

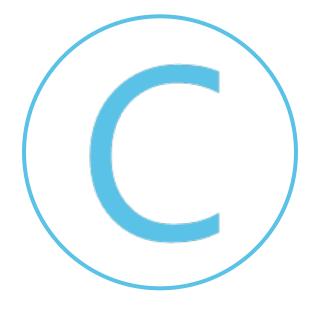
A look forward...

- The following is intended to outline our general product direction. It is intended for informational purposes only and is not to be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions.
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MODERNIZED HOME PAGE

Simpler and more intuitive to use

Modern and image-centric experience





Our Strategy: Responsive Web App & Native Mobile App

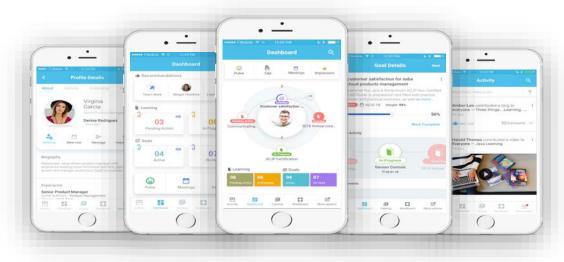
For mobile app we want "just enough" of end user feature and no distractions.

The native mobile app focuses on end user and manager consumption with a few administrative tasks like instructor desktop.

- Offline Content Consumption
- Scoped Access to Functionality
- Mobile Apps Advantage
- Shared Device Mode
- Secure Access
- Control
- PUSH Notifications
- User Preference



Responsive web app must address access to the entire application feature set on different device configurations





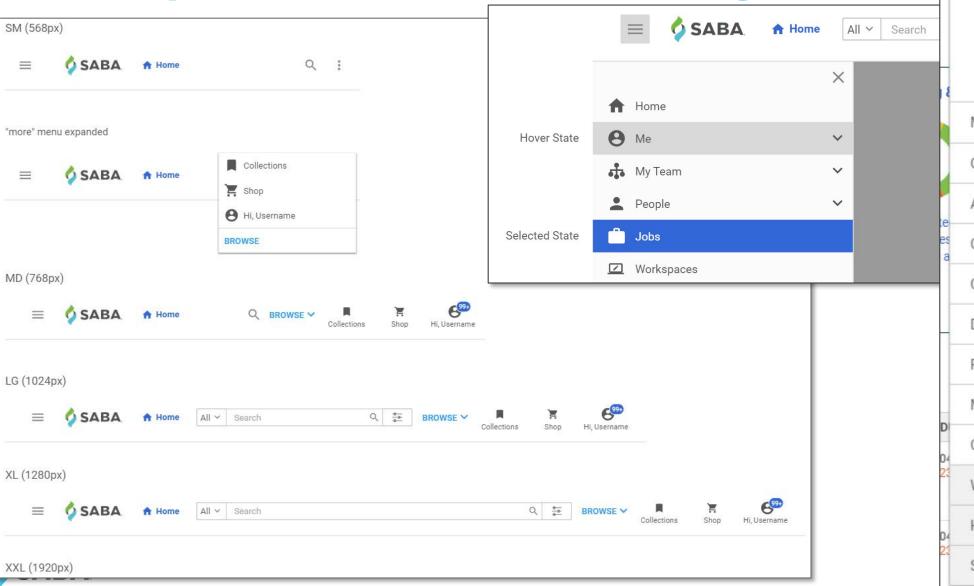


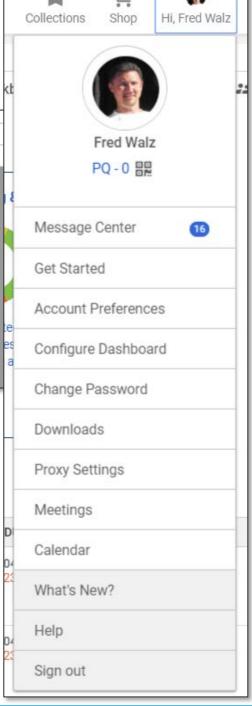
Responsive Header and Navigation

What?	If new Home Page is enabled, the torque shell will also be enabled.
Why?	Adapts to multiple screen sizes and resolutions; "No Click to Pick" search;
Where?	Visible on almost all pages of web app
Key Notes	 Header adjusts to various screen sizes User can directly type into search without clicking Waffle replaced by a Hamburger-style drop-down More limited set of menu counters Help moved to Profile Drop-Down Updated Profile Card



