Product Highlights

Saba Cloud Update 42





Welcome to Saba Cloud Update 42!

At Saba, we are committed to building transformational talent development solutions to help your people and your business thrive. In Saba Cloud U42, we've invested in the user experience (desktop version and mobile app) to be more employee- and team-centric, strengthened the hyper-connectivity between learning and performance, and built out our open and connected ecosystem to applications outside of Saba, with the introduction of a connector for LinkedIn Learning, Tango Card, ADP and Job Target.

You can find more information on this release as well as customer training sessions on the Saba Cloud U42 page in the Saba Customer Community.

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1) Learning

Refreshed Course Details Page

Saba has enhanced the Course Details page to be more modern and intuitive, which will make it more enjoyable and easier for employees to discover relevant learning.

Updates to this page include an improved look and feel, greater visibility into course attachments, better course navigation and improved filtering for classes.

Note: This next generation user experience is only available in enhanced beta view, which a viewer can turn on or off. The administrator can also enable or disable this feature for users.

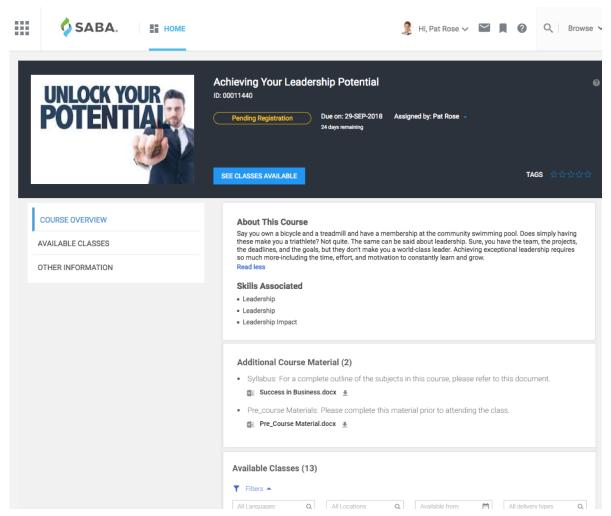


Figure 1: Refreshed user experience for Course Details page

Next Generation Content Player

The Content Player for formal learning courses has been updated to be more clean, intuitive and responsive to optimize content for various screen sizes and resolutions.



Figure 2: Refreshed user experience for the Content Player

Course Video Preview/Trailer

The admin can now add a course video preview/trailer to the Course Details page for a more engaging and interactive experience. By watching an overview video of a course prior to taking it, employees will have a clearer understanding of which courses they should take, so they don't waste time on irrelevant learning.

This feature supports 30 seconds of video (170 x 1280 pixels) and can be played by the user directly from the course details page.

Note: This feature is included in Saba Learning, not Saba Video. Therefore, there is no extra charge for this.

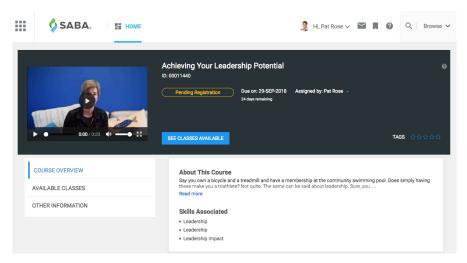


Figure 3: Users can watch a course video trailer/preview from the Course Details page.

Role Analysis

On the My Plan page in Saba, employees can now filter their learning plan by role by clicking the tab "Role Analysis." This makes it much clearer for employees with multiple job roles to view which learning they need to take for each role.

It also works with Saba's Career Planning product and allows employees to clearly see which learning they need to take for their current role versus a future role, so they can prioritize their learning and development (L&D) accordingly.

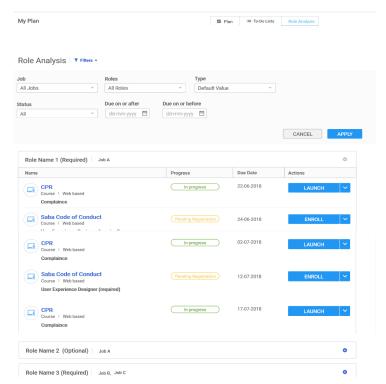


Figure 4: Users with multiple roles can filter learning by role

Updated Skillsoft (OSLA) Integration

Skillsoft is the largest eLearning content provider, with a particular focus on accreditations and certifications. Their extensive course library consists of courses in the areas of: Business Skills, Digital Skills, IT Skills and Certifications, Compliance, Management, Leadership Development, and more.

