

Saba Cloud Update 46 Release Highlights

U46 | February 2020 | saba.com



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Welcome to Saba Cloud Release 46



Saba Cloud Release 46, our March 2020 release, is filled with new features and enhancements that will make your talent management programs shine. With each release, we remain focused to deliver on our bold new vision to “make every one of our customers a great place to work by delivering the ultimate ‘just-for-me’ talent experience,” and with the improvements we’ve made, we’re confident that we can help you do that.

In U46, we’re making moves to **grow the “just for me” talent experience** – one that’s personal for your people, while still achieving your organizational goals.

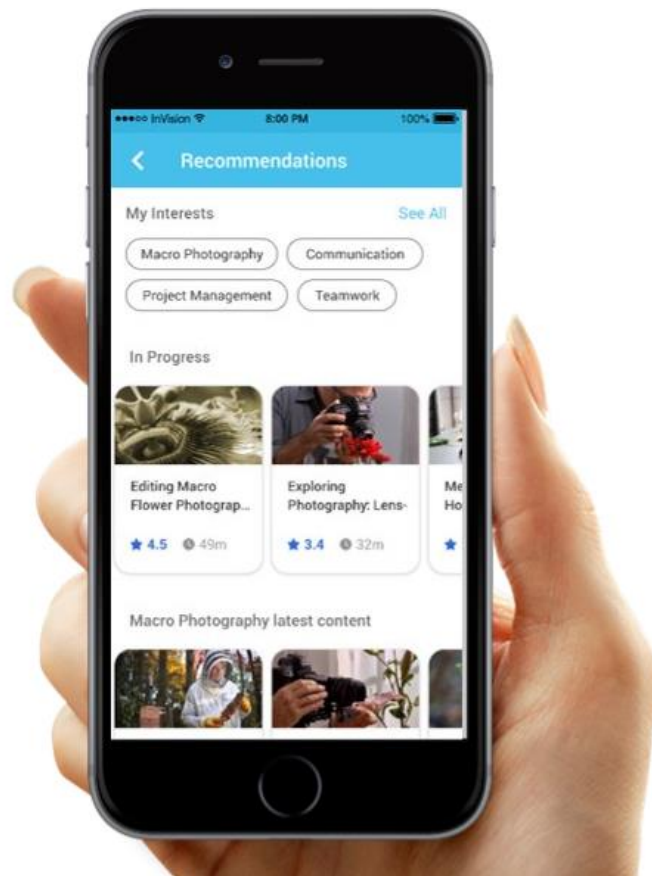
We’re continuing our **focus on learning content**. We’ve brought in expanded learning content options to engage your learners, as well as simplified administration of your learning content libraries.

And, since information is power, we’re helping to **surface more insights** to help you make informed decisions about your talent management programs and demonstrate ROI.

Let’s dive into what our March 2020 update has to offer!

Grow the “Just for Me” Talent Experience

In Saba Cloud Update 46, we’re working hard to enhance personalized learning experiences for your people. Saba me:time, our Learning Experience Platform (LXP) add-on, is going mobile! In addition to taking your courses on the go, you can manage your topics of interest, get quick access to in-progress learning, search for and explore learning content, and receive personalized learning content recommendations right from within the Saba Cloud mobile app!



To help encourage your people to engage with your self-directed learning programs, we’re introducing new metrics-based badges to gamify the experience. We want to help motivate and inspire your people to get in the driver’s seat of their own development journey, and this will help do just that. If you are interested in learning more about me:time, be sure to contact your Saba Account Manager.

Expanding on Learning Content

A learning platform is only as good as the content you put into it, which is why we're continuing to expand the content landscape in Saba Cloud with new content partners, smart connectors, and formats!

In this release, we're introducing audio capability for Saba Video customers! Customers who have enjoyed Saba Video's secure hosting, robust reporting and high-quality video streaming can now extend their content offerings to include audio files as well. With this new capability, you can securely share internal podcasts, audiobooks, audio blogs or any other form of audio-based learning, free of buffering and capable of handling even the largest hi-res audio files.

We're also making content administration easier with a brand new connector summary email. This periodically delivered notification will help learning administrators by providing a digest of all connector-based import jobs in the Integration Studio.

