What's New

Saba Meeting | Release 8.5.12 (Update 47) | Jul, 2020





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Change log

The following table summarizes the list of changes introduced in a particular version of this document.

Table 1: Summary of changes

| Version | Date | Change description | Functional area | Feature |
|---------|-------------|-----------------------|-----------------|---------|
| 1.0 | 16-Jun-2020 | Initial version | N/A | N/A |

New features at a glance

The following table summarizes the list of features introduced in the July 2020 release and their potential impact on your environment.

- On by default does not necessarily imply that the feature is immediately available to your users. It may require a user with an appropriate administrator role to turn on applicable functionality, business rules, and so on.
- NEW indicates a new feature introduced in this update. Others are enhancements or changes to the existing functionality.

New features at a glance

| Feature | On by default? | Admin setup required | Support ticket required | Affected audience |
|---|-------------------|----------------------|-------------------------|---|
| Third party support | V | | | All |
| Support for Oracle 19c | V | | | All |
| Auto upgrade Saba Meeting app | | System admin | | All |
| Edge Chromium browser support for Saba Meeting app | V | | | All |
| Launch Saba Meeting app in Chrome and Firefox without connector | O | | | All |
| Support for Philippines (Manila) timezone | V | | | All |
| Ability to modify a user's display name in a session | • | | | Event leader / Presenter End user |
| Ability to set an MP4 recording as the default playback option | V | | | Event Manager End user |
| Display lock icon in Express client to indicate leader building an agenda | V | | | All |

Chapter

1

What's New in Saba Meeting 8.5.12

Topics:

- Third-party support changes
- Support for Oracle 19c
- Auto upgrade Saba Meeting app
- Edge Chromium browser support for Saba Meeting app
- Launch Saba Meeting app in Chrome and Firefox without connector
- Support for Philippines (Manila) timezone
- Ability to modify a user's display name in a session
- Ability to set an MP4 recording as the default playback option
- Display lock icon in Express client to indicate leader building an agenda

This release for Saba Meeting contains the following new features, enhancements, and changes.



Attention: To view and use any new or enhanced client-side features, it is mandatory to upgrade your Saba Meeting client.

Saba Cloud also includes additional new features and enhancements for Meeting Administrators in a Saba Cloud - Saba Meeting integrated environment. For details, refer to the Saba Cloud *What's new* in online community.

Third-party support changes

Starting with this release, the following third-party software is supported for Saba Meeting servers:

Table 2: Third-party support changes

| Type of Software | Previously supported version | New version |
|------------------|---|---|
| | configured by the Saba Meeting installer) | Apache Tomcat 8.5.51 (installed and configured by the Saba Meeting installer) |

Support for Oracle 19c

Starting with this release, Saba Meeting supports the latest version of the following Oracle Database server:

Oracle Database 19c

Auto upgrade Saba Meeting app

Prior to this release, users did not have the option to automatically upgrade their Saba Meeting app.

This release adds support to allow users to automatically upgrade their Saba Meeting app.

Based on their system configuration, users are prompted to upgrade their app client while exiting the client at the end of a session. By default, users are not prompted to auto-upgrade their app.

Only Saba Meeting administrators can perform the necessary configuration changes to the following domain properties.

Note: To make any domain property changes, submit a request. For more details, contact Support.

Table 3: Client properties for auto upgrade app

| Property | Description |
|---------------------|--|
| App upgrade policy | Set one of the following app upgrade policy option: Only require system minimum version (default) Allow users to upgrade to latest version Require users to upgrade to latest version |
| Minimum App version | Specify the minimum version of Saba Meeting app. The default value is 0 (zero). |

Based on the property settings, the Saba Meeting app auto upgrade works as follows:

- If App upgrade policy is set to **Only require system minimum version** (default) and Minimum App version is 0 (default), then while exiting the app client, version check is not performed and users are not prompted for upgrade.
- If App upgrade policy is set to **Only require system minimum version** and the value in the Minimum App version field is mentioned as a version number, say 8.5.12.0.68, then the app client checks if the current app version is greater than or equal to the specified Minimum App version. If not, then while exiting the app client, the client prompts users to compulsorily upgrade to the mentioned app version.
- If App upgrade policy is set to **Allow users to upgrade to latest version**, and Minimum App version is set to 0, then the Saba Meeting App checks if the installed app version is greater than or equal to the version available on the server. If not, then while exiting the app client, the client prompts users to optionally upgrade to the latest app version. If users choose to upgrade later, then they will be prompted again while exiting the app after attending the next event.