Responsive Header and Navigation





Responsive Home Page



What?	Responsive Home Page
Why?	Optimize Home Page to adapt to variety of screen sizes and resolutions Improve Home Page usability and customer value.
Where?	Visible on almost all pages of web app
Key Notes	 Submit a support ticket to enable new Home Page For one release, U43 will support old and new home pages. We will end support for the "legacy" home page with Update 44. In U44, we will have additional portlet updates. Responsive Home Page will require customer update of Canvas and Announcements portlet content – we will be posting best practices and templates. Responsive Home Page will require latest browser versions, including IE11



Pre-Update 43



Personalize

Home Page design plans were based on extensive review of customer usage and input.

What were the use cases?

Were there clear trends?

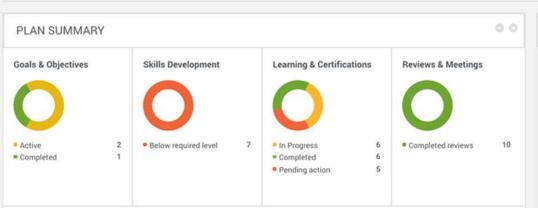
What was valued?

What were the challenges?





MY DEVELOPMENT PLAN



GO TO PLAN





What Customers Valued and Found Challenging

Customer Focused

- Highly configurable
- •Can put own branding, wording, workflows especially via combination of canvas and pages.

"Client Centric"

- •Branding, promotion, critical information for multiple audiences.
- •One Platform; Many Entryways

"User Centric"

- •Combining use of available portlets and Canvas, Customers are able to get users to important workflows of their choosing in one click
- •One click to key tasks; no click to some tasks.

"Feels like one system"

•Canvas configuration allows smooth transition from Intranet to Saba Cloud

Mandatory landing page

- I can't turn home page off and direct users to specific page, or make it secondary
- Tough for a single-use customers

Unfocused, Overwhelming

- Can be confusing depending on how it is organized
- Too many options "I don't know what to do"

Canvas Creation

- Powerful but requires web development Skills / Money
- Everything happens "under the fold"

Portlet Issues

- i.e. My favorite group shows most used groups not my favorite groups
- 9 portlets for Ideas/Issue –duplication and redundancy



