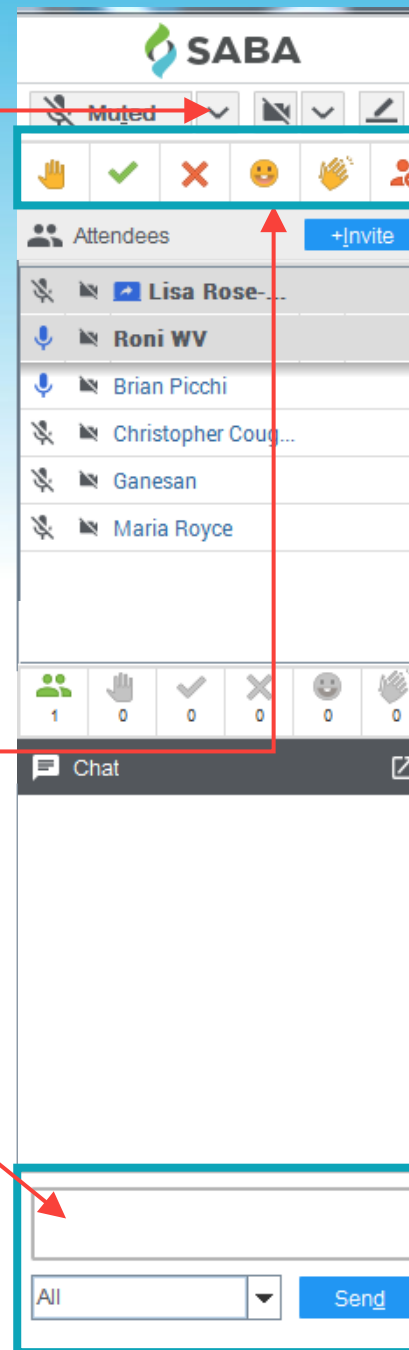
For **Technical Support**,  
please contact:  
**(888) 799-7222**

1. Run the Audio Wizard  
and test the audio  
levels.

2. Test out all of the  
emoticons.

3. Say Hello!

Let us know where you  
are joining us from.  
What's the weather  
where you are?



For Technical Support, please contact:

**AMERICAS** (within the United States)  
toll-free: **877-799-SABA (7222)**  
Outside the United States: **1-650-581-2575**

**EMEA**  
International toll-free:  
**00 800 CALL Saba (00 800 2255 7222)**  
Alternate: **+44-1344-382999**

**ASIA/PACIFIC**  
**+612-8622-7598**  
Australia: **1-800-236872**



*This session  
may be recorded*

## A look forward...

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# TOPIC

## Core Learning


# Refreshed Course Details Page



<b>What?</b>	All new Course Details Page
<b>Why?</b>	Customers have been asking for a more intuitive Next Generation user experience when viewing Course and Class Details
<b>Where?</b>	Services > Learning > Learning Beta Visible to Learners from: Course Details Deeplink; Search, Browse and My Plan when clicking on Course Details
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• Addresses over 10 community enhancement ideas to include:<ul style="list-style-type: none"><li>• Provide greater visibility to Course Attachments</li><li>• Show more than 2 classes and improved filtering</li></ul></li><li>• This will have to be enabled by an Admin via a BR under Learning&gt;Learning Beta</li><li>• Additionally, Learners can opt in or out of viewing via this new look and feel through their Account Preferences</li><li>• They will only see this page when Not Enrolled or Not Enrolled-Assigned. Upon enrollment they will see the legacy view. In upcoming releases we will expand this view to additional statuses</li><li>• ALL CLASSES will be shown with the initial sort order as:<ul style="list-style-type: none"><li>• WBT; Blended; ILT; VILT – Then Language, Users Location, and Date</li></ul></li></ul>

# Refreshed Course Details Page

DEMO



## Success in Business

ID: 00067688

Pending Registration

Due on: 02-SEP-2018  
10 days remaining

Assigned by: FW Success In Business

SEE CLASSES AVAILABLE

TAGS ☆☆☆☆☆

COURSE OVERVIEW

ADDITIONAL COURSE MATERIAL





AVAILABLE CLASSES

OTHER INFORMATION

### About This Course





In this course, you will learn about the new Course and Class Details page being delivered by Saba in U42. This new....  
[Read more](#)

### Additional Course Material (2)

- Syllabus: For a complete outline of the subjects in this course, please refer to this document.  
 [Success in Business.docx](#) 
- Pre\_course Materials: Please complete this material prior to attending the class.  
 [Pre\\_Course Material.docx](#) 

### Available Classes (13)

Filters

All Languages  All Locations  Available from  All delivery types 


# Course Video Preview/Trailer

<b>What?</b>	New Video Course Description
<b>Why?</b>	Provide customers with the ability to enhance the user experience prior to ordering a class to view the description via a video
<b>Where?</b>	Course Details
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• Must be enabled by the Admin</li><li>• Supports up to 30 seconds of HD video (maximum 720 by 1280 pixels)</li><li>• Only can be added via Course Genie (Quick Course) in this release</li><li>• Plays only when play button is clicked from within Course Details</li><li>• Available in Legacy and New Course Details pages</li><li>• Video Preview is available to the Admin in Course Genie</li><li>• Course image is scraped from Image to be displayed to learner</li><li>• There is no charge for this as the video is stored as content on the customer content server (Does not use the new Saba Video)</li></ul>



# Course Video Preview/Trailer

# DEMO



0:00 / 0:23

## New Course and Class Details page

ID: 00051329 | CPF: No

Not Registered

SEE CLASSES AVAILABLE

TAGS

COURSE OVERVIEW

AVAILABLE CLASSES

OTHER INFORMATION

### About This Course

In this course, you will learn about the new Course and Class Details page being delivered by Saba in U42. This new feature will allow Admins to enable this new look and feel for their users to use as...

[Read more](#)

### Available Classes (11)

Filters

All Languages All Locations Available from All delivery types

CLEAR FILTERS APPLY FILTERS

English | Web-Based 0 USD

Total duration: 01:00 Hrs

ENROLL

# Role Analysis

<b>What?</b>	New Tab on My Plan for Role Analysis
<b>Why?</b>	Previous to this release, the only way to view Learning which was assigned via a Job Role would be to have Career Planning enabled or to apply filters on the My Plan page.
<b>Where?</b>	ME>My Plan
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• Learning assigned to the user will be organized by Job and Job Role<ul style="list-style-type: none"><li>• Sort is first by Required and Alpha, then Optional and Alpha</li></ul></li><li>• Business Rule must be enabled by the Admin<ul style="list-style-type: none"><li>• Foundation &gt; Role &gt; Show Role Analysis on My Plan</li></ul></li><li>• Learning assigned to the user which is not assigned via a role will not be shown in this view</li><li>• As an Org Manager and Manager have access to view the User via My Team, they will also be able to view learning organized this way as well.</li></ul>

# Role Analysis

# DEMO

My Plan

Plan

To-Do Lists

Role Analysis

Calendar

Role Analysis

Filters

TYPE

All

JOB TYPE

All

ROLES

STATUS

DUE DATE ON OR AFTER

DUE DATE ON OR BEFORE

CLEAR FILTERS

APPLY FILTERS

Position Role (Required)

NAME	PROGRESS	DUE	ACTIONS
<div><div></div><div>Position Certification</div><div>Certification</div><div>Source : Position Role</div></div>	<div>Progress 0%</div> <div>ASSIGNED</div>	<div>12/03/2015</div> <div>979 days past due</div>	<div>VIEW DETAILS</div> <div></div>

Quality Assurance (Optional)

# Enhanced Certification evaluation configurability

<b>What?</b>	Admins will now be able to disable old Evaluations and add new ones to Certifications as they can with Courses
<b>Why?</b>	Prior to this release, to update an Evaluation on a Certification they would have to delete the previous evaluation prior to adding. This resulted in a loss of valuable evaluation data.
<b>Where?</b>	Admin > Learning > Learning Catalog > Certifications or Curriculum
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• Once disabled, the evaluation cannot be enabled again.</li><li>• Irrespective of whether an evaluation version is active or disabled in a certification or curriculum, you cannot add the same version again to it. Saba Cloud displays a duplicate evaluation error message.</li><li>• On disabling an evaluation, it is not removed from users who already had the evaluation due to certification acquisition. Users can still launch and complete the disabled evaluation.</li></ul>

# Enhanced course evaluation configurability

Disabled evaluations are still associated to the certification or curriculum. This preserves the link between evaluation results and the certification or curriculum for reporting purpose. However, disabled evaluations are not assigned to new users taking the certification or curriculum.

