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What's New

Saba Meeting | Release 8.5.17 (Update 52) | Apr 2022

cornerstone

Published: 03/23/2022
Part Number: SMWN-SM8517-3

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Change log

The following table summarizes the list of changes introduced in a particular version of this document.

Table 1: Summary of changes

Version	Date	Change description	Functional area	Feature
1.0	21-Feb-2022	Initial version	N/A	N/A
2.0	04-Mar-2022	Updated the 'New features at a glance' table	Video	Support for up to 25 concurrent video channels
3.0	25-Mar-2022	Topics added	Client	Prevent skipping in playback option is now visible and enabled by default
				Browser Client support is deprecated

New features at a glance

The following table summarizes the list of features introduced in the April 2022 release and their potential impact on your environment.

- **On by default** does not necessarily imply that the feature is immediately available to your users. It may require a user with an appropriate administrator role to turn on applicable functionality, settings, and so on.
- NEW indicates a new feature introduced in this update. Others are enhancements or changes to the existing functionality.

New features at a glance

Feature	On by default?	Admin setup required	Support ticket required	Affected audience
Third-party support changes	✓			All
Support for Mac OS Monterey (Version 12) NEW	✓			All
Support for Closed Captioning NEW		System Admin	✓	Leaders Participants
Support for up to 25 concurrent video channels		System Admin	✓	Leaders Participants
Playback client now supports 720p video and gallery mode NEW	✓			Leaders Participants
Enhancements to the undocked video panel mode	✓			Leaders Participants
Mini toolbar in the People panel now displays a number counter for people	✓			Leaders Participants

Feature	On by default?	Admin setup required	Support ticket required	Affected audience
Breakout room enhancements	✓			Leaders Participants
Prevent skipping in playback option is now visible and enabled by default	✓			Leaders Participants
Browser Client support is deprecated				All

Chapter 1

What's New in Saba Meeting 8.5.17

Topics:

- Third-party support changes
- Support for Mac OS Monterey (Version 12)
- Support for Closed Captioning
- Support for up to 25 concurrent video channels
- Playback client now supports 720p resolution videos and gallery mode
- Enhancements to the undocked video panel mode
- Mini toolbar in the People panel now displays a number counter for people
- Breakout room enhancements
- Prevent skipping in playback option is now visible and enabled by default
- Browser Client support is deprecated

This release for Saba Meeting contains the following new features, enhancements, and changes.

Attention: To view and use any new or enhanced client-side features, it is mandatory to upgrade your Saba Meeting client.

Saba Cloud also includes additional new features and enhancements for Meeting Administrators in a Saba Cloud - Saba Meeting integrated environment. For details, refer to the Saba Cloud *What's new* in online community.

Third-party support changes

In this update, the following third-party software is now supported for Saba Meeting clients:
Table 2: Third-party support changes

Type of Software	Previously supported version	New version
Java (App client)	AdoptOpenJDK 11.0.12_7 (bundled with Saba Meeting App)	AdoptOpenJDK 11.0.13_8 (bundled with Saba Meeting App)

Support for Mac OS Monterey (Version 12)

Starting with this release, the following third-party software is supported for Saba Meeting App and Express clients:
Table 3: OS changes

Type of Software	Deprecated support for	New version
Operating System	Apple Mac OS Catalina (Version 10.15)	Apple Mac OS Monterey (Version 12)

Support for Closed Captioning

This update introduces Closed Captioning support for Saba Meeting clients. Currently, only manual captioning is supported. Closed captioning allows organizations to fulfil some of the accessibility requirements.

To enable this feature, Saba Meeting administrators need to configure the required **Event** domain property.

Note: To enable the feature, submit a request. For more details, contact Support.

Event leaders and co-presenters can assign any participant or co-presenters as the 'Closed Captioner' for an event. Only one person can be assigned as the Closed Captioner at a time. To assign a user as the Closed Captioner, right-click the user's name in the Attendees panel and click **Assign as Closed Captioner**.