With this update to the OLSA integration for Skillsoft, it is now easier than ever to import and leverage this extensive eLearning content library into Saba. When Skillsoft courses are added into Saba, users will enjoy a much richer experience with enhanced course descriptions, images/thumbnails, keywords, search capabilities and more. In addition, the content organization (categories and hierarchy) within Skillsoft will now seamlessly sync with Saba, reducing the administrative burden that existed previously with organizing Skillsoft courses in Saba.

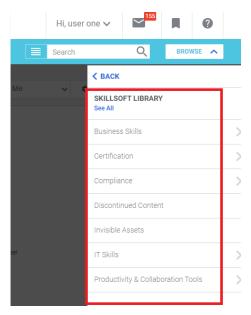


Figure 5: Content categories sync with Saba for a more seamless browsing experience

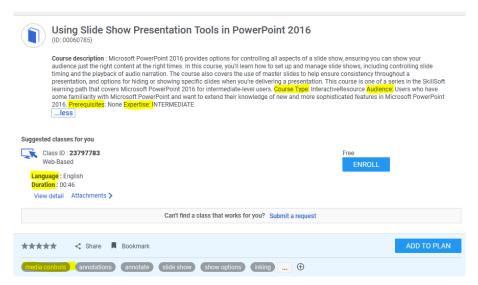


Figure 6: Richer course descriptions for a Skillsoft course

Enhanced Support for Content Integrations

Saba's system now offers greater flexibility and extensibility to connect with third-party content vendors. In addition to supporting AICC/SCORM content integrations, Saba now supports integrations with any content vendor using xAPI, LTI and Rest API.

2) Saba Video

Captions

Saba Video now supports captions/subtitles on video content. This allows learners to both read and listen to the information shown in a video, allowing for greater accessibility and increased comprehension of video content.

Admins can also upload translated caption files to videos, so video content becomes more scalable across multiple geographies and languages. Subtitle files (.srt) can easily be added and managed in Manage Videos in the system admin.

This feature is available for videos added through both social (informal) and formal learning workflows.

Search Results **VIDEO USAGE** THUMBNAIL CREATION DATE VIEWS FILE SIZE ACTION VIDEO NAME CATEGORY **AUTHOR** 13.2 MB Simon Sinek - Why Le. 15-MAY-2018 31 Learning superuser Mark as 360° Delete I.earning Recording #120.mp4 RSAIGAONKAR 08-MAY-2018 5.9 MB Manage Subtitles Learning vishukla 08-MAY-2018 112.4 MB ACTION ~

Figure 7: Admin view for managing and adding subtitle files

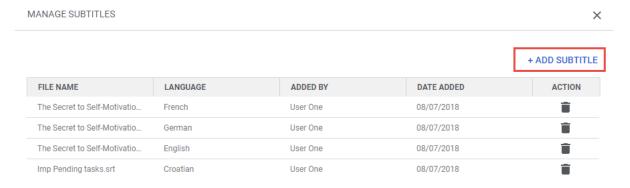


Figure 8: Admin view for adding a subtitle/caption file to video



Figure 9: Viewer can choose video caption language directly from the video

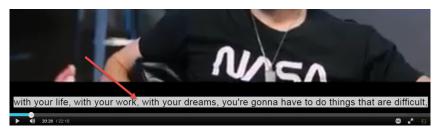


Figure 10: View video captions

360-Degree Video

Saba Video now offers the option to create 360-degree video content in formal learning workflows for a more interactive learning experience. This capability can help train employees more effectively by offering a realistic and immersive viewing experience. Saba's 360-degree video offers similar benefits that would be attained during in-person training, while providing the scalability of virtual learning. It is especially beneficial for those who need to educate employees with space-oriented content (e.g. anatomy of the body, inside an airplane, ability to look around a building, etc.).

All 360-degree videos must be shot using a 360-degree/virtual reality recording device. Admins can easily upload and manage these videos under Manage Videos in the system admin and users can view these videos on their desktop, mobile device or any 360-degree player/headset device.



Figure 11: Viewing experience for 360 degree video

Video Bookmarking

Similar to Saba's current bookmarking capabilities for formal learning, learners can now bookmark video content. So, when a learner starts a video in a course, they can return to it at a later time, without having to restart the video. The system will remember where they left off, so that they can take the course any time or any place that is convenient for them.