Daily Summary for Connector Imports

US Eastern Time						
Job Name	Start Time	End Time	Processed	Inserted	Updated	Errors
Workday - Person	10:00 PM	10:25 PM	2500	50	2400	50
Workday - Org	9:30 PM	9:45 PM	400	10	390	0
Workday - Job	9:15 PM	9:20 PM	300	10	290	0
Workday - Location	9:00 PM	9:05 PM	100	1	99	0
Udemy - Content	11:00 PM	11:30 PM	20	18	1	1

We also have some exciting new content partnerships to announce.

First, we're announcing our newest content partner, Whil. Whil's mission is to help people live healthier, happier and more engaged lives, and they accomplish this by providing content on mindfulness, exercise, mental health, sleep and much more. This content has been created by 35 top PhDs and MDs, and stands to help your people lead healthier lives, build resilience, and foster happiness.

The logo for Whil, featuring the word "whil." in a bold, lowercase, blue sans-serif font.

In addition, we've built a new Saba Marketplace connector for Skillsoft Percipio, which allows you to sync courses, videos, audiobooks and more between Saba Cloud and Percipio. The connector provides near real-time result reporting with xAPI.

The logo for Percipio, featuring a blue icon of two overlapping squares to the left of the word "percipio" in a bold, lowercase, blue sans-serif font, followed by a small "TM" trademark symbol.

Surfacing More Insights

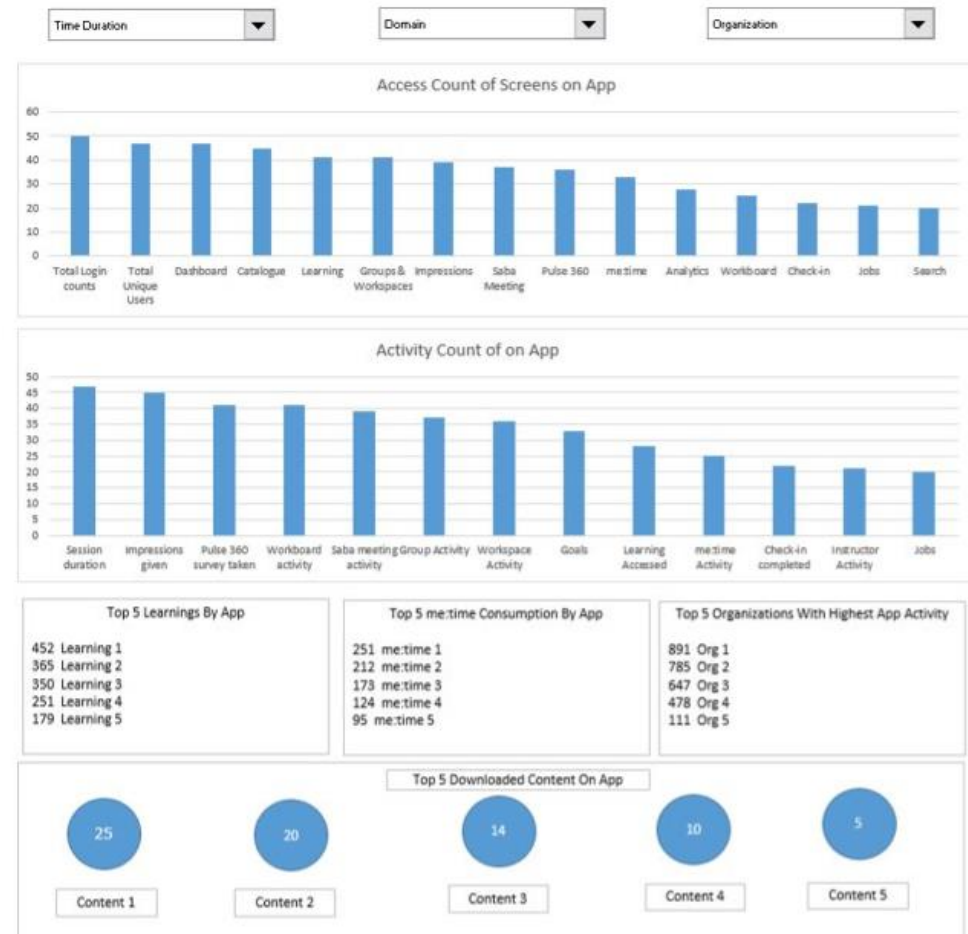
As with a number of our other recent releases, we're continuing to do all we can to surface more actionable information to help you make informed decisions about your talent programs.

We've created several new out-of-the-box dashboards for our Learning Record Store (LRS) and Saba me:time to help give managers and learning admins insights on learning content preferences, adoption, when learning is taking place and how certain teams' learning habits compare to the rest of the organization.

