



What's New

Saba Meeting | Release 8.5.9 (Update 44) | June, 2019



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Change log

The following table summarizes the list of changes introduced in a particular version of this document.

Table 1: Summary of changes

Version	Date	Change description	Functional area	Feature
1.0	21-May-2019	Initial version	N/A	N/A

Chapter 1

What's New in Saba Meeting 8.5.9

Topics:

- [Third-party support changes](#)
- [Edge browser support for App client](#)
- [Safari 12 browser support for App client](#)
- [Saba Meeting Outlook Scheduler enhancements](#)
- [Support for more special characters in event names](#)

This release for Saba Meeting contains the following new features, enhancements, and changes.



Attention: To view and use any new or enhanced client-side features, it is mandatory to upgrade your Saba Meeting client.

Third-party support changes

Functional area: App Client, Server

Type: Enhancement

Applicable to audience: All

Enabled by default?: Yes

Configurable by admin?: No

Configurable by Saba?: Yes

Description

Starting with this release, the following third-party software is supported for Saba Meeting App clients and servers:

Table 2: Third-party support changes

Type of Software	Previously supported version	New version
Web Server	NGINX 1.12.2	NGINX 1.14.2
Java (server)	JDK 1.8.0_191	JDK 1.8.0_201
Java (for App client)	JRE 1.8.0_191 (bundled with Saba Meeting App)	JRE 1.8.0_201 (bundled with Saba Meeting App)

Edge browser support for App client

Functional area: App Client

Type: New feature

Applicable to audience: All

Enabled by default?: Yes

Configurable by admin?: N/A

Configurable by Saba?: N/A

Description

How did it work?

The Saba Meeting App client could be installed and launched on Microsoft Internet Explorer browser version 9, 10, and 11 in a Windows environment.

How does it work now?

This release provides support to install and launch the Saba Meeting App client on Microsoft Edge browser in a Windows 10 environment.

When Saba Meeting App is not installed and Windows Store application is enabled

When you try to attend a Saba Meeting event on the Edge browser for the first time, and if the Saba Meeting App is not installed and Windows Store application is enabled, then the following page appears prompting you to install the Saba Meeting App client first.