Evaluation							<a href="#">Add Evaluation</a>
Module	Evaluation Status	Evaluation Schedule	Expiration Schedule	Version	Active	Evaluation for	Actions
<a href="#">EVALTEST0001</a>	Published	Immediately on completion	No Expiration	1	Yes	Learner	<a href="#">Delete</a> <a href="#">Disable</a>

# Next Generation Content Player

<b>What?</b>	Learners can choose to use a much more advanced Content Player that supports seamless access to all content activities in one player window, as well as visibility to activity names and sections.
<b>Why?</b>	For web-based classes, it is a better experience for learners when they can access all of the content activities in one window. Previously, they would only be able to launch one content per window, meaning they would need to click the “Launch” button three times if there were three different content activities.
<b>Where?</b>	Services > Learning > Learning Beta
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• Only classes created using the new Simplified Course Wizard are supported.</li><li>• When a content activity has been satisfied, it turns green, allowing access to the next activity.</li></ul>

# Next Generation Content Player

New NG Content Player is available for this course. Do you want to try it?

☐ Save choice in my preference

NO, LAUNCH SABA CONTENT PLAYER

YES, LAUNCH NG CONTENT PLAYER

NG Content Player > Next Gen Player

## Sections & Activities

### 1 Section 1

#### ✓ Content

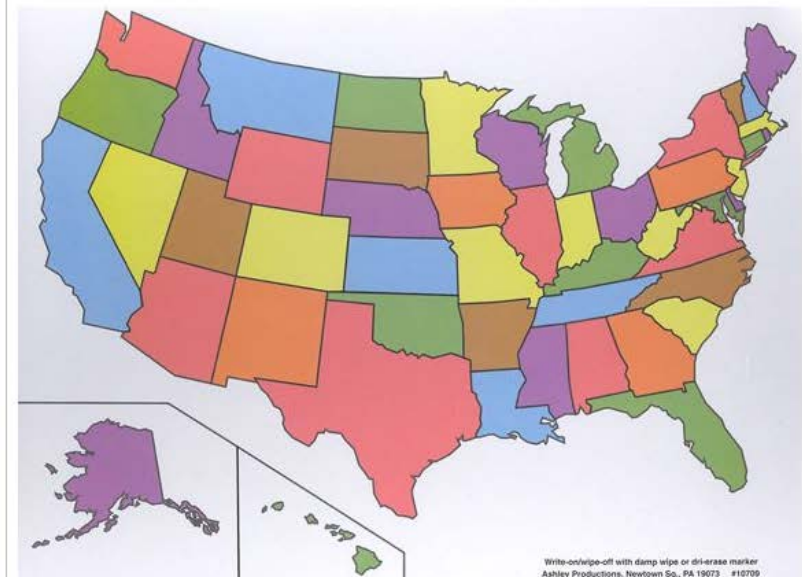
1 Downloadable Scorm  
Package - Test Content

Website

## Table of contents

- Content
- Content

## Content



# Configure visibility of the Delete Completely button for certifications and curricula

<b>What?</b>	A new option to remove the history of a certification assignment to a user.
<b>Why?</b>	Previously, you could remove the source of an assignment, but the history of that assignment would still remain. That option would also only work if certain conditions were met.
<b>Where?</b>	Admin > People > Certifications > Actions > Edit/Remove Certifications > Delete Completely.
<b>Key Notes</b>	<ul style="list-style-type: none"><li>The administrator must have the security privilege “Can Completely Delete Certification Assignment History For Self and Others” enabled on the Certification component.</li></ul>



# Configure visibility of the Delete Completely button for certifications and curricula

Saba - Mozilla Firefox

https://onedemo3.sabacloud.com/Saba/Web\_wdk/Demo3SiteAdmin

## Edit/Remove requirements: Customer Service Essentials

You may either delete this activity completely or remove requirements.

DELETE COMPLETELY

This activity is assigned by the following source(s).


Select	Source Type	Source Name
<input type="checkbox"/>	Your Role	Executive
<input type="checkbox"/>	Person	Pat Rose

EDIT REMOVE CLOSE

# Manage other's courses created via the simplified course creation flow

<b>What?</b>	Super Users can access simplified courses created by others.
<b>Why?</b>	Previously, the only courses an administrator could access were the ones they made. It is important for certain administrators to be able to edit courses made by others.
<b>Where?</b>	Me > Courses I Manage
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• To identify the user that created the course, you need to view the Course Owner section of the course.</li></ul>

# Manage other's courses created via the simplified course creation flow



**Pat Rose**

[Update picture](#)

[Share](#) [Bookmark](#)

**PQ - 12**



[n](#)


[ivity](#)

[file](#)

[eer Planning](#)

## Courses I Manage


 [Filters](#) 



**Simplified Course**

Course ID: GAMC1040


Active



**Test 123**

Course ID: GAMC1023

Active



**Course Example 123**

Course ID: GAMC1022

Active

[+ NEW COURSE](#)

# Additional Core Learning U42 Features

- New named queries for managers of no show learners
- New named queries for organization managers
- Increased character limit to 1000 for the FOS description field
- Indicate courses completed by equivalents in a certification
- Print a completed checklist
- Update CE plan status based on Ad hoc Transcript data import
- GDPR - Prevent changes to learning associations of users marked as 'Do not process'

# TOPIC

## Assessment

# New Survey Question Types



<b>What?</b>	Several new question types: <ul style="list-style-type: none"><li>• Smiley – 3 or 5 answer options, similar to Likert Scale</li><li>• Star – 5 star ranking system</li><li>• Ranking – Drag and drop answers in the correct order</li><li>• Numeric – A range of numbers is defined and the user must enter a number within that range</li></ul>
<b>Why?</b>	These collectively empower customers to ask much more specific questions that solicit information they care about.
<b>Where?</b>	Admin > Learning > Manage Assessments > Manage Survey Questions
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• The Advanced Assessment service must be enabled.</li></ul>

# Case Study Question Type



<b>What?</b>	Building on Content Type Questions we are now supporting a workflow for exam questions that reference a large piece of content like a case study.
<b>Why?</b>	Usability - In typical case study, student is referring to a document, video or large block of text to answer multiple questions. While we had a non-scoring "content type question," it was not laid side by side to the questions so students could not easily refer back, especially where navigation was not enabled. This enhancement allows students to easier refer to the "case study" while completing each question.
<b>Where?</b>	Admin > Learning > Manage Assessments > Manage Test Questions
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• Advanced Assessment feature</li><li>• Only applies to Tests (not applicable to surveys)</li><li>• The content question must remain in same folder as Case Study Questions which refer to that content. That question is locked until the reference link exists and cannot be moved, archived or deleted.</li><li>• A case study question can only have one content question linked to it, however questions in a test can link to different content questions..</li><li>• Pedagogue feature now in Saba Cloud!</li></ul>

# Case Study Question Types



Admin Flags a Case Study question and links it to content

The screenshot shows the 'Margaret's Test Questions' editor. On the left is a 'QUESTION POOL' sidebar with a tree view containing 'Root', 'Courses', 'Margaret's Test Questions', and 'Test Questions'. The main area has a 'SEARCH QUESTIONS' bar at the top. Below it are fields for 'Add Media File', 'Advanced Options' (highlighted with a red box), 'Difficulty Level' (radio buttons for Easy, Medium, Difficult), 'Duration' (input fields for minutes and seconds), and a 'Note' text area. The 'Case Study' section has 'YES' and 'NO' radio buttons, with 'YES' selected. Below this is a 'Select content:' dropdown menu (highlighted with a red box) showing the text 'It is a truth universally acknowledged, that a single man in possessio...'. At the bottom, there is a 'Case Study linked Content Question:' section with a scrollable text area containing a passage from Pride and Prejudice. At the very bottom are four buttons: 'CANCEL', 'SAVE & ADD/EDIT TRANSLATION', 'SAVE & ADD ANOTHER', and 'SAVE & EXIT'.