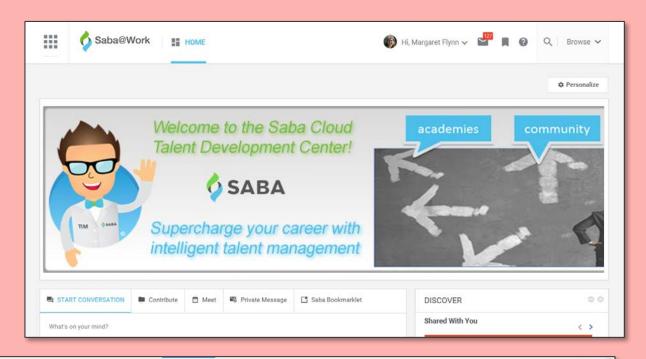
HOME PAGE -SHOWCASE THE CUSTOMER

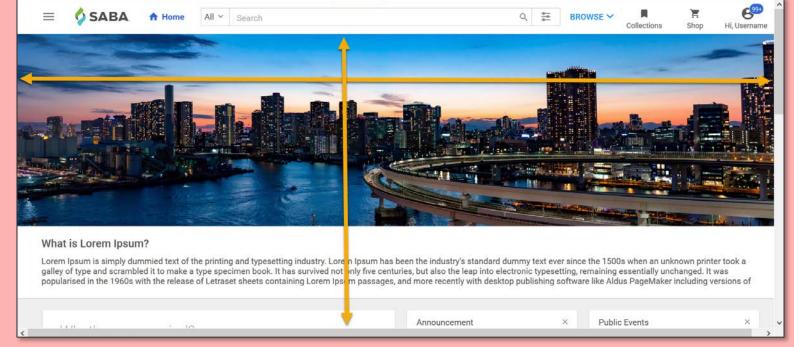
Full Page - Canvas is Edge to Edge, Top to Customer's choice of bottom.

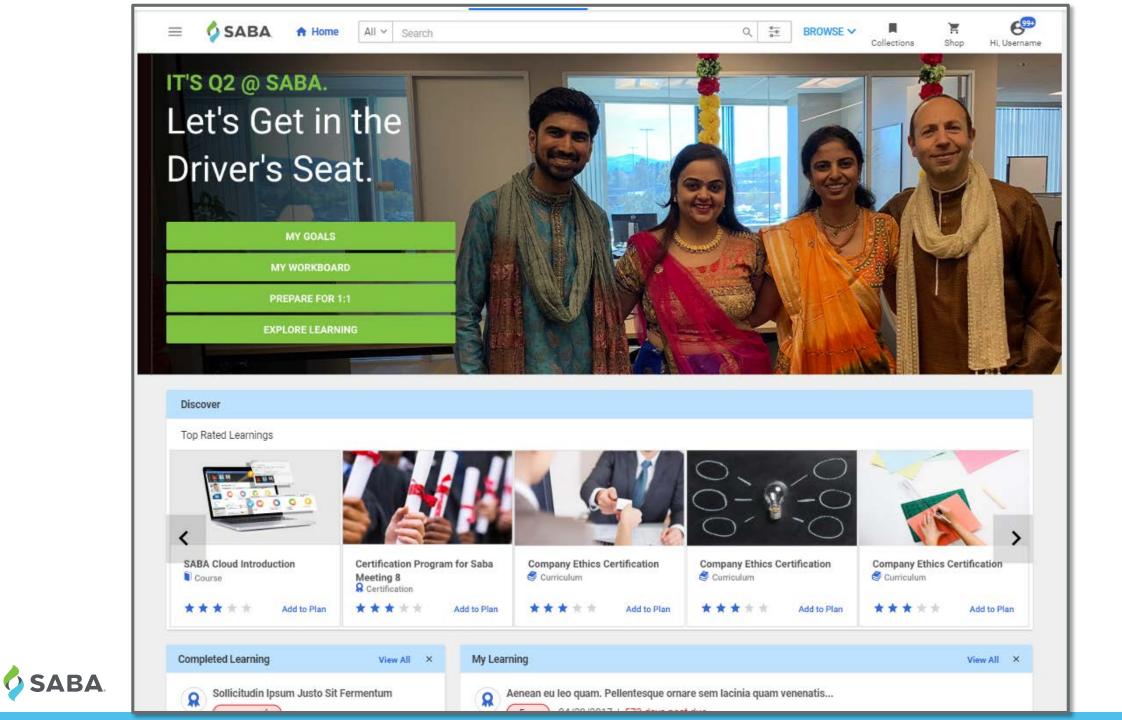
Clean - Homepage configuration options only show when needed.