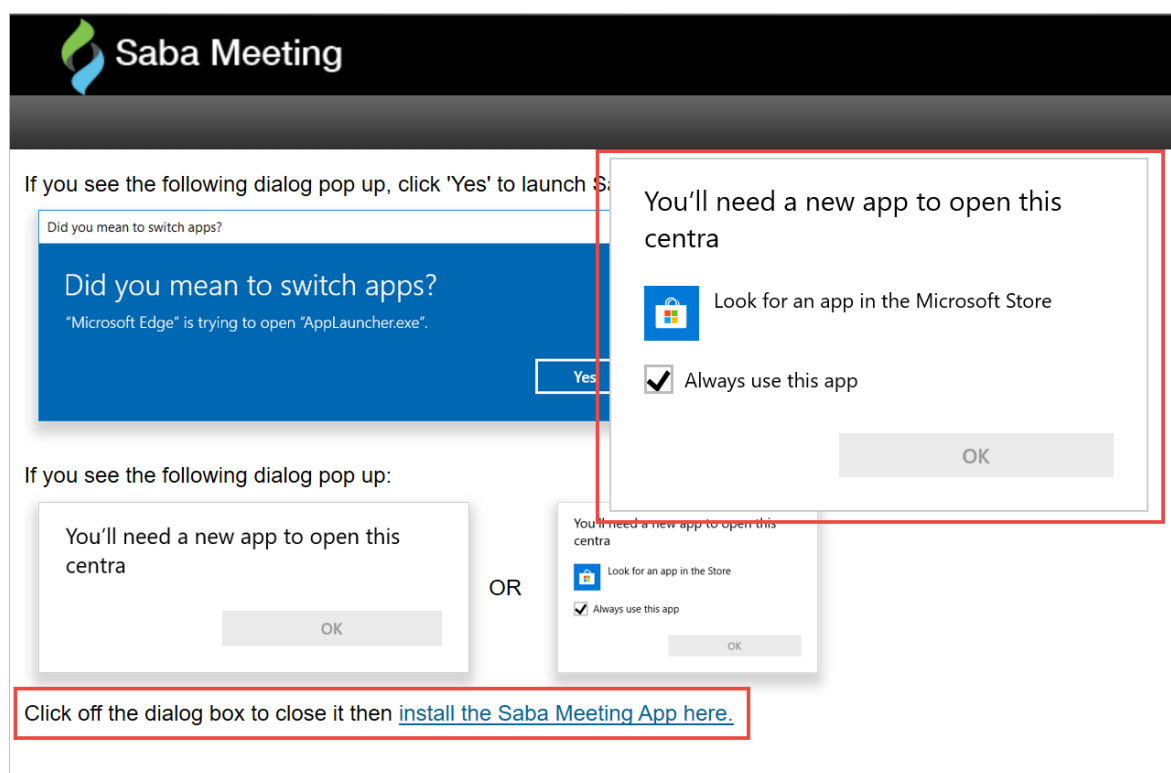


Figure 1: When Windows App is enabled

Click the *install the Saba Meeting App here* link in the above image and follow the on screen instructions to complete Saba Meeting App installation. After installation is complete, click the **Proceed** button. Refer to the "When Saba Meeting App is installed" section below for further steps to join an event using Edge browser.

When Saba Meeting App is not installed and Windows Store app is not enabled by Administrator

When you try to attend a Saba Meeting event on the Edge browser for the first time, and if the Saba Meeting App is not installed and Windows Store app is not enabled by your System Administrator, then the following page and dialog box appears, prompting you to install the Saba Meeting App client first.

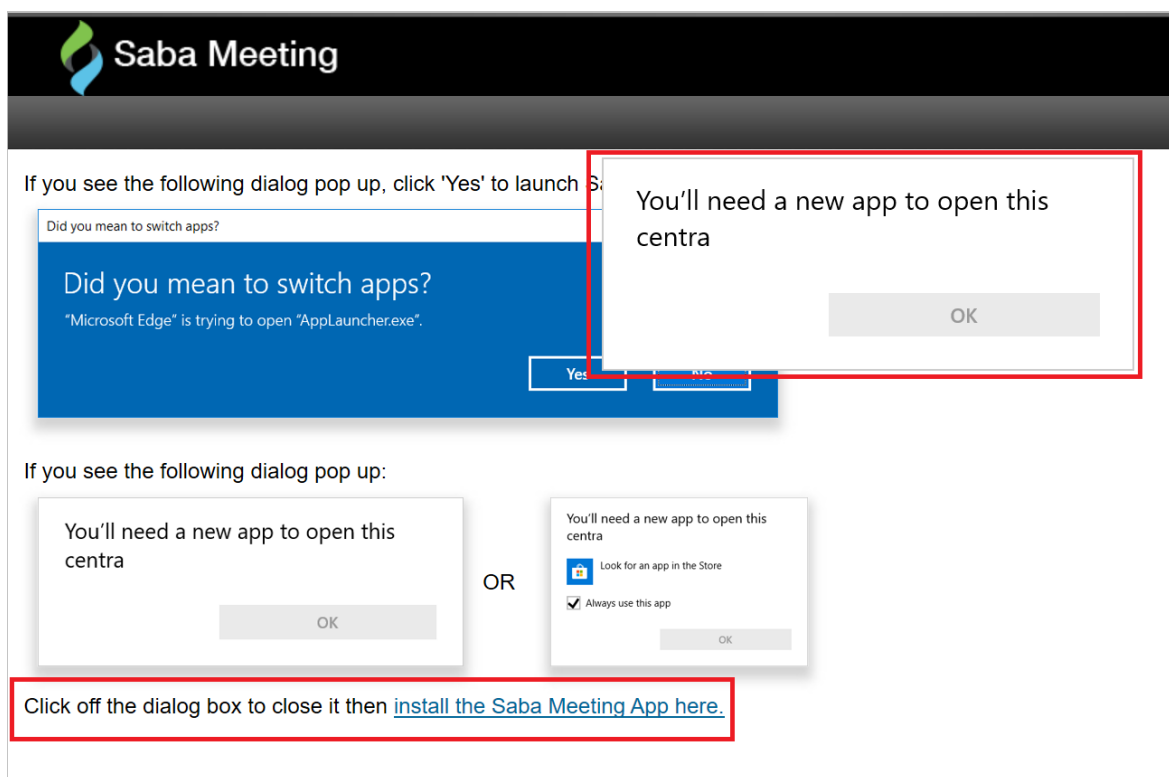


Figure 2: When Windows App is disabled

Click the *install the Saba Meeting App here* link in the above image and follow the on screen instructions to complete Saba Meeting App install. After installation is complete, click the **Proceed** button. Refer to the "When Saba Meeting App is installed" section below for further steps to join an event using Edge browser.