Viewer can refer to Case Study while answering related questions

The screenshot shows the 'Saba Cloud Case Study Test' viewer. It features a 'CASE STUDY STATEMENT' section on the left with a scrollable text area containing the same Pride and Prejudice passage. To the right of the passage is a list of five multiple-choice options: 'Simile', 'Satire', 'Sarcasm', 'Foreshadow', and 'Metaphor', with 'Irony' at the bottom. Above the options, the text '"It is a truth universally acknowledged" in this context is best described as' is displayed in red. At the bottom right, it says 'Question 3 of 3' and has 'EXIT' and 'Next' buttons.



# Additional Assessment Security Options



<b>What?</b>	Test or Survey security can be inherited from the folder level.
<b>Why?</b>	If customer is using the ACL security model for tests or surveys, they are required to add the names of each person who can manage a test/survey as it is created. If all tests/surveys had large group of named "managers," this could be cumbersome. This enhancement allows customer to set up the ACL at the folder level and security ACL will be inherited by each test/survey created in that folder.
<b>Where?</b>	Admin > Learning > Manage Assessment > Manage Tests and Surveys

# Can delete an empty folder



<b>What?</b>	Ability to delete empty folders which contain archived questions.
<b>Why?</b>	If questions have been archived and they belong to a folder that should be removed, then the customer should be able to perform that action.
<b>Where?</b>	Admin > Learning > Manage Assessment > Manage Tests and Surveys

# Additional Assessment U42 Features

- Super Simple Survey Workflow
- Horizontal Display of Survey Scale
- Improvements for Scale type Questions

# TOPIC

## E-Commerce

# Private Class Enhancements



<b>What?</b>	Private Class Filters to make it easier for administrators to manage private class orders.
<b>Why?</b>	Private classes – where the cost is not linked to the number of attendees – is ideal for some types of businesses. This release makes private classes easier to administrate
<b>Where?</b>	Admin > Learning > Manage Classes
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• The Display for Learner checkbox is disabled by default for classes that are created from learning requests with private class orders.</li><li>• A Private Class checkbox has been added to the search filters on the Manage Classes &gt; Classes page. A similar checkbox Private Class Purchase also appears on the Order History page under Registrar Desktop.</li><li>• On the class details page, a Private Class Information section appears that displays the order number associated with the class. This link opens the order details.</li><li>• On the private class purchase order details page, the Order Items section denotes whether its a private class.</li><li>• On the Registrar Desktop &gt; Order History page, the Class type column has been removed.</li><li>• Registrar can now adjust the price for private class orders that are already placed or while placing orders.</li></ul>

# Tax Calculation Improvements

<b>What?</b>	Tax calculation for users registering with Subscription when BR is enabled to not apply tax to the order
<b>Why?</b>	It's possible that taxes should only apply to courses outside of a Subscription.
<b>Where?</b>	Services > Ecommerce > Subscription

# TOPIC

## Saba Rewards

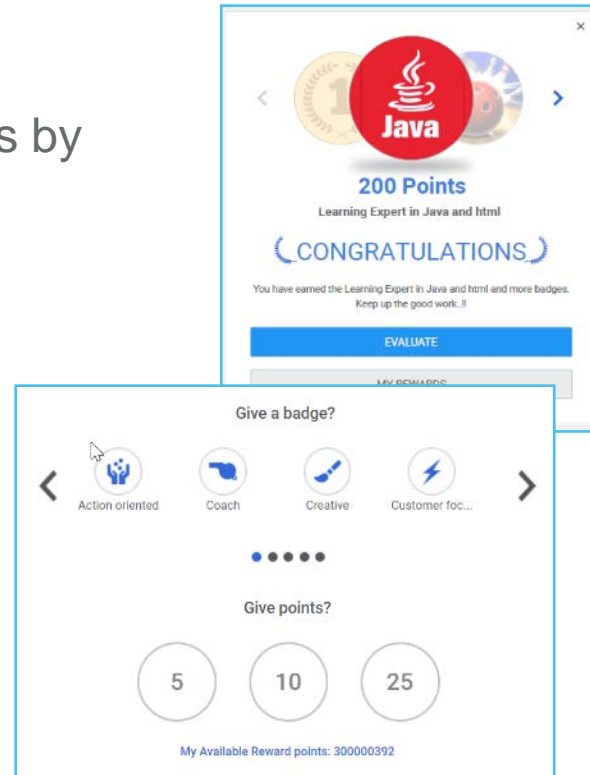
# The Big Picture

People are motivated and feel good when receiving a badge and points.

Rewards strengthen the connection to business goals by increasing engagement and encouraging behaviors.

Rewards are all about connection – learning, performance, engagement and informal compensation.

Now let's make it easier...