Figure 12: Learners that launch a video in a course can close the course and return to the course later, without having to restart the video

Mobile Upload

Saba now makes it easier for employees to contribute video learning content. Now, any employee can record and upload video content directly from their mobile device, increasing user engagement and collaboration within Saba.

To upload a video, a user can simply contribute a video file directly from the camera gallery on their phone and share the video with "everyone" or a group of their choice.



Figure 13: Employees can now contribute video content to Saba, directly from their mobile device

Enhanced Saba Video Analytics

Deeper reporting and analytics capabilities are now available for Saba Video to help measure the impact of video content.

This reporting is available for videos added through both formal and social (informal) learning workflows.

Additional out-of-the-box reports:

- Video duration reports for learners e.g. which videos were watched, for how long
- Video duration reports for course e.g. which learners watched the video, for how long

Additional dimensions:

- Video name
- Size
- Duration
- Status
- Created on
- Created by
- Updated on
- Updated by
- Deleted on
- Deleted by
- Viewed on
- Duration watched
- Completed

Additional metrics:

- Total videos uploaded
- Total videos deleted
- Total average video duration
- Number of views watched
- Total views watched
- Average views watched

Course Title	Content name	Timespent in Content Attempt (HH:MI:SS)	Video Duration (HH:MI:SS)	Video Watched Duration Session (HH:MI:SS)	Is Video Completed	Video Wa Session	
Formal content IE WBT						0.22	
	Formal content IE					0.22	
		0:00:21	0:20:01	0:00:13	No	0.22	
Formal video new tab WBT						219	
Formal video new window WBT						23.94	
Formal video story WBT						18.86	
Total						262.02	

Figure 14: Report on video usage by learner

3) Performance

Impression Enhancements

Saba has redesigned Impressions to make it easy for an organization and its people, to implement, adopt and leverage the full value of giving and receiving feedback in real-time to drive development growth.

Users now have the ability to leave private impressions, excluded from the social activity stream. Users can toggle back and forth between Public (the default) and Private options. This feature supports more meaningful, personalized and honest exchanges, without users worrying about public opinion or judgment.

Impressions can easily be left directly from the Home page or via the Impressions page, making it quicker and easier to leave an impression.

In addition to giving feedback to an individual, Saba now offers the flexibility to give feedback to multiple recipients at once – a practical time saver and an opportunity for enhanced team alignment and growth.

And now when Impressions are pulled into a review, it has nicer look, with a filter option for who left an impression, the badge, whether it was private or public, and the dates.

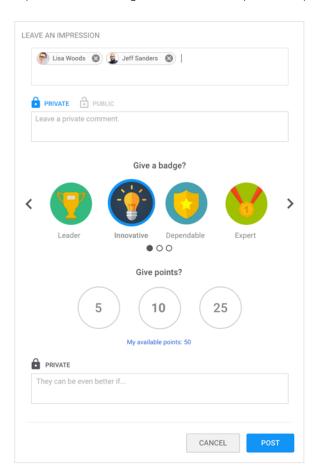


Figure 15: Ability to toggle to private or public option

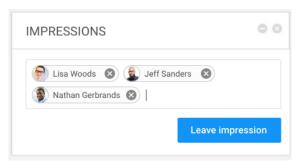


Figure 16: Leave impressions for multiple recipients

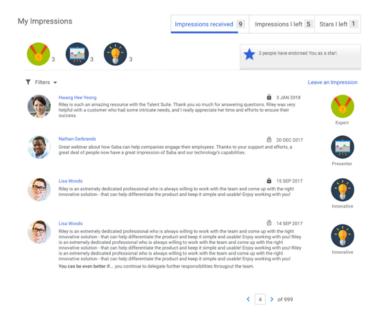


Figure 17: Enhanced Impression page in a review

Enhanced Goal Setting Workflow

The workflow between learning, goals and skills has been enhanced for a richer and more personalized development experience, providing employees with a clear path forward; boosting their performance with skill and competency development.

When an employee selects "Add Skill" within a goal, they will now be able to add a variety of skills from the list provided. If configured, once the skill is selected the user will receive recommended learning with the associated attainment level, which helps the employee demonstrate on-the-job competency. This enhancement brings purpose and value to organizations who invest in aligning learning to skills.

Development tasks can be created and assigned to skills, enabling them to be recommended to users as tasks to be undertaken to support and validate the achievement of that skill.

Both the goal and its associated tasks will become part of the check-in agenda, allowing for further discussion between the manager and employee and creating a great opportunity for coaching and other recommended learning.