When Saba Meeting App is installed

When you try to attend a Saba Meeting event on the Edge browser for the first time, and if the Saba Meeting App is pre-installed by an Administrator or using the steps described above or using another browser or using a Saba Meeting App client installer, then you see the following page with a dialog box that prompts you to launch the Saba Meeting App to attend the event. Click **Yes** to launch the Saba Meeting App to join the event.

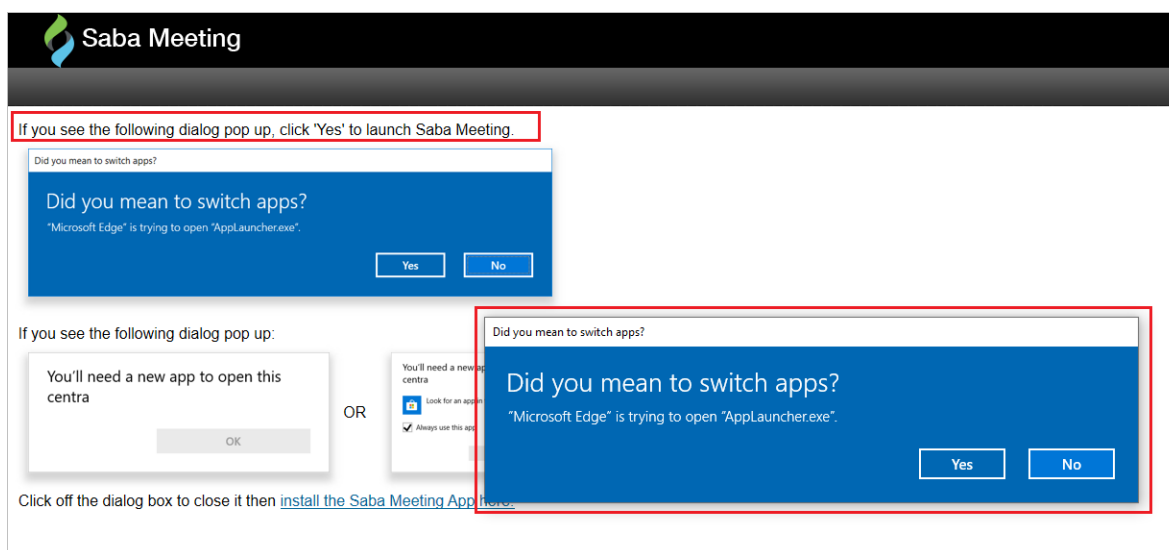



Figure 3: When SM App is preinstalled

 **Note:** You can separately install the Saba Meeting Edge Connector extension from the Microsoft store if needed, to avoid the Switch Apps dialog box that is displayed every time you attend a Saba Meeting event. Once the Edge extension is installed and enabled, the dialog box will not be displayed. Refer to the online help for instructions to download and install the Saba Meeting Edge Connector extension.

Use Case

Users who have migrated to Microsoft Windows 10, need the ability to launch the Saba Meeting App client on the supported Microsoft Edge browser.

Safari 12 browser support for App client

Functional area: App Client

Type: New feature

Applicable to audience: All

Enabled by default?: Yes

Configurable by admin?: N/A

Configurable by Saba?: N/A

Description

How did it work?

Saba Meeting supported the NPAPI plugins for launching the Saba Meeting App client on Apple Safari browser prior to Safari 12 in a Mac environment.

However, Safari 12 removed support for NPAPI plugins, so the Saba Meeting Java App client could not be launched using Safari 12.

How does it work now?

Starting with Safari 12, Apple has discontinued support for the NPAPI plugins. With this release, Saba is providing a mechanism to install and launch the Saba Meeting App client on Safari 12 without using a browser plugin or extension.

When Saba Meeting App is installed

When users try to attend a Saba Meeting event on the Safari browser and if the Saba Meeting App is already installed, the browser now displays a "Do you want to allow this page to open "Saba Meeting"?" prompt.