## My Rewards

### BADGES

ME 12

TEAM 12

ORGA

9

LEARNING

2

IMPRESSION

1

ACHIEVEMENT



Compliant Worker

1



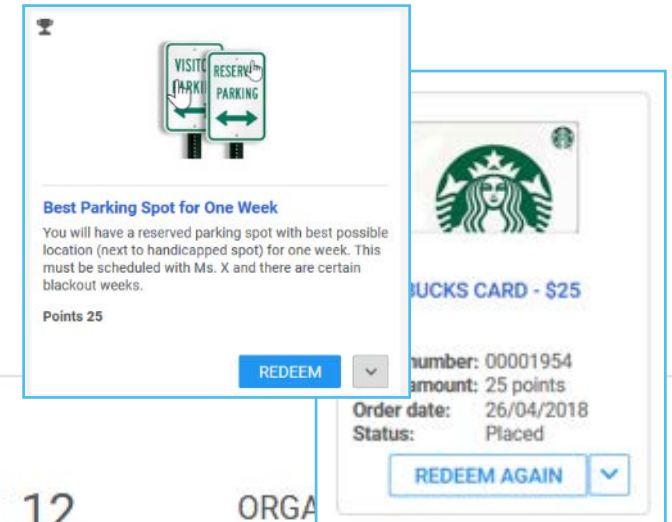
Master Order Taker  
Award

2



Knock-Out Glove  
Award

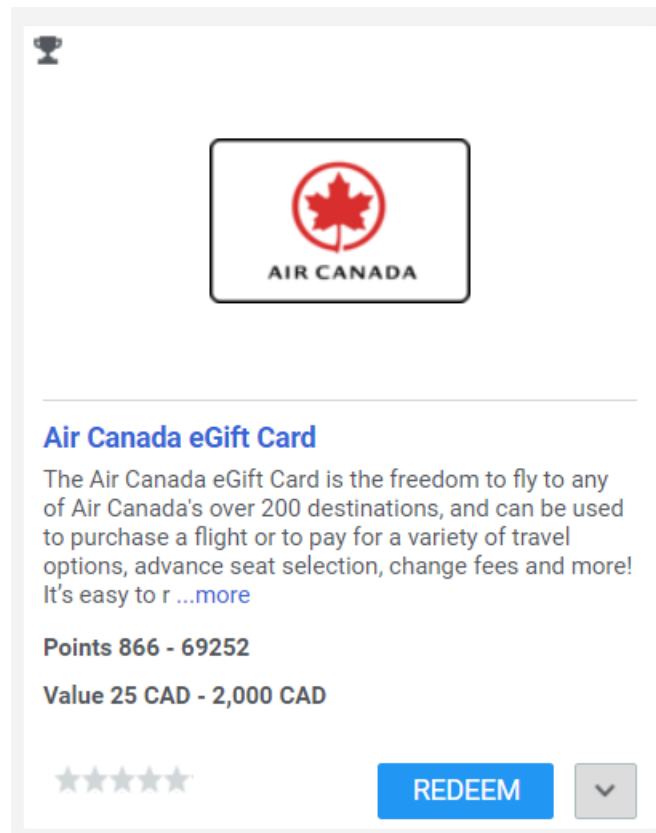
1



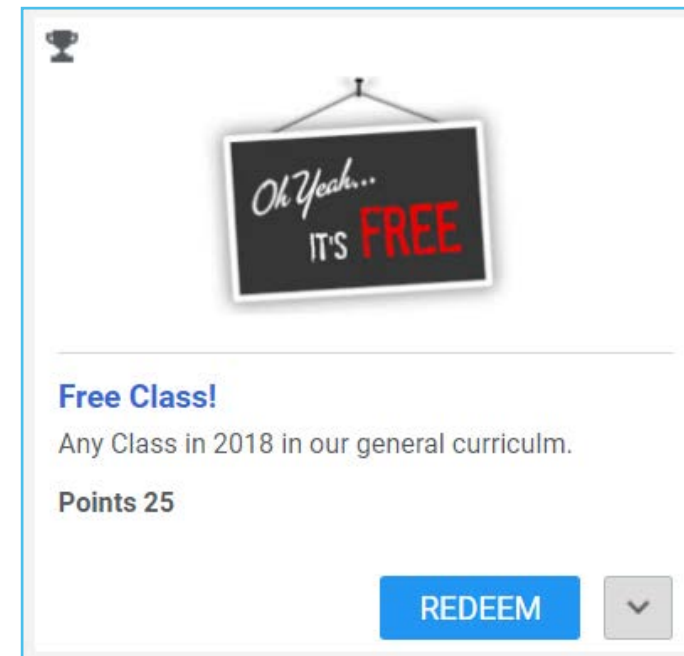


# Less Work for Admin – No Waiting for User

## Automation of Gift Card Rewards



## Automation of Frequent Shopper Rewards



# Automated Reward Administration – Promotions

<b>What?</b>	<ul style="list-style-type: none"><li>• Another Hyper-Connection! This time between Rewards and Learning for Extended Enterprise (Ecommerce). The Admin creates a Reward and flags it as a promotion. Promotion is automatically created. Upon redemption learners automatically receive promo-code and can activate the free class or other promotion.</li></ul>
<b>Why?</b>	<ul style="list-style-type: none"><li>• Promotion Rewards are generated automatically so employees can use their reward immediately while relieving administrators from managing orders.</li><li>• Instant Gratification for Learners. No wait to consume the reward.</li><li>• Great way for a customer selling learning to reward loyal consumers</li></ul>
<b>Where?</b>	HR – Manage Rewards, Search, Me – Rewards – My Wallet
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• When admin creates this type of reward a promotion is automatically created.</li><li>• If user earns same reward twice, a second promotion will be created.</li><li>• If user buys multiple items in one order the percentage discount is applied to the most expensive item</li></ul>



## Your System Admin Setup Checklist

### Enable Services

- Foundation – Rewards – Reward Redemptions
- Ecommerce - Promotions

### Notifications

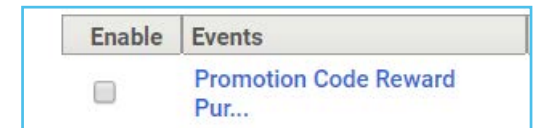
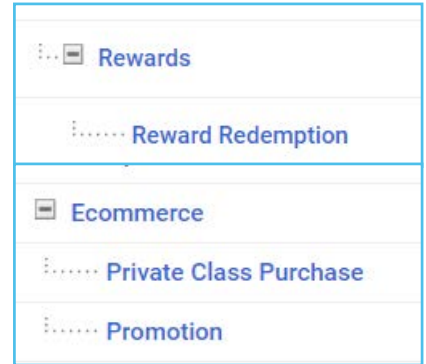
- Brand / Customize notifications as needed
- Promotion Code Reward Purchased Notification (*new!*)


### Enable Business Rules

- Rewards – Assign Points on earning Learning or Achievement Badge

### Components

- Rewards (*new attributes!*)
- Reward Orders (*new attributes!*)





**JOIN US FOR A  
FREE  
CLASS**

**Awesome Free Course!**  
You are a valued customer! We thank you for visiting our Catalog and for completing the training. Please use your accrued points to select a free course! Note if you have multiple items in your shopping cart, the free discount will apply to the most exp [...more](#)

Points 20

★★★★★

REDEEM

▼

# Automated Reward Administration

*Hyper Connecting Rewards and ECommerce*

Next  
Purchase

Apply coupon code ⓘ

Coupon code : CUZ2FKDWM8

Total coupon discount (100%) : 20



You have successfully purchased Reward. Your Order Number is 00002389, Promotion code : CUZ2FKDWM8

Redemption Type

Promotion Code ▼

Discount Type

☒ Percentage  
☐ Flat

Promotion Discount

100

Auto Create

Promotion

Name

**Awesome Free Course!**

# Automated Reward Administration – Gift Cards



<b>What?</b>	<ul style="list-style-type: none"><li>• Tango Card is an e-gift card provider allowing businesses to reward employees with the gift cards they really want. It offers a wide variety of gift cards through their extensive catalog.</li><li>• This connector is a great complement to Saba Cloud custom rewards.</li><li>• Employees can use the points they earn in Saba Cloud from their learning or performance (impressions) efforts to purchase gift cards.</li></ul>
<b>Why?</b>	<ul style="list-style-type: none"><li>• Gift card orders are processed automatically so employees can use their rewards immediately while relieving administrators from managing orders.</li><li>• It is easy and seamless to create and manage a custom reward store in tango, reducing the admin burden for the admin.</li></ul>
<b>Where?</b>	Marketplace, HR – Manage Rewards, Search, Me – Rewards – My Wallet
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• Tango Card connector available on the Marketplace to customers using Rewards.</li><li>• Complements the rewards offering by providing a catalog of <b>300+ gift cards</b>.</li><li>• New gift cards being added by Tango Card to the rewards catalog on a regular basis.</li><li>• Fixed and variable gift card values offered in a wide range of countries and in various currencies (cash value prepaid cards, non-profit donation, and various e-gift cards)</li><li>• Customer has the ability to <b>configure how much money a point is worth to proceed with the conversion</b>.</li><li>• Customer can <b>decide which gift cards are available</b> to employees for redeeming.</li><li>• Employees can exchange their points earned for gift cards.</li><li>• Instant delivery. The order fulfillment is processed automatically. Employees can use their gift cards immediately without the need for an admin to process the order.</li></ul>

# Your System Admin Setup Checklist



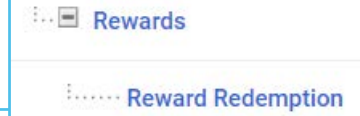
## Enable Connector

- Open Tango Card Marketplace Connector **(new!)**
- Create and Fund Tango Card account via link
- Add Account details and Test



## Enable Services

- Foundation – Rewards – Reward Redemptions



## Notifications

- Brand / Customize notifications as needed
- Tango Reward Purchased Notification **(new!)**



## Enable Business Rules

- Rewards – Assign Points on earning Learning or Achievement Badge
- Rewards – Assign Points on leaving an Impression
- Rewards – Value of 1 USD in terms of points **(new!)** – *Important!! - Configure how much money a point is worth*

Value of 1 USD in terms of points.

Specify the value of 1 USD in terms of points.

## Exchange Rates

- If supporting Tango Gift Cards across multiple currencies, confirm currencies and Exchange Rates are in place with process (manual, RDI, API) to update exchange rates.