Legacy tasks will be converted to the new framework as well. Legacy tasks not marked as completed when converted will be assigned to the first enabled category on the Workboard. Those that have been marked completed will be assigned to the category configured as the completed category on the Workboard.

This workflow and framework is also now able to support the DDI framework.

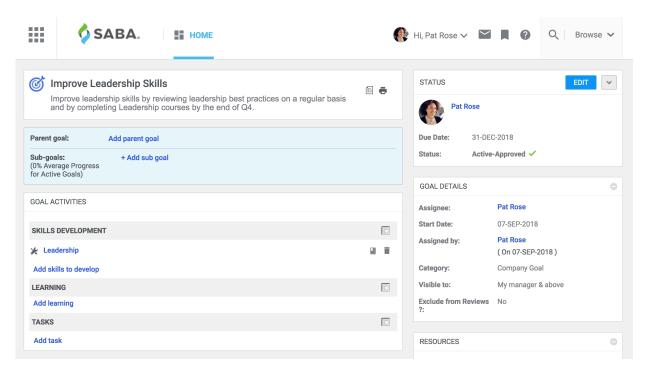


Figure 18: Skill development is now featured prominently in the goal activities section

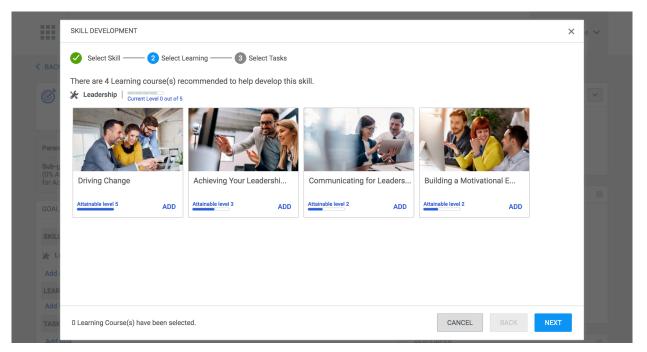


Figure 19: Users receive recommended learning

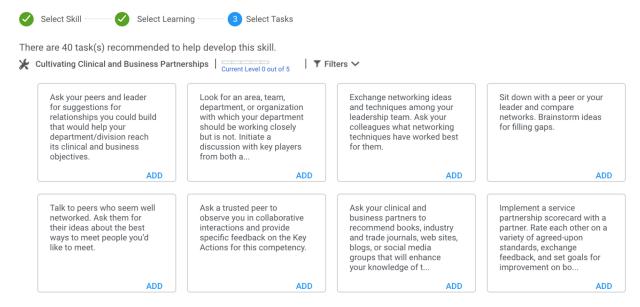


Figure 20: Users receive recommended tasks

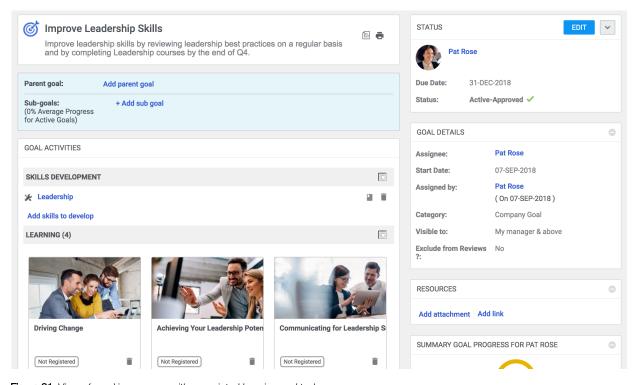


Figure 21: View of goal in progress with associated learning and task

Support for DDI Content

Saba's system now supports content from Development Dimensions International (DDI). DDI offers a rich library of skills, learning content and development tasks designed to help organizations find, grow and inspire leaders. DDI maps all of their learning content and development tasks to their skills content, so employees have a clear path forward to meaningful skill development that will ultimately help them improve their performance and advance in their careers. DDI content can provide a richer and more meaningful L&D experience within Saba and is available for purchase from Saba, with supporting services to get started.