Clicking **Allow** launches the Saba Meeting App.

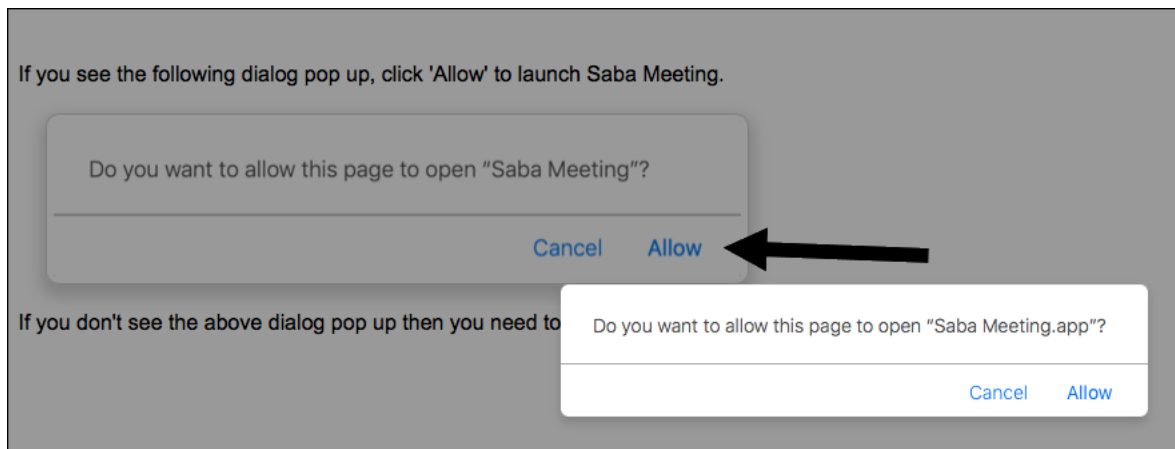


Figure 4: Saba Meeting App install on Safari

When Saba Meeting App is not installed

When users try to attend a Saba Meeting event on the Safari browser and if the Saba Meeting App is not installed, the browser displays a page with instructions to download and install the App client. The download should ideally start automatically on launching the event. But if the download does not start, then you can follow the on-screen instructions to proceed with the installation.

Once the installation is complete, click the **Continue** button to launch the event.



Figure 5: Saba Meeting App download and install on Safari

Use Case

Users must be able to launch Saba Meeting App using Safari 12 browser.

Saba Meeting Outlook Scheduler enhancements

Functional area: Outlook Scheduler

Type: Enhancement

Applicable to audience: All

Enabled by default?: Yes

Configurable by admin?: N/A

Configurable by Saba?: N/A

Description

How did it work?

When users created Virtual Class events from the Saba Meeting Outlook Scheduler, the URL and Meeting information was not displayed in the appointment body until they saved the event.

How does it work now?

This release allows users to add personal text to the appointment body while creating or editing a Virtual Class event from the Saba Meeting Outlook Scheduler, even before saving the event. The user text remains unaltered after saving the event changes.

The appointment body now displays the following placeholder text below the dotted line before the appointment is saved by the user:

"<Event details will be displayed here upon save. Please add your personal text above line.>"

The screenshot shows the 'My meeting - Appointment' window in Outlook. The 'Appointment' tab is active, and the 'SABA Meeting' pane is open on the right. The appointment body is divided into two main sections. The top section, titled 'You are being invited to a Saba Meeting Virtual event.', contains a blue-bordered box with the text: '>> ADD YOUR CUSTOM TEXT IN THIS AREA <<' and '>> THIS TEXT DOES NOT AFFECT THE EVENT DETAILS <<'. Below this is a red-bordered box containing the placeholder text: '<Event details will be displayed here upon save. Please add your personal text above line.>'. The bottom section is a large empty text area. On the right, the 'SABA Meeting' pane shows 'Event Options' (Event Type: Meeting, Public Event checked, Assign Co-presenters), 'Audio' (VOIP & Telephone selected), and contact information (Phone Number (1): 1800100100, Number (2): 1800100200, Access Code: 100, Host Code: 200, Call Profile: All in one, Call Instructions:).

Figure 6: New appointment body before saving

Once saved, this placeholder text is removed and replaced by the actual event details as illustrated below. The user text remains unchanged.