## Review Components

- Reward **(new attributes!)**
- Reward Order **(new attributes!)**

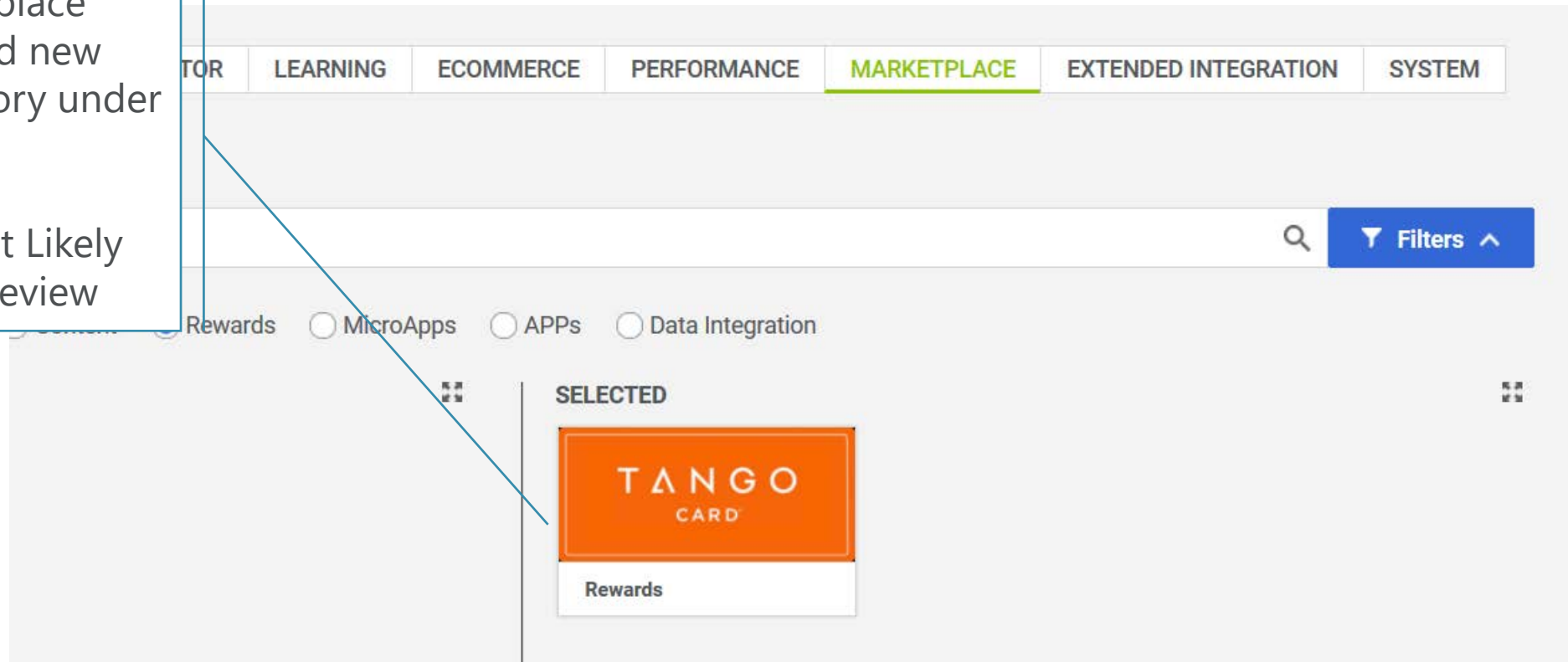
### Components

Name	UI Label	Description
Reward	Reward	Table: cmt_ext_reward, This entity define details learner.
RewardOrder	Reward Order	Table: cmt_reward_order, stores reward orders.

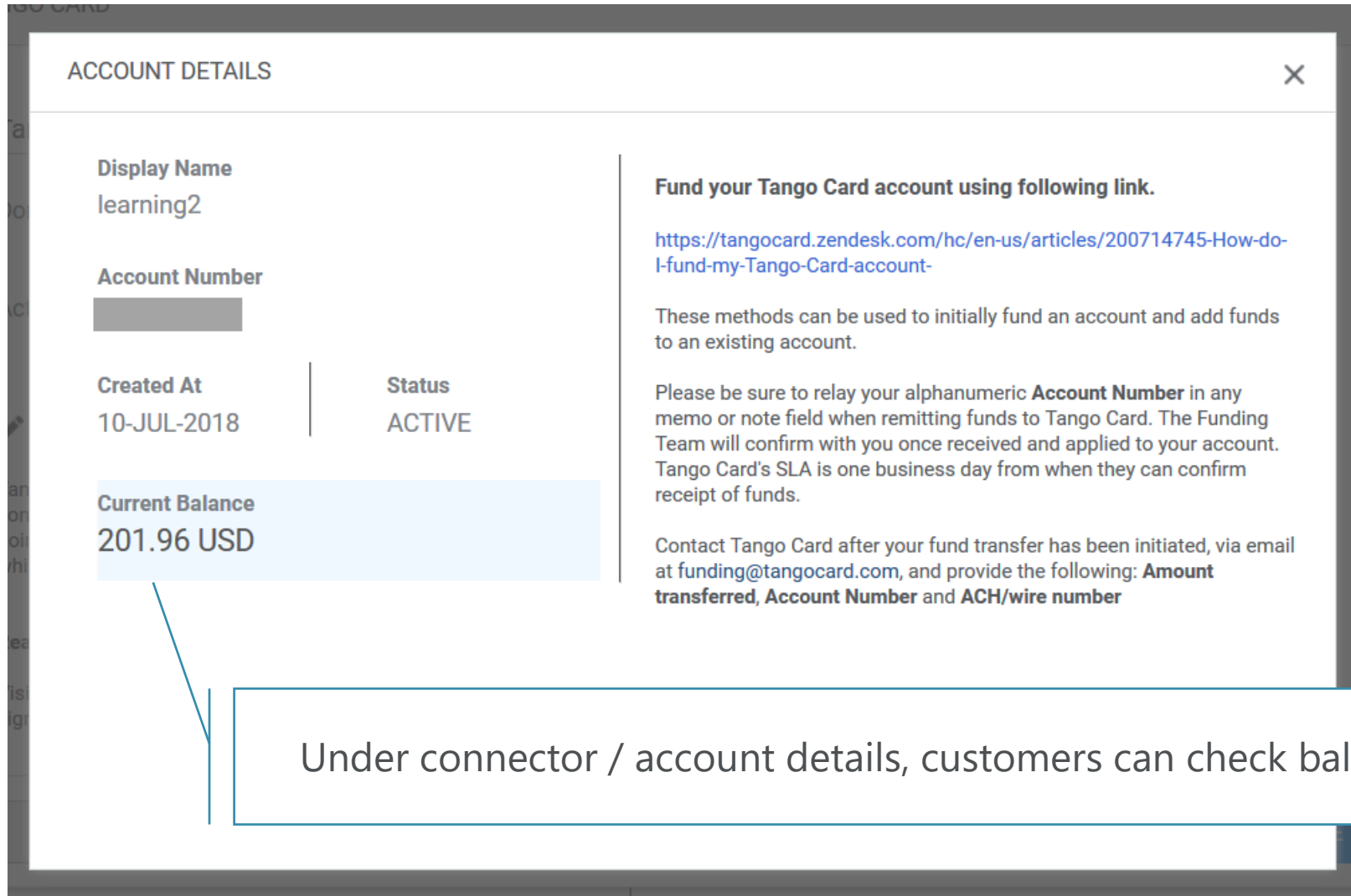
# Automated Reward Administration

New Marketplace connector and new connector category under Filters.

Connector Cost Likely  
– Still under review



# Automated Reward Administration



ACCOUNT DETAILS

Display Name  
learning2

Account Number  
[REDACTED]

Created At  
10-JUL-2018

Status  
ACTIVE

Current Balance  
201.96 USD

Fund your Tango Card account using following link.  
<https://tangocard.zendesk.com/hc/en-us/articles/200714745-How-do-I-fund-my-Tango-Card-account->

These methods can be used to initially fund an account and add funds to an existing account.

Please be sure to relay your alphanumeric **Account Number** in any memo or note field when remitting funds to Tango Card. The Funding Team will confirm with you once received and applied to your account. Tango Card's SLA is one business day from when they can confirm receipt of funds.

Contact Tango Card after your fund transfer has been initiated, via email at [funding@tangocard.com](mailto:funding@tangocard.com), and provide the following: **Amount transferred, Account Number** and **ACH/wire number**

Under connector / account details, customers can check balance.



# Automated Reward Administration

TANGO CARD

✓ Test Passed X

X

Tango Card

Domain: \* world

Activation Key: \*

✎ ADDITIONAL CONFIGURATION TEXT

Tango Card is an e-gift card provider allowing businesses to reward employees with the gift cards they really want. This connector is a great complement to Saba Cloud custom rewards. Tango Card offers a wide variety of gift cards through their extensive catalog. Employees can use the points they earn in Saba Cloud to purchase gift cards. Gift card orders are processed automatically so employees can use their reward immediately while relieving administrators from managing orders.

**Ready to get started?**

Visit <https://www.tangocard.com/tango-card-full-etos/#ETOS> to accept Tango Card's Terms Of Service and get started in no time! Once you have signed the Tango Card's agreement, just return to this screen to enable your account.

☒ I confirm I have accepted and signed Tango Card's Terms Of Service.