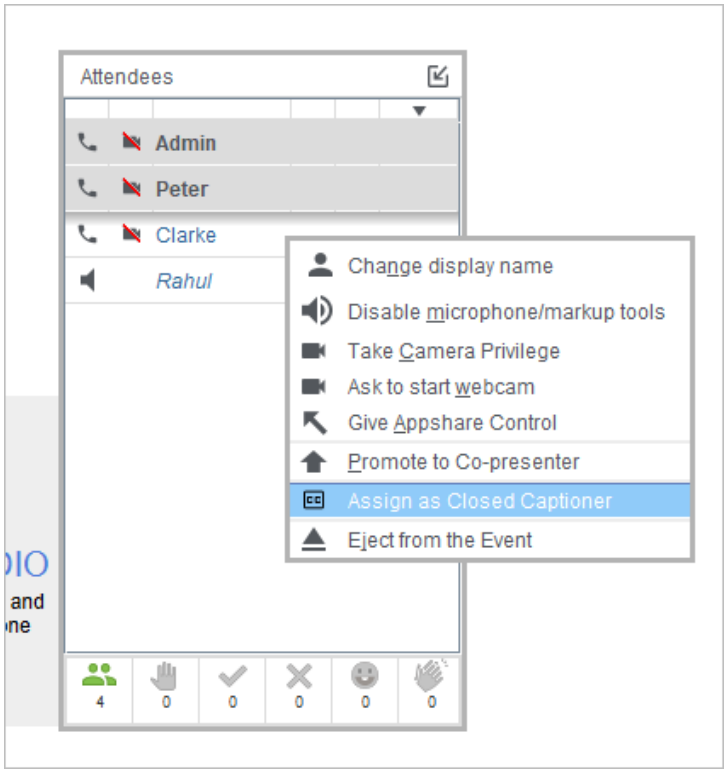


Figure 1: Assign a closed captioner

The leader or co-presenter can also remove the user as the Closed Captioner any time and assign another one. To remove a user as the Closed Captioner, right-click the user's name in the Attendees panel and click **Remove as Closed Captioner**.

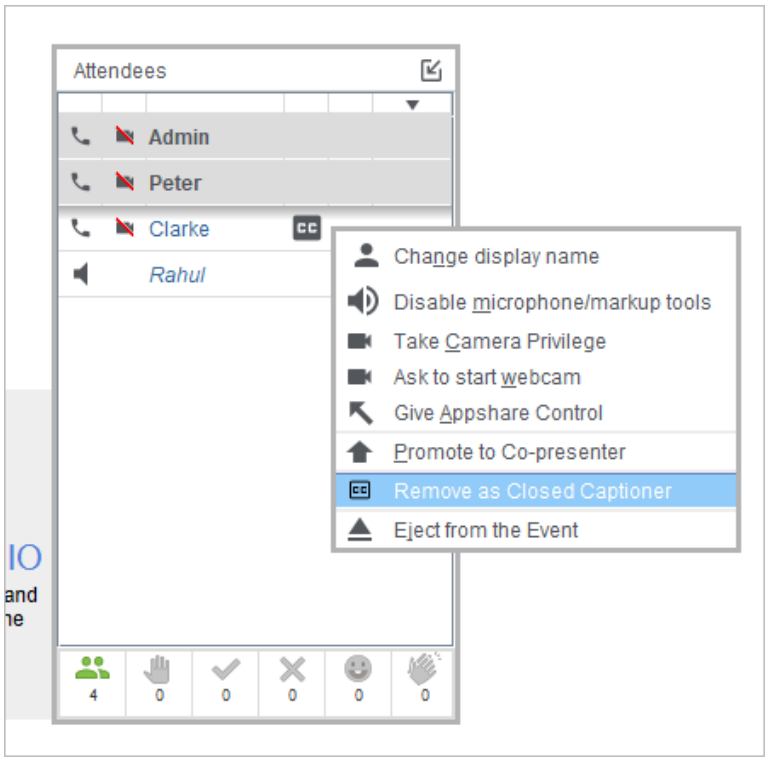


Figure 2: Remove a closed captioner

The Closed Captioner is identified by a **CC** icon next to their display name in the Attendees panel.

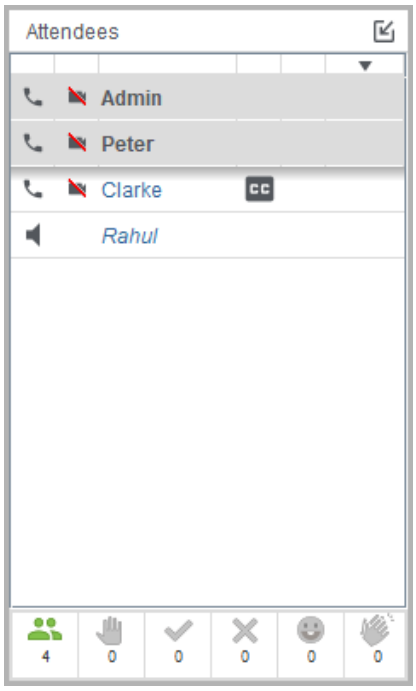
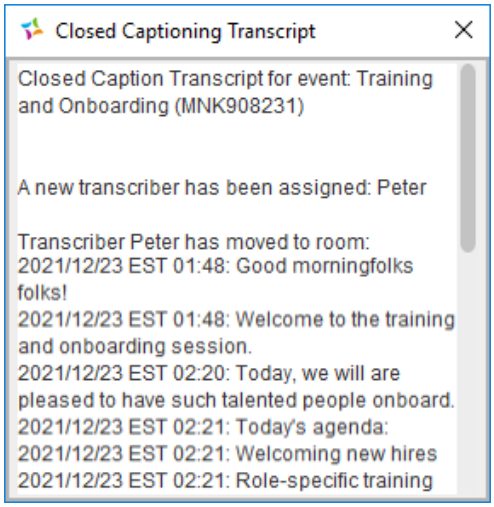