Easy – Responsive Canvas Templates will be provided

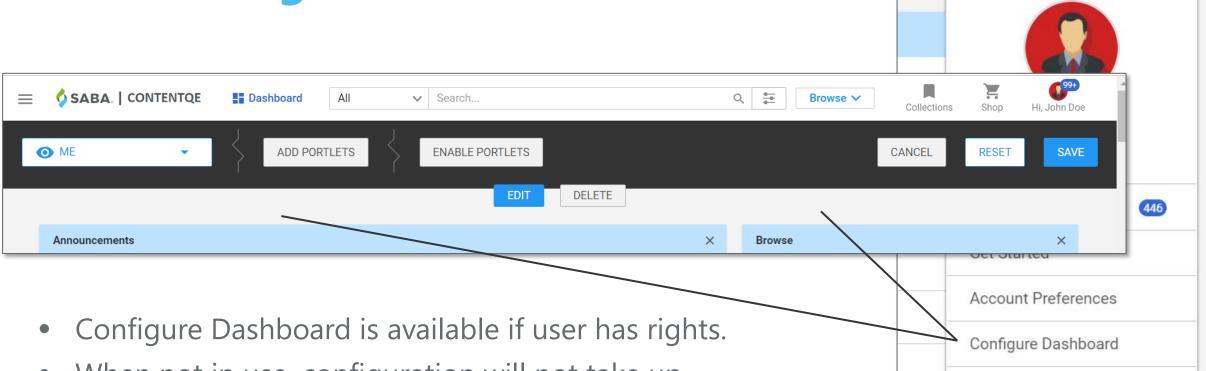








Configure Dashboard Mode



Collections

Shop

Change Password

Hi, John Doe

- When not in use, configuration will not take up valuable space on the Home Page.
- Portlet opens show as little cards much clearer how to enable and add.

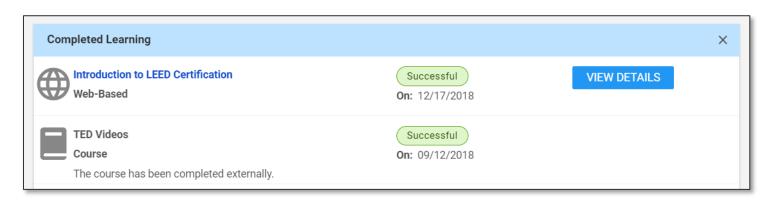


Portlet Changes - Learning

My Learning



- Discover New Ribbon covering same options as My Learning
- Completed Learning Now sorts by 5 most recent
- Activity Stream



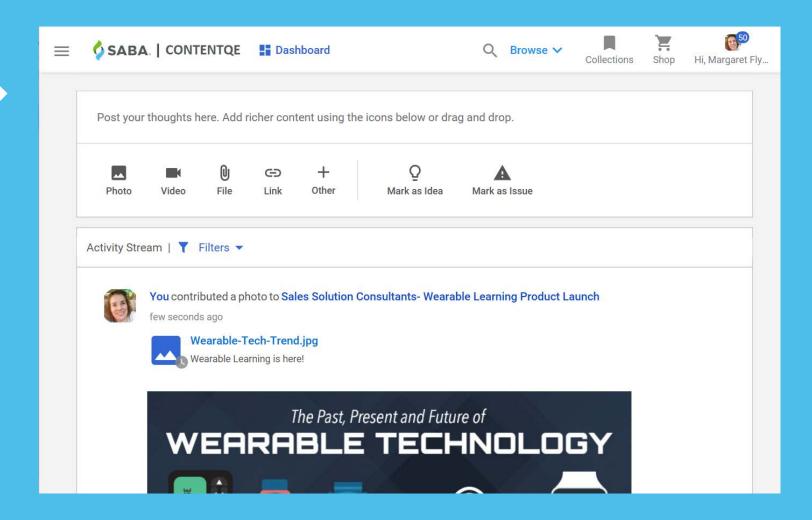


LEARNING IS DOING

Streamlined Contribution and Activity Steam

Supports drag/drop and paste.

Improved smart filtering.





Fresh Contribution Panel

What?	Updated Contribution Experience on the New Home Page
Why?	Modern Contribute and Consume Experience
Where?	New Home Page
Key Notes	 Responsive Portlet No click to contribute both discussions and resources For convenience resource titles default in from filename. Can be changed. Drag / Drop option for Resources The first 80 characters of the text will be considered as a title for a discussion, idea, and issue. No need to "click to add more." Only available on new torque home page. Will not impact activity streams in groups or under shared resources until those pages are redone. This is Phase1 for Contribution panel where we wanted to focus on achieving parity with "legacy" activity stream. Phase2 will include address new functionality including emoticons, @mentions, hashtagging, as well as additional contribute options.