ACCOUNT DETAILS

CREDIT CARD INFO

AUDIT DETAILS

DISABLE

TEST ▾

SAVE

In connector, customer are directed to Tango Card to set up and "fund" their account.

Can also test the account authentication.

# Automated Reward Administration

ADMIN HOME

PEOPLE

HR

SOCIAL

INSTRUCTOR

LEARNING

ECOMMERCE

PERFORMANCE

MARKETPLACE

EXTI

ANALYTICS

HR Home

Manage Organizations

Manage Skills

Manage Jobs

Manage Location & Facilities

Manage Positions

Manage Industry and Geogra...

Manage Badges

Manage Rewards

**Rewards**

Reward Order

Manage Points

Configure Career Planning

## Rewards

Name

Reward Number

Available From >=

Discontinued From <=

Domain

Redemption Type

Tango Card

-Select One-

Custom

Promotion code

**Tango Card**

Status

-Select One-

You have a saved query.

[Configure](#) | [Save Search Query](#) | [Reset Saved Query](#)

12345...

[New Reward](#) | [Print](#) | [Export](#) | [Modify Table](#)

<input type="checkbox"/>	Name	Reward Number	Points Required	Redemption Type	Brand	Type
<input type="checkbox"/>	<a href="#">\$10 App Store &amp; iTunes Gift Card</a>	00004116	73	Tango Card		Gift card
<input type="checkbox"/>	<a href="#">\$15 App Store &amp; iTunes Gift Card</a>	00004117	110	Tango Card		Gift card
<input type="checkbox"/>	<a href="#">\$25 App Store &amp; iTunes Gift Card</a>	00004118	184	Tango Card		Gift card

HR Admin does not need to create Tango Card rewards but can view them and make some edits.

Auto

- HR Home
- Manage Organizations
- Manage Skills
- Manage Jobs
- Manage Location & Facilities
- Manage Positions
- Manage Industry and Geogra...
- Manage Badges
- Manage Rewards
- Rewards**
- Reward Order
- Manage Points
- Configure Career Planning


## Reward Details: \$10 App Store & iTunes Gift Card



\* = required

Main	Tango Card Details
Name *	\$10 App Store & iTunes Gift Card
Reward Number	00004116
Description	One card, millions of ways to enjoy it. Use for apps, games, music, movies and iCloud.
Points Required	73
Display for User	<input checked="" type="checkbox"/>
Featured	<input checked="" type="checkbox"/>
Available From	23-JUL-2016
Discontinued From	
Type	Gift card
Brand	-Select One-
Marketing Text	One card, millions of ways to enjoy it. Use the App Store & iTunes Gift Card to get apps, games, music, movies and TV shows. Available in a variety of denominations—spend it on in-app content, books, TV show subscriptions or even iCloud storage to secure files from all your Apple devices.
Domain *	world
Redemption Type	Tango Card
Deeplink URL	https://dqlearningv2.sabacloud.com/Saba/Web_spf/learning2/common/rewarddetail/reward0000000000002623
Owner	No items found
Audience Type / Audience Sub Type	No items found <a href="#">Add Audience Type / Audience Sub Type</a>
Other Information	Custom 0 test

**Reward Image**



[Browse...](#) No file selected.

You can upload a JPG, BMP or PNG file. The image size must be at least 120x120 pixels and the file size must be smaller than 300KB.

While Reward item details will populate automatically, admin can edit the Reward to Add Audience Types, change display setting or discontinue the item.

# Automated Reward Administration

Reward Details: 1-800-FLOWERS.COM® Gift Card \$10.00

Main

Tango Card Details

Status

Active

External Id

U935268

Fixed Value

☒

Amount

10

Currency

US Dollars

Disclaimer

\*1-800-FLOWERS.COM is not a sponsor of the rewards or otherwise affiliated with this company. All trademarks and logos attached are trademarks of and owned by each represented company and/or its affiliates. For complete details, please see the attached additional terms and conditions.

Terms And Conditions

You can use your eGift Card at any Cheryl's® or Harry & David® retail stores and online at www.cheryls.com, www.fruitbouquets.com, www.harryanddavid.com, www.stockyards.com, www.thepetstaurant.com, www.wolfermans.com. Acceptance of this card constitutes acceptance of these terms and conditions, view your eGift Card balance, go to <http://freshgift.com/>. This eGift Card does not expire.

Country

Name	ISO Code
United States	US

Tango Card Details

HomeMeMy TeamPeopleGroupsAdmin

Search

Generate URLClear All1 Result found

Sort byRelevanceResults per page

Gift cardPoints >= 150Points <= 175App Store & iTunes Germany

RESOURCE TYPE

AllRewards (1)

POINTS >=

POINTS <=

BRAND

☒ App Store & iTunes Germany (1)

TYPE

☒ Gift card (1)

CURRENCY

☐ Euros (1)

App Store & iTunes

Geschenkkarte für App Store & iTunes

15

Eine Karte. Millionen Möglichkeiten. Einlösbar für Apps, Spiele, Musik, Filme und iCloud. One card, millions of ways to enjoy it. Use for apps, games, music, movies, and iCloud.

Points 174

Value 15 EUR

REDEEM

HomeMeMy TeamPeopleGroupsAdmin

User One

Update picture

Plan

Activity

Profile

Career Planning

Expertise

Continuing Education Credits

Completed Learning

Learning Requests

Courses I Manage

Order History

Manage Survey

Recommendations

Rewards

User follows (0)

Following User (0)

Collections (1)

Wallet

Featured RewardsVIEW ALL REWARDS

ENGLISH WINE

The wine is available in multiple locales. Login to your preferred loc...

40POINTS

KQE T-SHIRT

Tahirt available in a variety of colours.

25POINTS

ADIDAS GIFT CARD \$10

adidas gift cards can be redeemed in over 150 adidas Sport Performa...

100POINTS

\$10 APP STORE & ITUNES GL...

One card, millions of ways to enjoy it. Use for apps, games, music, mo...

73POINTS

Points HistoryOrder History

Total points

28

Points earned

701

Points used

673

Points Expiry

08/25/2018

TRANSFER POINTS

Date	Description	Credit	Debit
24-AUG-2018	Reward redeemed: The Nature Conservancy Donation ( 00002370 )		10
24-AUG-2018	Reward redeemed: Starbucks Card eGift UK £25.00 ( 00002366 )		322
23-AUG-2018	Reward redeemed: America SCORES Donation ( 00002342 )		20
23-AUG-2018	Reward redeemed: America SCORES Donation ( 00002339 )		10
23-AUG-2018	Reward redeemed: America SCORES Donation ( 00002336 )		10

Tango Gift Card Rewards can be found via Wallet or Global Search

New search filters for "type" and "brand" will help users looking for only gift cards, or for a specific card.

Saba University


Saba Software, Inc.

# Automated Reward Administration

[Home](#) [Me](#) [My Team](#) [People](#) [Groups](#) [Admin](#)

Search

BROWSE



### Adidas Gift Card \$10

adidas gift cards can be redeemed in over 150 adidas Sport Performance, adidas Originals, or adidas Outlet stores in the US, as well as online at [adidas.com](http://adidas.com/).

**Reward Number:** 00004074

**Brand:** adidas

**Type:** Gift card

Our love for sport drives who we are and what we do. Every day. Adidas has a clear mission: be the globally leading and most popular sporting goods brand. We are not just designing products for all kinds of sports. We are designing products for athletes. Athletes always strive for their personal best. Athletes find inspiration in sports no matter what they do. We help them to achieve their peak performance by making them faster, stronger, smarter and cooler. adidas gift cards can be redeemed in over 150 adidas Sport Performance, adidas Originals, or adidas Outlet stores in the US, as well as online at [adidas.com](http://adidas.com/).

[Disclaimer](#) | [Terms And Conditions](#)

100 Points

10 US Dollars

REDEEM


★★★★★

[Share](#)

[Bookmark](#)

[Tag](#)

USER ONE'S STATUS



User One

DELIVERED

REWARD ORDER DETAIL

Order Number : 00002294

Cost (Points) : 100

Purchase Details :

Created on : 23-AUG-2018

[View Order Detail](#)

YOUR NEXT STEPS

[View reward history](#)

 Saba University

Saba Software, Inc.