Clicking **Yes** launches the light installer (for Windows) or opens the Saba Meeting App (for Mac) download page in the default browser. For Mac users, the app is not automatically upgraded. Users have to execute the installer **.dmg** file to upgrade the App.

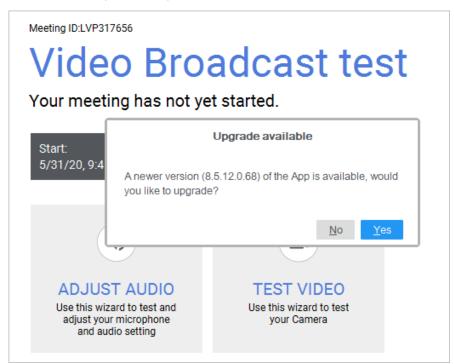


Figure 1: Optional app upgrade

• If App upgrade policy is set to **Require users to upgrade to latest version** and Minimum App version is set to 0, then the Saba Meeting App checks if the installed app version is greater than or equal to the version available on the server. If not, then while exiting the app client, the client prompts users to compulsorily upgrade to the latest app version.

Clicking **OK** launches the light installer (for Windows), or opens the Saba Meeting App (for Mac) download page in the default browser. For Mac users, the app is not automatically upgraded. Users have to execute the installer **.dmg** file to upgrade the App.

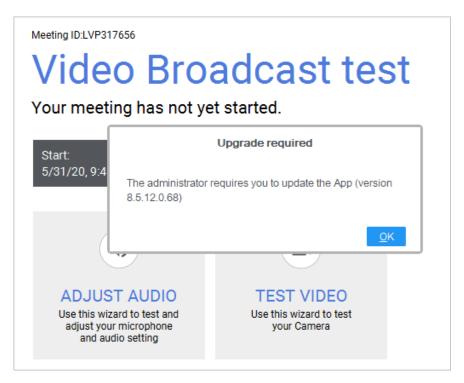


Figure 2: Mandatory app upgrade

Edge Chromium browser support for Saba Meeting app

Prior to this release, Saba Meeting App client supported the Edge browser version 44 or higher.

This release provides support to launch the Saba Meeting App client from the latest Edge Chromium browser as well.

Considering that the Saba Meeting App is pre-installed, when you try to attend a Saba Meeting event on the Edge Chromium browser for the first time, you see the following page with a dialog box that prompts you to launch the Saba Meeting App to attend the event.

Click **Open** to launch the Saba Meeting App to join the event.

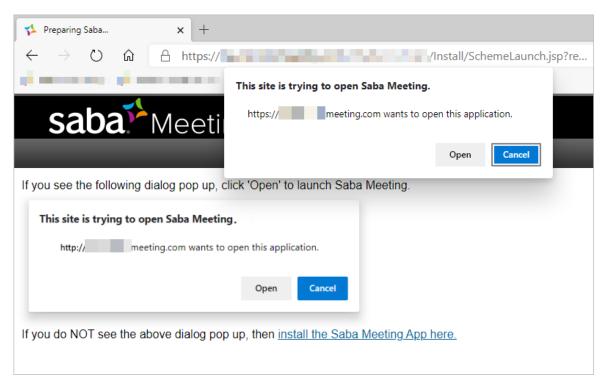


Figure 3: Launching Meeting App in Edge Chromium

Launch Saba Meeting app in Chrome and Firefox without connector

Prior to this release, users could launch Saba Meeting App client in Chrome and Firefox browser only if their corresponding Saba Meeting connectors were installed on the users' machines.