Fresh Activity Stream

What?	Updated Activity Stream on the New Home Page
Why?	Modern Contribute and Consume Experience
Where?	New Home Page
Key Notes	 Responsive Portlet Super fast postings Alert of New Posts while you are scrolling Better surfaces actions like rating so user does not need to click to details page. Only available on new torque home page. Will not impact activity streams in groups or under shared resources until those pages are redone. This is Phase1 for Activity Stream where we wanted to focus on achieving parity with "legacy" activity stream. Phase2 will include address new functionality including emoticons, @mentions, hashtagging, as well as additional contribute options.



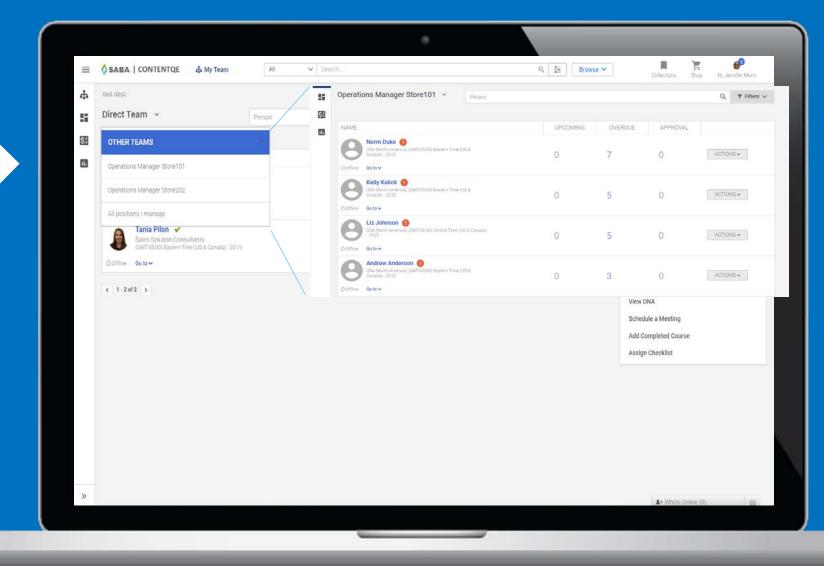
NEW WORLD OF WORK

Uses Position Management

Better support for modern org structures

Better support for complex org structures – e.g. Retail, Dealerships and Healthcare

Better line of sight for managers into the business beyond direct team





New World of Work

What?	New Named Queries for Position Managers
Why?	Retail, Healthcare and Dealerships are requiring the ability to support individuals reporting into different organizations performing like or different jobs
Where?	Admin > System > Manage Notifications > Events
Key Notes	 Two new named queries Position Incumbent of a Parent Position marked Primary Position Incumbent of a Parent Position marked Interim Available in all Course Due in notifications initially



New World of Work

What?	Update to Role Analysis
Why?	Retail, Healthcare and Dealerships are requiring the ability to support individuals reporting into different organizations performing like or different jobs Previously the learner had to apply a filter to see Optional Roles assigned to them
Where?	Me > Role Analysis
Key Notes	Business Rule to allow this view must be enabled
	Admin > System > Configure System > Foundation > Role