# Automated Reward Administration

The screenshot displays the Saba Cloud user interface. At the top, the 'Saba Cloud' logo is on the left, and the user's name 'Hi, John Gartner' with a dropdown arrow is on the right. Below the header is a navigation bar with tabs: Home, Me, My Team, People, Groups, and Admin. A search bar and a 'BROWSE' button are also present. The main content area features a 'Q8 Gift Card € 10' card. The card includes the Q8 logo, a description in Italian and English, the reward number '00001952', the brand 'Q8', and the type 'Gift card'. To the right of the card, a sidebar shows 'JOHN GARTNER'S STATUS' with a profile picture and a 'PLACED' status, and 'REWARD ORDER DETAIL' with order number '00001185', cost '0', and creation date '27-JUL-2018'. Below the sidebar, a 'View reward history' link is visible. A yellow callout box with a blue border points to the 'REDEEM' button, containing the text: 'Under Rewards Details, user can redeem and also see last time they purchased same reward item.'

**Saba Cloud**

Hi, John Gartner ▾

968

Home Me My Team People Groups Admin

Search

BROWSE ▾

**Q8 Gift Card € 10**

**Q8**

Il buono **Q8 Ticket Fuel** permette l'acquisto di carburante è cumulabile ed è spendibile presso le stazioni di servizio Q8 abilitate, inclusi i punti vendita Q8easy.  
The Q8 Ticket Fuel voucher allows fuel purchase, is cumulative, and can be used at authorized Q8 service stations, including Q8easy outlets.

**Reward Number:** 00001952

**Brand:** Q8

**Type:** Gift card

Il buono **Q8 Ticket Fuel** permette l'acquisto di carburante è cumulabile ed è spendibile presso le stazioni di servizio Q8 abilitate, inclusi i punti vendita Q8easy.  
The Q8 Ticket Fuel voucher allows fuel purchase, is cumulative, and can be used at authorized Q8 service stations, including Q8easy outlets.

**JOHN GARTNER'S STATUS**

**John Gartner**

PLACED

**REWARD ORDER DETAIL**

Order Number : 00001185  
Cost (Points) : 0  
Purchase Details :  
Created on : 27-JUL-2018

**YOUR NEXT STEPS**

[View reward history](#)

9 Points  
10.00 Euros  
**REDEEM**

Under Rewards Details, user can redeem and also see last time they purchased same reward item.

Share Bookmark Tag

# TOPIC

## Saba Video



# Captions

<b>What?</b>	Administrators can upload Captions (Subtitles) for Videos Learners see a CC button in the video player. They can choose the language in which they want to view subtitles.
<b>Why?</b>	<ul style="list-style-type: none"><li>- Provide additional clarity for learners not native to the language or accent.</li><li>- View videos in a public place where audio volume must be low</li></ul>
<b>Where?</b>	ME > Content Launch, ME > Activity stream / Group Learning Admin > Manage Content Manage Videos in Learning, Social and System Admin
<b>Key Notes</b>	<ul style="list-style-type: none"><li>- Captions can be uploaded in different languages.</li><li>- The locale of the user and the language of the caption are NOT related. Users can choose any language to view the captions in.</li><li>- Only SRT file format supported for Captions.</li><li>- Captions are not visible on the Mobile App yet.</li><li>- For Social, captions can not be uploaded by the video contributor yet. They can only be uploaded from Social Admin screen.</li></ul>

# Captions



# 360 Degree Video

<b>What?</b>	<b>View 360 degree videos in Saba Cloud</b>
<b>Why?</b>	Certain training can best be delivered in a 360 view. E.g. Human anatomy, building architecture, etc.
<b>Where?</b>	Manage Videos in Learning, Social and System Admin
<b>Key Notes</b>	<ul style="list-style-type: none"><li>- A 360 video provides ability to pan and view 360 degrees of horizontal and 180 degrees of vertical landscape.</li><li>- Videos must be marked as 360 to activate the 360 player. Saba cannot intrinsically distinguish between 360 and flat videos. Hence, customers should only mark videos that are 360 as 360 else the view would be distorted.</li><li>- It is recommended that 360 degree videos be high resolution (1080 or higher) for good quality viewing</li><li>- For Social, video contributor cannot mark video as 360. Only a Social Admin can.</li><li>- Not supported on the Mobile App yet. If required customers can use Mobile browser for now.</li></ul>

# 360 Degree Video Demo



# Video Bookmarking

<b>What?</b>	<b>Users can resume videos from where they left off</b>
<b>Why?</b>	Sometimes videos can be long and users would love the system to remember where they left off
<b>Where?</b>	System Admin > Microsites > Site Properties > Saba Video Configuration
<b>Key Notes</b>	<ul style="list-style-type: none"><li>- Bookmarking is disabled by default. Can be turned on by System Admins. No Support ticket required.</li><li>- Bookmarking is only available for formal content.</li><li>- Bookmarking is not available on the Mobile App yet.</li></ul>

# Video Bookmarking



# Saba Video Analytics

<b>What?</b>	<b>Reports, Dimensions and Metrics specifically for Saba Video</b>
<b>Why?</b>	Being able to report on Video greatly increases the value of Saba Video
<b>Where?</b>	Analytics
<b>Key Notes</b>	<p><b>OOB Reports</b></p> <p>Video Duration Report for a Learner - See which formal videos a learner has watched, for how long, etc.</p> <p>Video Duration Report for a Courses - See which learners have watched a video, for how long, etc.</p> <p><b>Dimensions</b></p> <p>Video: Name, size, duration, status. Created by/On, Updated by/On and Deleted by/On</p> <p>Video usage: Viewed On, Duration watched, Is Completed</p> <p>Applies to Formal and Informal</p> <p><b>Metrics</b></p> <p>Videos: Total videos uploaded / deleted. Total/Average video duration</p> <p>Video Usage: Number of views, Total/Average watched duration.</p> <p>Note - we already have the metric for Time Spent.</p>

# Saba Video Analytics (Video Usage by Learner)

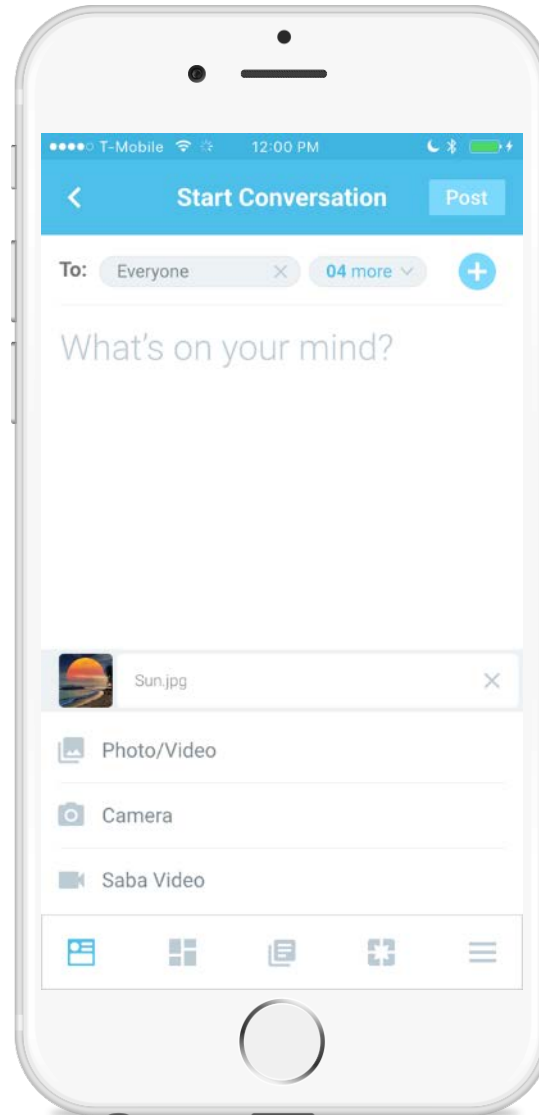
Course Title	Content name	Timespent in Content Attempt (HH:MI:SS)	Video Duration (HH:MI:SS)	Video Watched Duration Session (HH:MI:SS)	Is Video Completed	Video W Session
[-] Formal content IE WBT						0.22
	[-] Formal content IE					0.22
		0:00:21	0:20:01	0:00:13	No	0.22
[+] Formal video new tab WBT						219
[+] Formal video new window WBT						23.94
[+] Formal video story WBT						18.86
Total						262.02