The following changes have been made to support DDI content:

- Admins can create development tasks and associate them to a skill
- The character limit for a skill description has been increased to support DDI skill descriptions
- A scroll bar has been added to the hover-over information topic to support the increased character length of a description
- Behavioral indicators are now displayed when assessing and viewing a skill record

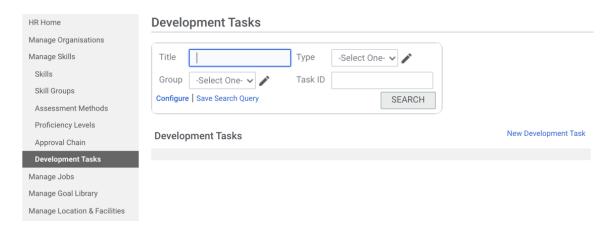


Figure 22: Configure development tasks

Skill Details: Cultivating Clinical and Business Partnerships Attachments Proficiency Indicators Development Tasks Descriptors Weights Groups Name³ Cultivating Clinical and Business I Taking actions and developing relationships necessary to meet and exceed patient needs (includes relationships with patients, Description patients' families, co-workers, and external partners); holding self and others accountable for providing a positive patient experience (including safety, satisfaction, and clinical outcomes); using appropriate interpersonal techniques to resolve difficult patient situations and regain their confidence. h1 Words: 281 Skill Library Company Skills Domain* QQ world

Figure 23: Increased character limit to skill descriptions

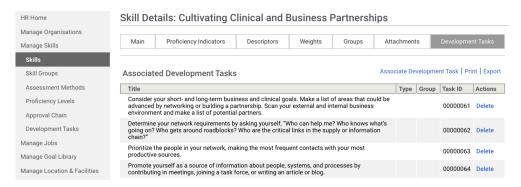


Figure 24: Associated development tasks

4) Pulse

Streamlined Custom Surveys

Saba's custom pulse survey workflow has been streamlined and optimized, making it easier than ever to get realtime insights on talent development and employee engagement.

All users, including non-admins, can now launch a simple and intuitive survey tool directly from the Home or Me page, encouraging adoption and ongoing usage of this valuable tool. Non-admins can have access to surveys with "simplified survey privileges" security role or related rights. Custom surveys are also domain aware, allowing junior administrators the ability to create and administer surveys without concern that they will see survey results data from other departments or organizations.

Several enhancements have also been made to the custom survey analysis page. The questions are more visually appealing and demographic filters can now be applied to each question in detail, providing more powerful analysis and insights. The survey analysis page can also be exported to PDF format for viewing offline.

Mobile users will also benefit from faster loading time and responsiveness.

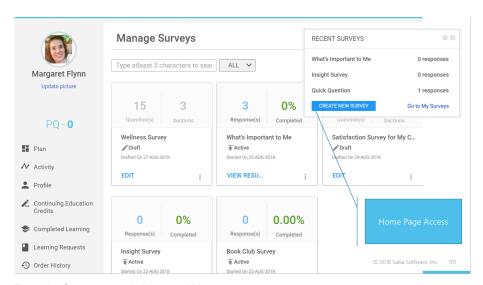


Figure 25: Create survey via Home and Me pages

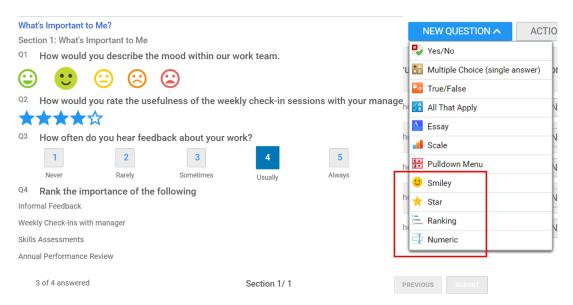


Figure 26: New, additional question types and updated look for scale questions



Figure 27: Enhanced custom survey analysis

5) Marketplace

LinkedIn Learning Connector

LinkedIn Learning offers personalized learning experiences taught by real-world professionals. With Saba's new connector, learning content from LinkedIn seamlessly imports into Saba's system, offering employees a higher quality and more personalized learning experience, while reducing the burden of content creation for the admin. Content can be track and managed in Saba, no matter if the content is launched within Saba or within LinkedIn.

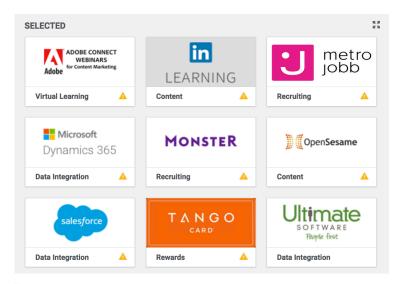


Figure 28: LinkedIn Learning connector in Saba Marketplace

Tango Card Connector

Automated reward administration takes the work out of employee rewards with an automated system that supports real-time, self-driven access to an employee's gift card of choice.