This release allows users to launch the Saba Meeting App client in Chrome and Firefox browsers without installing their corresponding Saba Meeting connectors.

Launching Saba Meeting App in Chrome

Considering that the Saba Meeting App is pre-installed, when you try to attend a Saba Meeting event in the Chrome browser for the first time, and if the Chrome connector is not installed or is disabled and Express client is disabled, you see the following page with a dialog box that prompts you to launch the Saba Meeting App to attend the event. Click **Open Saba Meeting** to launch the Saba Meeting App to join the event.

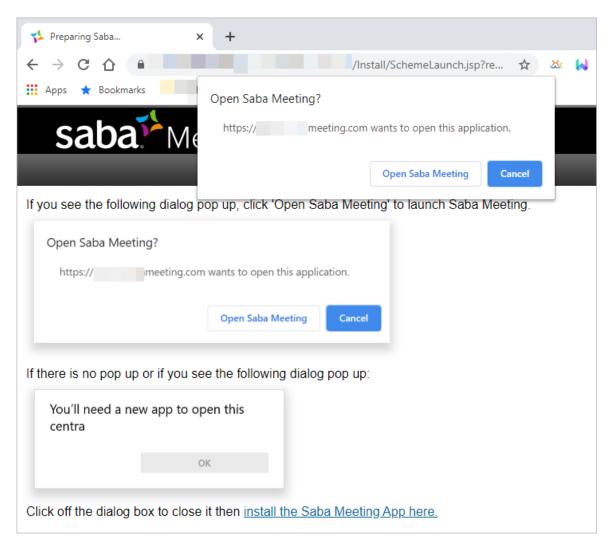


Figure 4: When Chrome connector is not installed or is disabled

Launching Saba Meeting App in Firefox

Considering that the Saba Meeting App is pre-installed, when you try to attend a Saba Meeting event in the Firefox browser for the first time, and if the Firefox connector is not installed or is disabled and Express client is disabled, you see the following page with a dialog box that prompts you to launch the Saba Meeting App to attend the event. Click **Open link** to launch the Saba Meeting App to join the event.

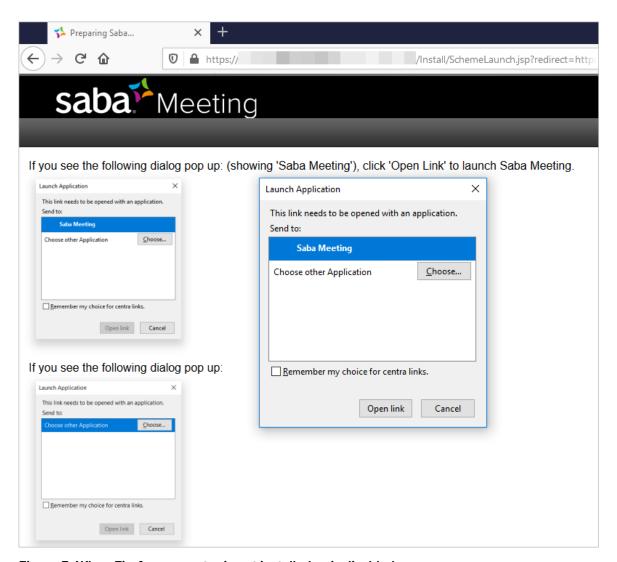


Figure 5: When Firefox connector is not installed or is disabled

The Saba Meeting app launcher is not displayed in the following scenarios:

- If the browser connector is not installed and if Express client is enabled, then participants never see the launch prompt, irrespective of whether Saba Meeting App is installed or not. They always launch the Express client.
- If the browser connector is installed, the Saba Meeting App is not installed, but the Express client is enabled, then participants launch the Express client while leaders/presenters see the Saba Meeting App download page.
- If the browser connector is installed, the Saba Meeting App is not installed, and the Express client is disabled, then participants and leaders/presenters see the Saba Meeting App download page.