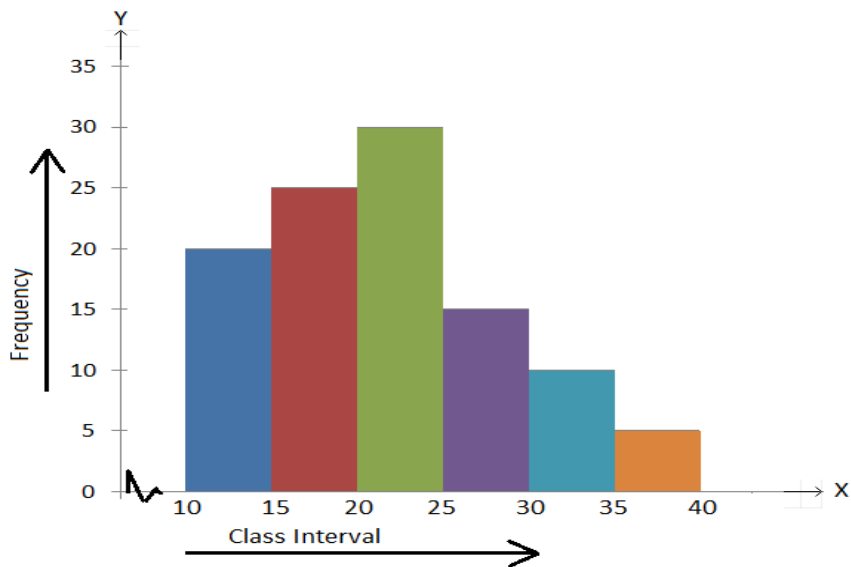
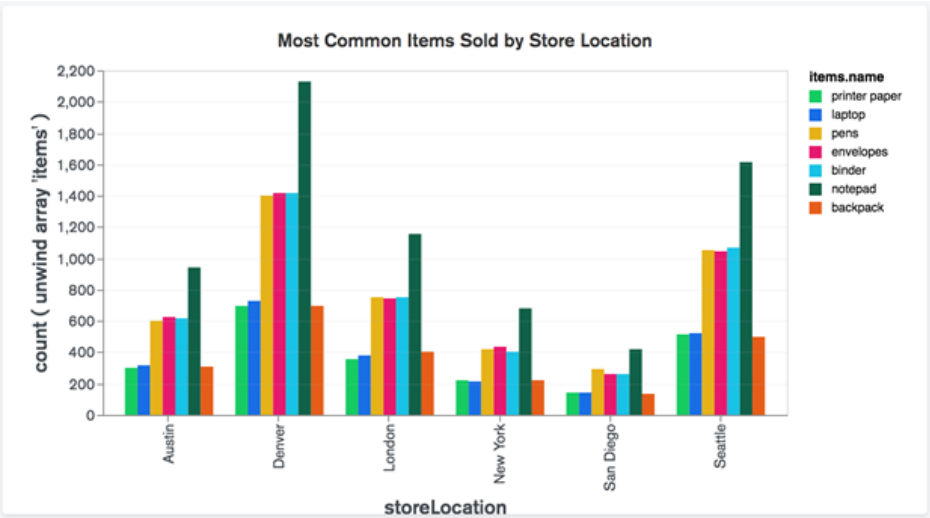


We've also expanded our analytics capability for Saba Assessments so that learning admins can easily see which assessments are used most frequently, which questions receive the most incorrect responses, and more.

And if you've ever wondered how much your workforce is taking advantage of mobile learning, we now offer a Mobile Adoption Dashboard, which provides detailed insight on what actions your users are taking on mobile, and how often.



Finally, on the insights and analytics front, we're introducing two new data visualizations. Side-by-side bar charts allow you to easily compare different dimensions across different groups, while histograms allow you to quickly visualize the distribution of your data, such as employees by test score "bucket" or percentage of goal completion.