Saba now offers a connector to e-gift provider Tango Card, a great complement to Saba Cloud custom rewards. This reward option is quick and easy to administer – perfect for those that don't have the time to build and manage their own reward catalogue and understand the connection between real-time recognition and employee engagement.

Tango Card offers a wide variety of gift cards through their extensive catalog. Employees can use the points they earn in Saba Cloud from Learning and Impressions to purchase gift cards they really want. Gift card orders process automatically so employees can use their reward immediately, while relieving admins from managing orders.

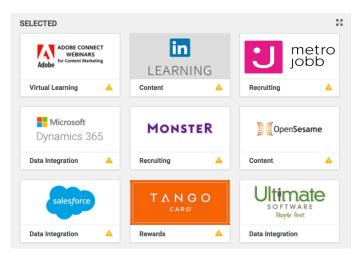


Figure 29: Tango Card connector in Saba Marketplace

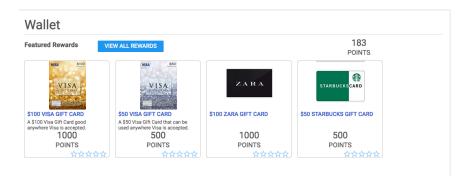


Figure 30: Employee view for Tango gift cards within the Rewards Store/My Wallet in Saba

ADM Vantage HCM Connector

The Saba Cloud Connector to ADP Vantage HCM® automatically imports employee data from ADP Vantage HCM into Saba Cloud. This integration also automatically creates related objects such as, Organizations, Job Types and Locations in Saba Cloud without having to get extracts from ADP or build RDI files in Saba Cloud for employees.

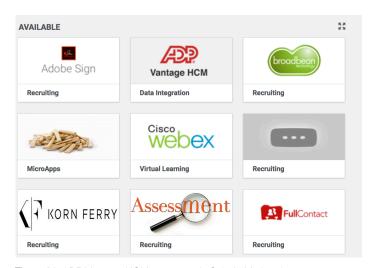


Figure 31: ADP Vantage HCM connector in Saba's Marketplace

JobTarget Connector

Saba's integration with JobTarget enables recruiting admins to post job requisitions from Saba directly to 25,000+ niche job boards all at once for a minimum service fee. With this connector, contracts are not required with JobTarget nor with any of the job boards listed for basic job postings.

This connector also leverages a single-sign on, so creating a separate account with JobTarget is not required.

In addition, recruiting admins can keep track of the number of clicks on their job posting, and the job board source that the candidates are coming from.