Effect on Existing Users

Existing Saba Meeting users, who have the respective Saba Meeting connectors already installed for Chrome or Firefox browsers, will not see any changes in their Saba Meeting app client launch behavior.

Support for Philippines (Manila) timezone

Starting with this release, Saba Meeting management server supports the following new timezone:

• (GMT +08:00) Philippine Standard Time (Manila)

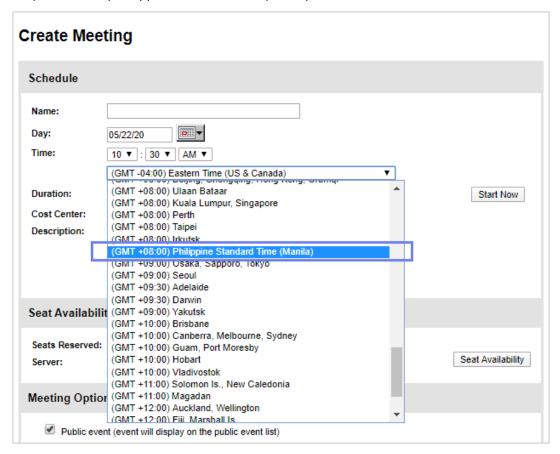


Figure 6: Support for Philippines (Manila) timezone

In the new timezone:

- You can schedule meetings, Webinars, and classrooms
- You can create new users

Note: Currently, Outlook Scheduler (Windows) and Mac Scheduler do not allow you to create an event using the Philippine Standard Time (Manila) timezone because they use the Windows and MacOS timezones respectively.

Ability to modify a user's display name in a session

Prior to this release, event presenters did not have the option to change the display name of a user while in session.

With this release, Saba Meeting event presenters have the ability to change the display name of users while a Saba Meeting session is in progress.

To change a display name of a user in a session, presenters can right-click a person name in the People Panel. The context menu now displays a new **Change display name** menu item. Selecting the new menu item launches a dialog box that they can use to enter the new display name. They can specify the new display name and click the **OK** button.

The following figures illustrate how a presenter can change the display name of a user in session.

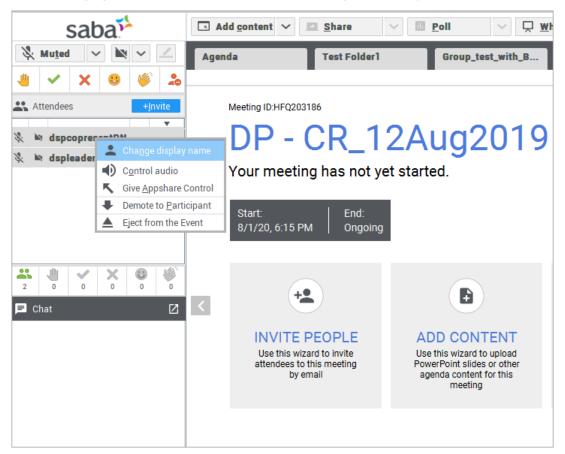


Figure 7: Change display name context menu

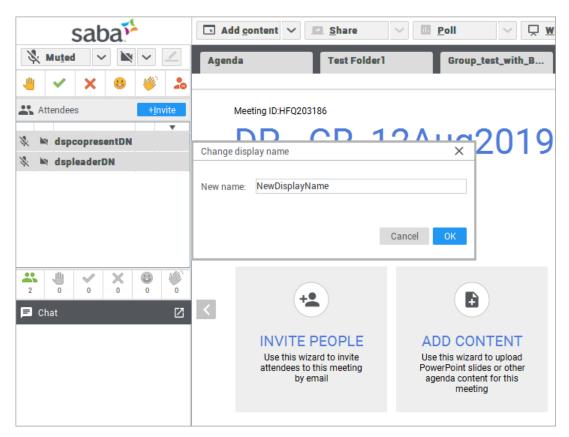


Figure 8: Change display name dialog

This changes the user's display name so that all users in the session can now see the new display name.