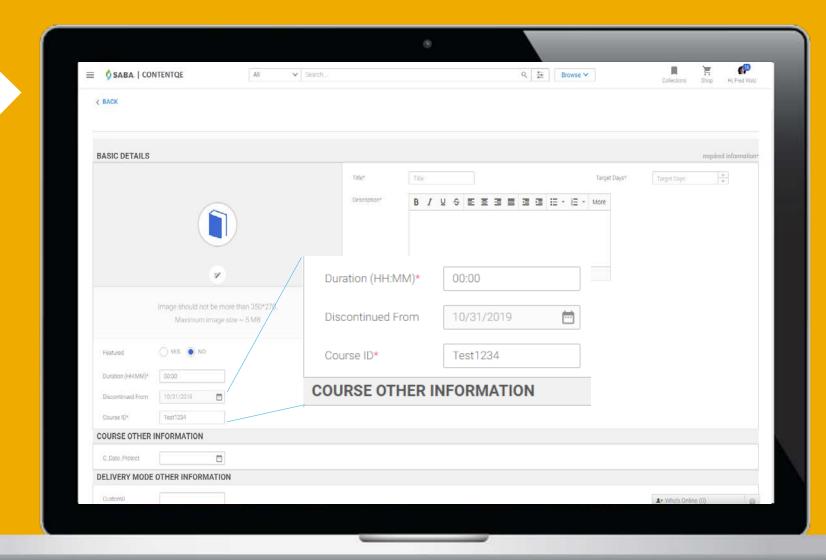


ENHANCEMENTS TO SIMPLIFIED COURSE CREATION

Catalog Admins can now add a Domain as part of the Template Criteria

Local Catalog Admins will now be able to:

- Discontinue a Course
- Add their own Course Number





Simplified Course Creation

What?	Enhancements to the Simplified Course Workflow
Why?	 Customers continue to ask for more features and specifically three: Use their own Course Numbering Discontinue courses no longer required Add a Default Domain to a Course Template
Where?	Me > Courses I Manage Admin > Learning > Manage Learning Catalog > Course Template
Key Notes	 Course numbering is available no matter what template is used Catalog Admin can determine if the Discontinue Date is Visible or not to the admin via a Template



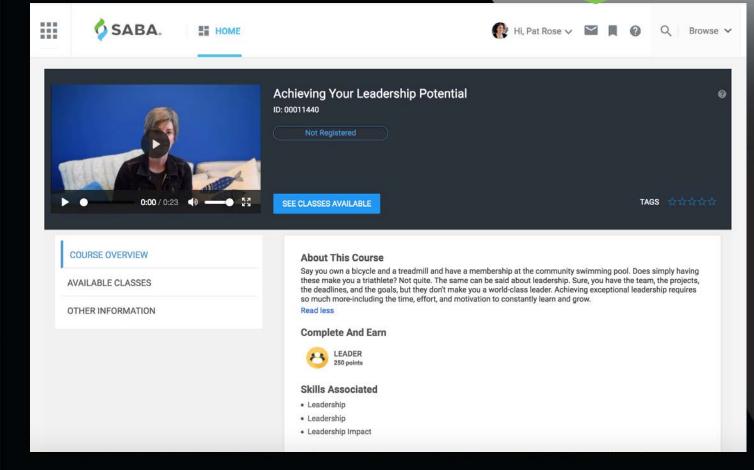
REFRESHED COURSE DETAILS (2)