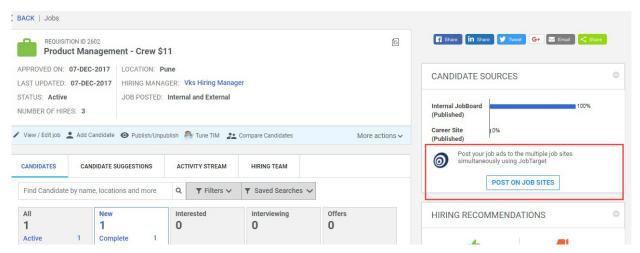


Figure 32: Post job req on job sites via JobTarget

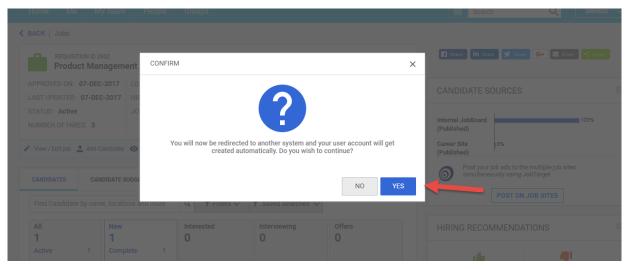


Figure 33: Redirects admin to JobTarget site

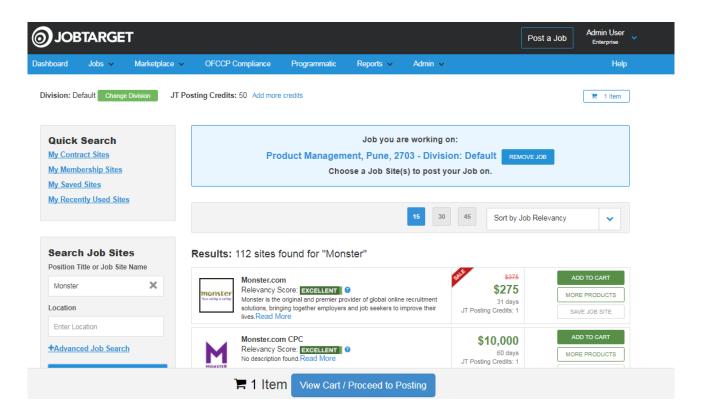


Figure 34: JobTarget automatically recommends a list of job boards

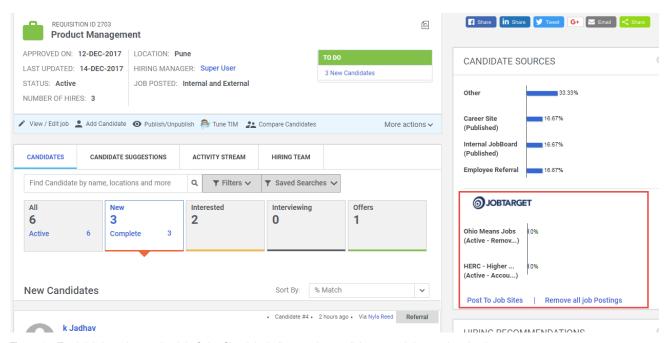


Figure 35: Track job board status back in Saba Cloud, including number of clicks, posted date and expiry date

6) Mobile

Enhanced Usability

The UI and UX in Saba's mobile app has been enhanced to be simpler and more intuitive. Mobile app users will now experience simpler navigation, improved typography, fewer clicks, clear and concise content, and less scrolling. The bottom bar navigation has been updated to present the user with more important information up front, including the Activity Stream, Dashboard, My Team, Catalogue, Workspaces and more. If Saba Performance is configured, My Team will be replaced with Impressions.

The Activity stream now leverages a card layout, which better represents the use of images and video. When an image is opened on the mobile app, the background color adjusts automatically to best suite that image for optimal viewing.

The Dashboard view offers additional access to insights such as active learning vs. completed learning, active goals vs. completed goals, and in progress reviews vs. completed reviews. It also offers the ability to launch a pulse survey, an impression or a meeting instantly.

Finally, the More tab provides access to the Profile, People, Groups, Workspaces, Video Channels, Messages, Downloads, Admin, Settings and Log Out.

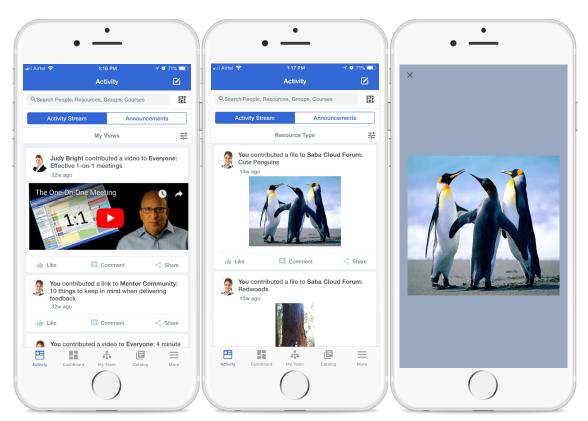


Figure 36: Enhanced user experience on the Activity Stream is optimized for images and videos

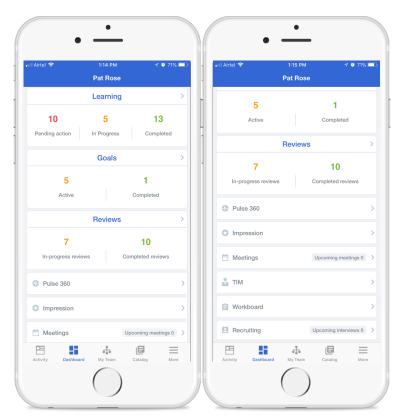


Figure 37: Dashboard view for the mobile app with insights on in progress Learning, Goals and Reviews

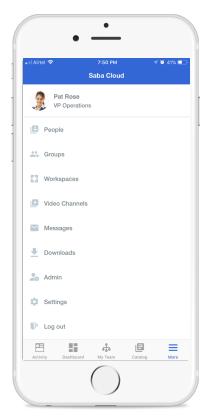


Figure 38: More tab from the mobile app

7) Analytics

Ranking Visualization Reports

The new ranking visualization capabilities addresses the need to visually display top rankers in relevant reports, allowing leaders to identify – at a glance – those individuals, teams or departments. For example, the report can identify and rank top scorers, top impression givers, etc., but is not limited to successful outcomes – it can also identify and rank those who have not met a compliance requirement.