Note: The display name change is only temporary. It only lasts as long as the ongoing session or until it is changed again.

The display name change reflects in the following areas of the Saba Meeting App and Express clients:

Text Chat

Each time the display name of a user is changed, the text chat displays a line stating that a user's display name was changed, including the former and new display names.

New chat messages sent by the user will show the new display name. However, chat messages sent by the user before the name change, continue to display the user's previous display name.

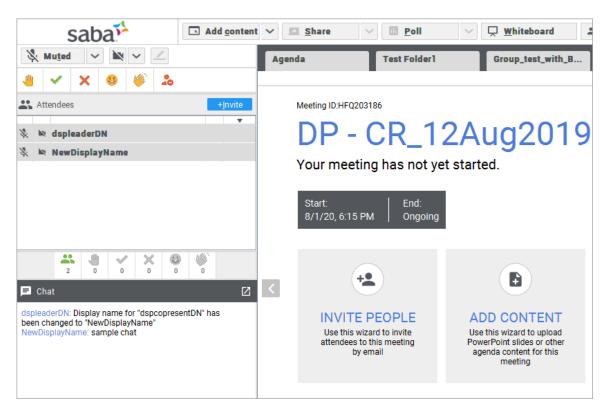


Figure 9: Display name changes in text chat

The text chat log also includes the appropriate display name at the time the message was sent. In the client's text chat **Send to** dropdown list, the new display name is used.

Whiteboard

While selecting an existing shape on the whiteboard, the owner's display name at the time the shape was created, is shown.

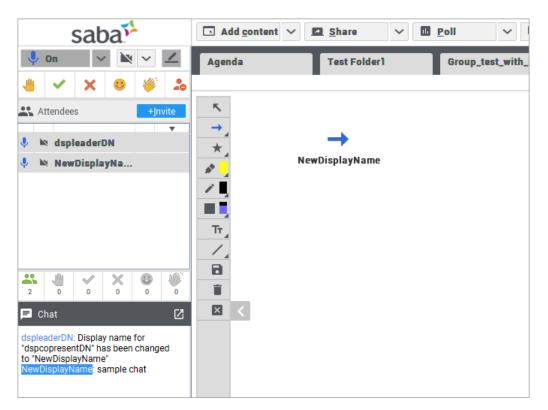


Figure 10: Display name changes in whiteboard

People Panel

The People panel always displays a user's current display name. Each time the display name is changed, it is updated in the People panel.

Breakout Tool

The list of users to move into a breakout room use the display names at the time the tool is launched.

Status Panel

When users are speaking, their current display name is always used. If a user's display name changes while they are speaking, then the Status panel also updates to use the new display name.



Figure 11: Display name changes in Status panel

Video Panels

The Video panel always uses a user's current display name to identify secondary and primary video panels. If a user's display name changes while they are broadcasting a video, then all corresponding Video panels in the session are updated with the new name.

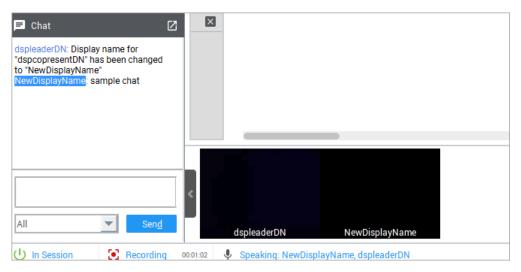


Figure 12: Display name changes in Video panel

Appshare

When a user is appsharing, the Appshare always displays the user's current display name to others. If a user's display name changes while appsharing, then the Appshare host's display name is also updated with the new display name for all users in the session.

If a user, whose display name is changed, loses network connection and does a re-login, then the client uses the user's original display name to log into the event. Once the login is complete, the client automatically sets the user's display name to the value it was prior to losing the network connection.

Ability to set an MP4 recording as the default playback option

Prior to this release, Saba Meeting event managers could only convert playback recordings to MP4 from the Saba Meeting Management Server. However, there was no ability to set these MP4 files as the default playback option. So, when users tried to play the recording directly, it would always launch in either the Saba Meeting App or Browser client. The third option was to download the playback file locally and then launch it in its own native player.