Figure 7: New appointment body after saving

If you make any changes to the placeholder text, then Saba Meeting is unable to locate and replace the placeholder text with the actual event details.

- Note:** The Saba account used to login to the Saba Meeting Outlook Scheduler must have the same email address as the one used in Outlook. Inconsistent email addresses can cause enrollment issues. Note that enrollment issues can also occur if there are multiple Saba accounts that have the same email address. In this case, the Saba Meeting Outlook Scheduler will not be able to recognize which account is the one to be enrolled.

Use Case

There is a need to provide clear instructions to users when creating Virtual Class events from the Saba Meeting Outlook Scheduler.

Support for more special characters in event names

Functional area: Browser client

Type: Enhancement

Applicable to audience: All

Enabled by default?: Yes

Configurable by admin?: N/A

Configurable by Saba?: N/A

Description

How did it work?

Events created in Saba Meeting did not support the following special characters in event names:

& < > [] () , : ? ^ ` ~ " / ; \$ "

How does it work now?

With this release, events created in Saba Meeting now support the following special characters in event names:

~ ` ! @ # \$ % ^ & * () _ + - = { } [] / \ : " ; ' < > ? , . /

With this change, users can perform the following for events with supported special characters:

- Create events
- Enroll users and modify enrollments for such events
- View special characters in all email notifications involving such events
- Manage recordings for such events
- Record events
- Load client successfully for such events

Limitations:

- For an event containing | (pipe) in its name, when a user downloads the text chat report, the |(pipe) character is replaced by _(underscore) character in the event name in the report.
- For an event containing ' (single quote) and " (double quote) in its name, when a user downloads the text chat report, these characters are not displayed in the event name in the report.
- While previewing event emails by clicking the **Preview** link, some special characters are removed from the event name due to security reasons.
- Events or meetings containing ' (single quote) in the event name are not returned in the search results when the 'Exact Match' field is not selected.
- Events or meetings having * (asterisk) in the event name are not returned in the search result because * is used as a wild card character in search filter.
- ASCII characters are displayed in the event or meeting name inside the App client media window panel if the name contains *<script>* (JavaScript snippet) in it.

Use Case

Events created in Saba Meeting must be able to support more special characters to accommodate organizational requirements and to be consistent with events created in Saba Cloud.

Chapter

2

Fixed Issues

Topics:

- [List of fixed issues](#)

This chapter provides information about the various issues fixed in this release for Saba Meeting.

List of fixed issues

The following issues have been fixed in the release.

Table 3: List of issues fixed in the release

Issue number	Functional area	Description
SM-13189	App Client	When Saba Meeting app is running, users are not able to type certain special characters, particularly those that have an accented vowel (á, é, ù, ó) in any application such as Notepad, Word, and so on. Also, they are unable to type them in Saba Meeting app as well.
SM-13700	App Client	When the leader tries to push a poll to participants in the session, a debug error is generated. Participants also receive script errors.
SM-13819	API/CWS	The FindUser call returns the user's password in clear text.
SM-13847	Evaluations	When you click the evaluation report 'View by questions', it generates the "Resource_not_found" error.
SM-13884	CMS	When you try to view the printable version of Post-Event Survey report, it generates the "Resource_not_found" error.
SM-13996	App Client	When users in Swedish locale download and install the Saba Meeting App, they get the app with English locale.
SM-14090	All	After importing PPT slides into a session, the slide names do not display in the Agenda view.
SPC-138398	Saba Meeting	The Manage Subjects menu under Manage Content is not available for administrators in Saba Cloud.
SPC-139531	DCS	When you preview an Excel file with hidden tabs, the hidden tabs are displayed in the preview.
SPC-140536	Saba Meeting	Even though the 'Meeting' service is disabled, Saba Cloud displays the Meetings tab under Admin .
SPC-142280	Saba Meeting	External users are not able to create a Saba Meeting event from Saba Cloud and receives the following error instead:

Issue number	Functional area	Description
		<i>"(99999) An unknown error occurred. Please try again. If the situation persists, please contact the site administrator.(@001) java.lang.NullPointerException"</i>
SPC-143409	Locales	The text on the page to download Saba Meeting app in Saba Cloud under User name > Downloads is incorrectly translated in Swedish locale.