The visualization supports three themes:

- Podium Top 3
- Stairs Top 10 arranged as stairsteps
- Tabular list Top 10 arranged in a list

Images (person, groups only) are also displayed, in addition to the metric chosen for the ranking. The tabular listing shows the rank number as well, while the Podium and Stairs are self-explanatory with the visual presentation. The PDF download contains the chart displa.y

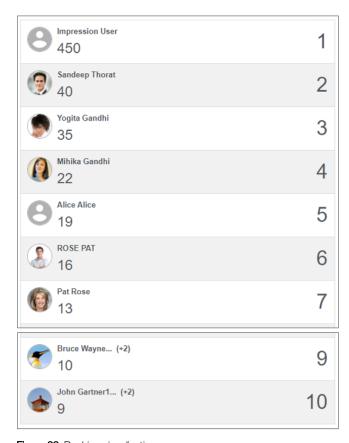


Figure 39: Ranking visualization

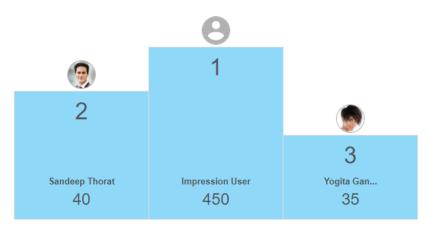


Figure 40: Podium display



Figure 41: Stairs Display

Hierarchy Insights Presentation

Saba now provides an easy, insightful comparison of data at multiple levels to help make better decisions and to determine the next steps forward. Information visualizations present insights at a glance, both at a higher level and a drilled-down level of reporting.

For example, managers are able to drill down to their specific levels of KPIs and metrics and get answers to questions like "How does Jane Doe compare with the overall team for compliance training" and "Where does John Doe rank compared to the overall team engagement data."

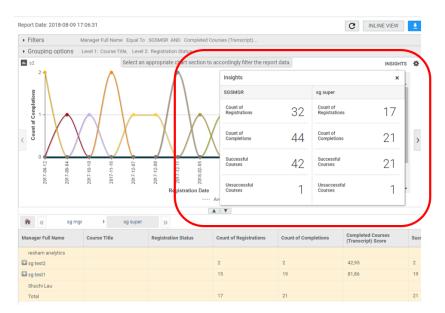


Figure 42: Level comparison

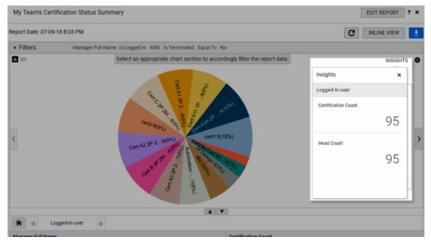


Figure 43: Insights

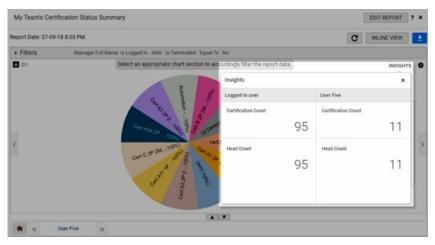


Figure 44: Insights - Summary vs. Total

8) Platform

Microapps

Saba now offers hosted microapps through Saba Cloud's platform. Microapps that are pre-made, configurable or custom built to meet specific needs are now available for purchase from Saba's Technical Services team.

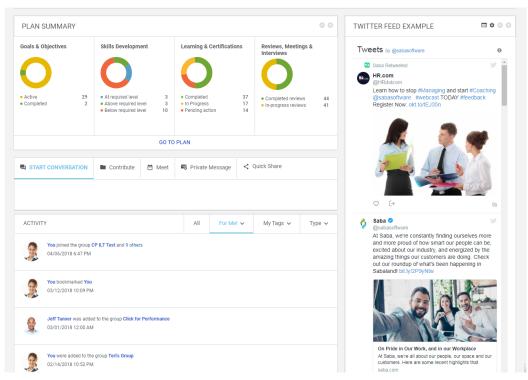


Figure 45: Example of a microapp for a Twitter newsfeed



Every company says they want to engage, motivate and inspire their people. As we see it, the problem is not that they can't – it's that they don't have the environment that really enables their top talent to thrive. Saba creates that environment, with talent development solutions that put people and teams in the driver's seat of their own experience, while staying aligned to your business goals. And delivering deep performance insights that connect people to business success, like no one else can. Saba. The Talent Development Company.

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