With this release, Saba Meeting provides event managers with the ability to set a converted MP4 file of a recording as the default playback option from the Saba Meeting Management Server. This allows users to launch the MP4 recording directly in its own native player without the need to launch either the App or the Browser client.

To set the MP4 recording as default for a recording, event managers can navigate to **Event Manager > Manage Events**, search for the recorded event and click **Manage Recordings**. In the **Available Recordings** table, click **Convert to MP4** link for a recording. A new MP4 file entry is created for the converted recording. Click **No** in the **Selected** column. The **No** changes to **Yes**, indicating that the converted MP4 file is now set as the default playback option.

Note: The ability to convert event recordings to MP4 is available only if the **Miscellaneous** domain property **Allow conversion of event recordings to MP4?** is set to 'Yes'. If disabled, then you do not see the **Convert to MP4** link for a recording, and therefore you do not get a separate recording listed on the **Manage Recordings** page to set the default recording. To make any domain property changes, submit a request. For more details, contact Support.

Figure 13: Set MP4 recording as default playback option

Now, when users try to playback the recording for this event, they are presented with the following playback screen with only two options:

- Playback in Browser
- Launch on Desktop

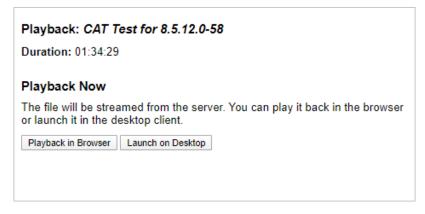


Figure 14: Playback Now page

Clicking any of these options, launches the MP4 recording directly in its own native player.

They are not presented with the third **Download** option.

If event managers go to the **Available Recordings** page and click **Yes** in the **Selected** column for the MP4 recording. The **Yes** changes to **No**, indicating that the converted MP4 file is not the default playback option anymore. When users try to playback the recording for this event, they are presented with the following screen with all three options as before.

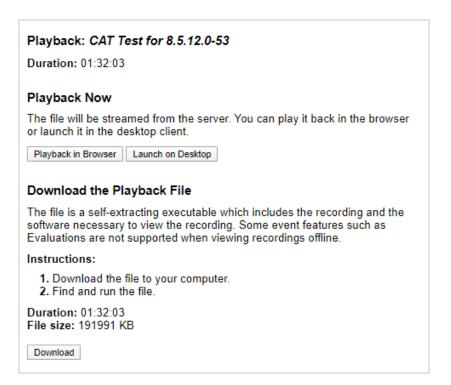


Figure 15: Playback Now page when MP4 is not set as default

For Saba Cloud - Saba Meeting integrated environments

In integrated environments, if MP4 recording is set as default for an event recording on the Saba Meeting Management Server, then Saba Cloud users can also launch the MP4 recording directly in its own native player on clicking the **Playback** button.

Display lock icon in Express client to indicate leader building an agenda

Prior to this release, when a leader entered the App-based Agenda Builder, the leader was removed from the **Attendees** panel of the Express client. This was confusing for participants who had joined the event through the Express client, because it appeared as if the leader had exited the session.

With this release, when a leader launches the Agenda Builder in the Saba Meeting App client, participants who have joined the session through the Express client can now see the presenter's name appear at the top of the **Attendees** panel with a 'lock' icon. This indicates to Express client participants that the leader is still in session, but is running the Agenda Builder.

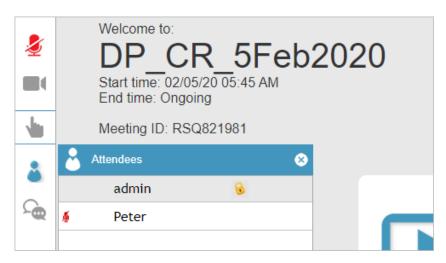


Figure 16: Lock icon to indicate leader building an agenda