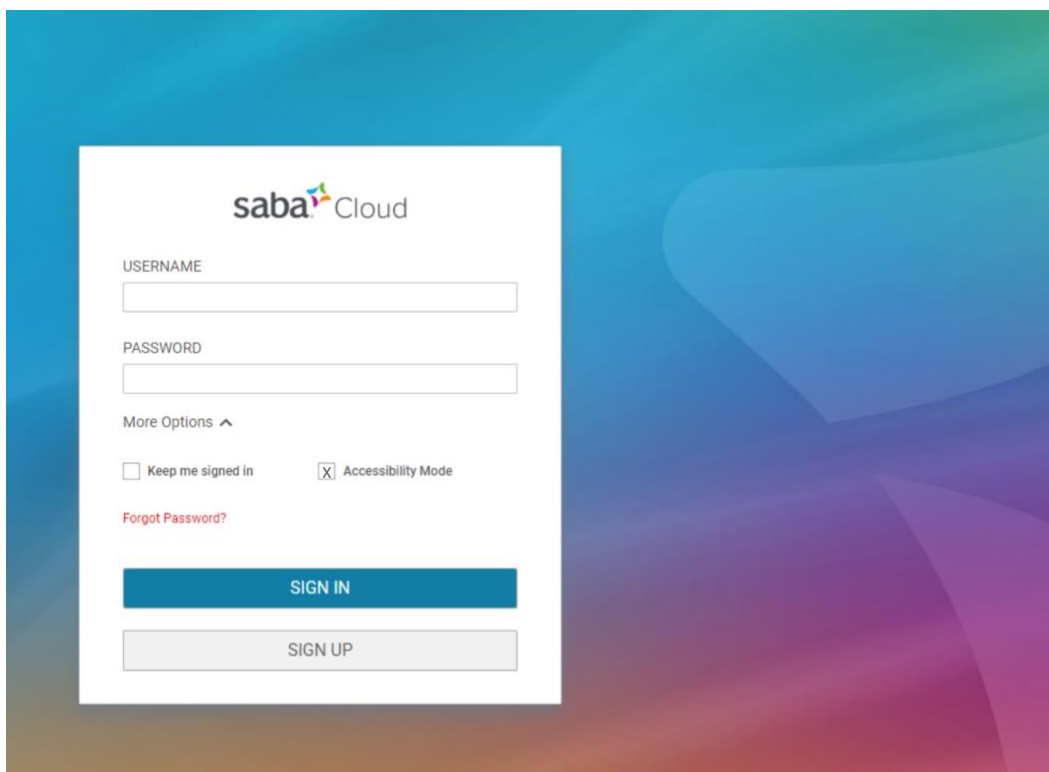


Other Enhancements

It doesn't stop at these three core release themes. We're always working to address various customer requests and make continual enhancements. Below are a few more updates you'll see in U46.

Improvements to accessibility

We've made enhancements to the entire platform to make it more accessible for all our users. Changes have been made across the platform's accessibility mode to allow for greater usability for those with visual impairments or who struggle with the motor functions required to operate Saba Cloud. And we've added an accessibility mode toggle to the sign-in page to ensure that users can self-identify before even entering the platform.



Added locales

We have added UK English, Serbian and Thai as additional locales available in Saba

Cloud.

Mobile enhancement

We have added Surveys as a supported content type in our mobile app, so users can now respond to surveys on-the-go.

Saba Video enhancements

Saba Video and Video Channels now work together, providing support for our natively hosted videos and displaying video thumbnails as expected.

Saba Video now also works within Saba Meeting. When conducting a Saba Meeting, presenters can now easily show Saba Video-hosted content within the presentation.

And finally, Saba Meeting can now export previous meetings as MP4 files for easier sharing outside of the Saba Cloud platform.

Position management

We've added new position management features, including the ability to delete an incumbent from a position as an HR/position administrator, indicate the exact assignment and unassignment date of an incumbent to a position and allow incumbents to return to a position they previously held.

For full details on everything new in Saba Cloud U46, check out the What's New document available on [Release World](#).

Contacting the Customer Support Team

Saba Software Customer Support is available 24x7 with the exception of Christmas Day (December 25) and New Year's Day (January 1).

For your convenience, support is available through the following channels:

1. Online Customer Support Portal

Create or manage your support tickets, download product updates and search our product Knowledge Base, which includes a comprehensive collection of articles, questions and answers, tips and tricks, videos, and solutions from our Technical Services team on the Support Portal:

<https://support.saba.com>

2. Live Chat

Chat is simple to use and can be accessed from the Customer Support Portal from Monday to Friday between 8:00 a.m. and 8:00 p.m. EDT. After answering a few pre-chat questions, a Support Analyst will connect to the chat session to assist you.

3. Phone

For business-critical issues, you can reach the support team 24x7 at these numbers:

North America: 1-866-270-8412

United Kingdom: 0800-587-4020

Australia: 1-800-095-990

International: CC+1 613-591-5500