Modern and intuitive UX

More interactive and engaging course experience

Easier to discover relevant learning





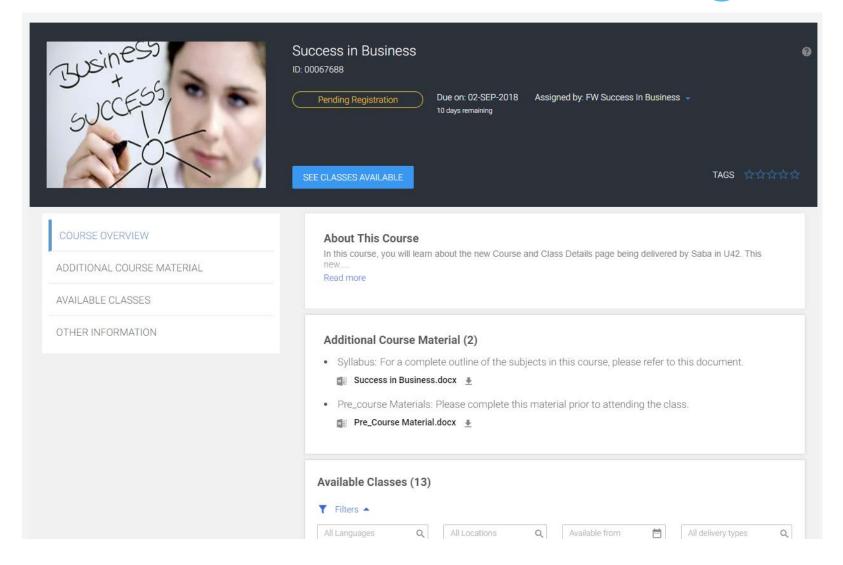


Refreshed Course Details Page - Continued

What?	All new Course Details Page Supporting Additional Statuses for WBT
Why?	Customers have been asking for a more intuitive Next Generation user experience when viewing Course and Class Details
Where?	Visible to Learners from: Course Details Deeplink; Search, Browse and My Plan when clicking on Course Details
Key Notes	 Phase I in U42 supported only two statuses for all deliveries Not-enrolled & Not-enrolled Assigned Phase II support all statuses for WBT Only Activity Launch is not supported as not all actions have been re-coded to Angular Addresses over 10 community enhancement ideas to include: Provide greater visibility to Course Attachments Show more than 2 classes and improved filtering This will have to be enabled by an Admin via a BR under Learning>Learning Beta IT WILL ONLY BE AVAILABLE ON NON-PRODUCTION



Refreshed Course Details Page





New Class Delivery Business Rule

What?	Closing one of the most voted community ideas to prevent the delivery of a class when attendance has not been addressed
Why?	Prevent registrations from being left in not evaluated after class delivery
Where?	Admin > System > Configure System > Services > Learning > Catalog > Classes
Key Notes	 Upon enabling this system wide BR, admins will no longer be able to deliver a class if one or more registrations on the roster are still in a not evaluated status A warning message will be provided to the Admin informing them they need to resolve all the registrations.
	Prevent delivering a class if any learner session is incomplete for the class. If this setting is enabled class can be delivered only when all sessions for all learners of the class are marked as completed. This includes virtual session also. This is system wide setting



Checklist Enhancment

What?	Additional configuration option to allow the admin to require an evaluator enter a comment before they can complete the Checklist
Why?	Customers and prospects want to require comments from the evaluators
Where?	Admin > Learning > Manage Learning Catalog > Checklists
Key Notes	 Admins can not only require the overall comment be provided but comments at the Task as well.



Ability to Remove a Tag on a Course

What?	Prior to this release users could add any Tag they would like and the Admin had no control
Why?	Users would apply inaccurate or inappropriate Tags to courses and Admins were unable to remove them
Where?	Admin > System > Manage Security > Security Role > Tag
Key Notes	 Super User by default will be given New, Edit, Delete If the customer wants other admins to have this authority they can enable Delete on this component for this role The Admin can perform this by simply searching for the course from the Global Search, clicking on the "+" sign and simply entering the name of the Tag in the box and clicking Remove or Edit.



Hide session-based classes from recommendations

What?	With this update, Saba Cloud provides control over whether or not session-based classes are included in recommendations for a certification or curriculum when a user clicks register.
Why?	When users registered for a certification or curriculum, Saba Cloud displayed recommended classes that would help them acquire the certification or curriculum. If the recommended classes were only session-based such as ILT's, then users enrolled for them without realizing that they would have to attend the class.
Where?	Admin > System > Configure System > Services > Learning > Certifications/Curricula
Key Notes	 This business rule is on by default. When enabled and there are only session-based classes available, Saba will recommend a class in the learners location for the course. When this BR is disabled only self-paced courses are recommended. If there are only session-based classes available, they will not be recommended and thus require the learner to view the class list manually. When clicking view classes, the classes are sorted by date and not by location.
	Include session-based classes as recommendations on the Certification/Curriculum detail pages If enabled, then session-based classes are included in recommendations on the Certification/Curriculum detail pages. This setting is not domain aware.



Saba Cloud Customer Community

http://community.sabacloud.com

Saba Online Help
Education & Training
Documentation
Product Discussion Group
Saba Events