# Mobile Upload

<b>What?</b>	Ability to Contribute Saba Video in the Activity Stream.
<b>Why?</b>	User-generated content is a big driver of user engagement, and allows Saba to position better against competitors.
<b>Key Notes</b>	<ul style="list-style-type: none"><li>• Currently, in the Activity stream, the start conversation and file contribution are different modules. We have merged all the sharing option together. The new sharing screen will be called as "Contribution" Screen.</li><li>• We have the following options to share from Contribution screen.<ul style="list-style-type: none"><li>• Text</li><li>• Photo/Videos (Gallery)</li><li>• Camera</li><li>• Saba Video</li></ul></li><li>• The group information screen will be accessible from "Contribution" screen by clicking plus button. By default, this screen will have the list of all available groups. The group selection will be changed according to Sharing type as Photos and Videos can be shared with multiple groups. In case of edits, the selected group will be shown on the top of the group list.</li><li>• The character limit is applicable as defined by admin according to the different sharing options. The remaining character count will be represented when the user is typing the message.</li></ul>

# Enhancement in Contribution flow



Mock-up. This screen is  
in under development.

# TOPIC

## Social

# What's New in (Informal) Learning?

- Microlearning classes now part of Discover portlet "Bite-Size" Ribbon and Micro filter results in Global Search
- Update Saba Cloud workflows to support SM increase in audio channels
- Improve Monitoring of Dynamic Group Memberships
- Group Canvas now follows security model for the group

# Microlearning Enhancements

<b>What?</b>	<b>Microlearning classes now part of Discover portlet “Bite-Size” Ribbon and Micro filter results in Global Search.</b>
<b>Why?</b>	Further Integration of Formal and Informal Learning
<b>Where?</b>	<ol style="list-style-type: none"><li>1. Home &gt; Discover Portlet</li><li>2. Global Search</li></ol>

# Saba Meeting Workflow Enhancement

<b>What?</b>	<b>Saba Cloud workflow enhancements updated to support Saba Meeting increase in audio channels</b>
<b>Why?</b>	Prior meeting leader could only increase audio channel from within the session leader controls. Now these can be updated at time of meeting creation.
<b>Where?</b>	Me > Meeting > Schedule Meeting

# Group Enhancements

<b>What?</b>	<b>Group Canvas now follows security model for the group</b>
<b>Why?</b>	The System Canvas can be set to either the Home Domain of the user or their Default Group. When set to be domain-based, any System Admin with the appropriate privileges can modify the Canvas for their domain. If it is group-based, then it should allow the Group Owner(s) to modify it, regardless of domain settings.
<b>Where?</b>	Services > Foundation > Canvas Configuration BR

# Group Enhancements

<b>What?</b>	<b>Improved monitoring of dynamic group memberships</b>
<b>Why?</b>	Over time, users may choose to “leave” a group or they may be excluded when setting up the group membership. Later customers may wonder why specific users who meet dynamic criteria are not getting joined to a group. This feature better shows to customer who is being excluded and why.
<b>Where?</b>	Groups



# Excluded Members

## Community: Code of Conduct Policy Group

Main **Members**

Name  Community Role **-Select One-**

[Configure](#) | [Save Search Query](#)

### Members

[Roles](#) | [Change Finder Rule](#) | [Add Member](#) | [Excluded Members](#)

Name	Community Role	Organization
<a href="#">Pat Rose</a>	Owner	Corporate Operations
<a href="#">Jeff Tanner</a>	Member	Customer Service - Central
<a href="#">Jim Martin</a>	Member	Customer Service - Central

Saba - Mozilla Firefox

https://onedemo3.sabacloud.com/Saba/Web\_wdk/De

### Excluded Members List

This page shows only those users who are removed manually from the group by the admin/group owner or by users themselves.

Name	Username
SC Admin	SC_ADMIN

[Remove](#)

# Saba Cloud Customer Community

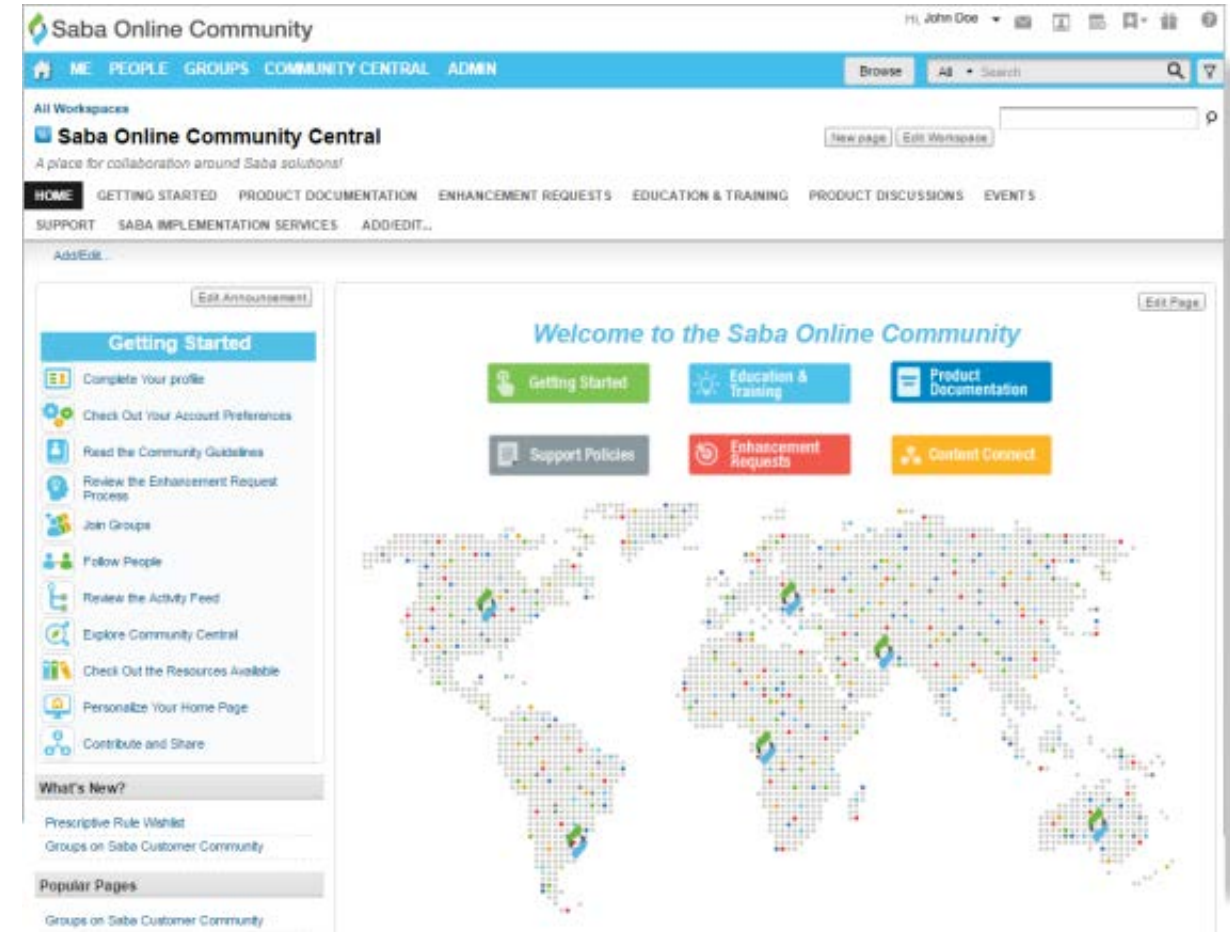
<http://community.sabacloud.com>

Saba Online Help  
Education & Training

Documentation

Product Discussion Group

Saba Events





# QUESTIONS?



# THANK YOU

[Facebook.com/SabaSoftware](https://www.facebook.com/SabaSoftware)

[Twitter.com/SabaSoftware](https://twitter.com/SabaSoftware)

[LinkedIn.com/company/Saba](https://www.linkedin.com/company/SabaSoftware)

[www.Saba.com](http://www.Saba.com)