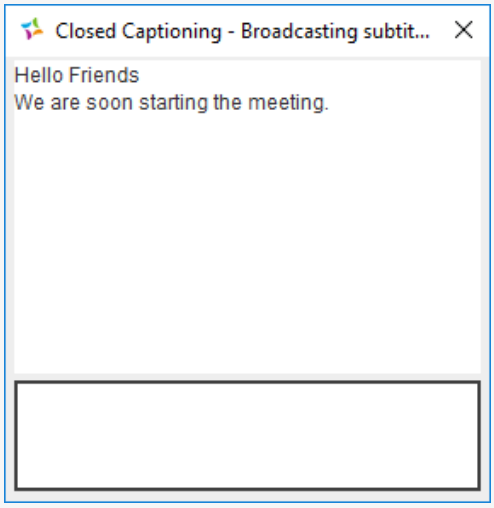
Figure 3: CC indicator in the People panel

Once a person is assigned as the Closed Captioner for an event, the **CC** button is enabled for the Closed Captioner as well as all event participants with one or more of the following actions:

Table 4: CC actions

Action	Description
Show subtitles / Hide subtitles	Displays or hides the closed captions or subtitles in a Saba Meeting session. Clicking **Show subtitles** displays a subtitle bar at the bottom of the client window. The subtitles bar disappears 10 seconds after the last closed captioning message and re-appears when the next message is received. Clicking **Hide subtitles** hides the subtitle bar from the bottom of the client window. **Tip:** You can directly click the **CC** button to show or hide the subtitle bar.

Action	Description
View CC transcript	Displays the CC transcript for the event in a separate window.  **Figure 4: CC transcript** The transcript for an event includes closed captions entered by all captioners during the entire duration of the event. The names of the captioners are indicated in the transcript. Each caption is prefixed by a date and time stamp.

Action	Description
Open broadcast window	Displays a separate window where the Closed Captioner can type the subtitle text. As it is being typed, the text is immediately broadcast one word at a time to all the clients in the event. Every blank space pressed by the Closed Captioner displays the word preceding the blanks space in the subtitle to all users in the event. So, they must take utmost precaution while typing out the closed captions correctly. When the Closed Captioner presses the Enter key, the subtitle text is updated in the space above the captioning entry text field and logged in to the session's CC transcript. The **Open broadcast window** option is available only to the Closed Captioner.  **Figure 5: Broadcast subtitles**

Depending on whether you have the Premium Video mode enabled or not, the Closed Captioner and other participants can see the **CC** button and its actions as illustrated below.

CC button and actions in Premium Video mode

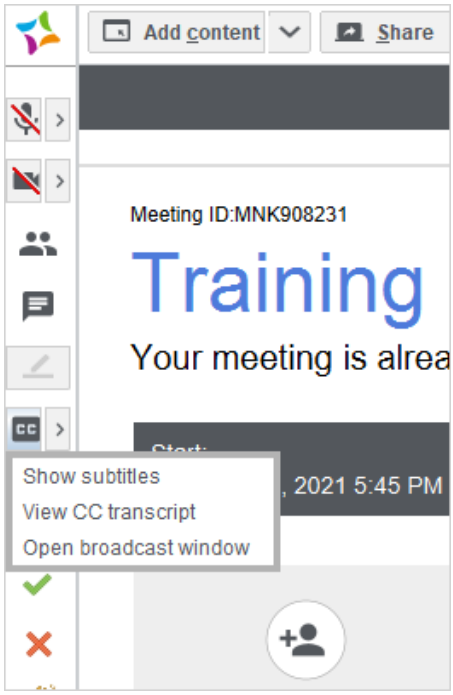


Figure 6: CC actions available to a Closed Captioner

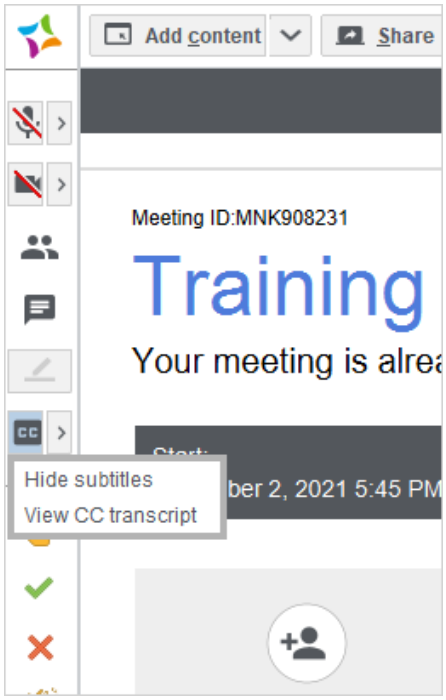


Figure 7: CC actions available to a normal participant

CC button and actions in Standard Video mode

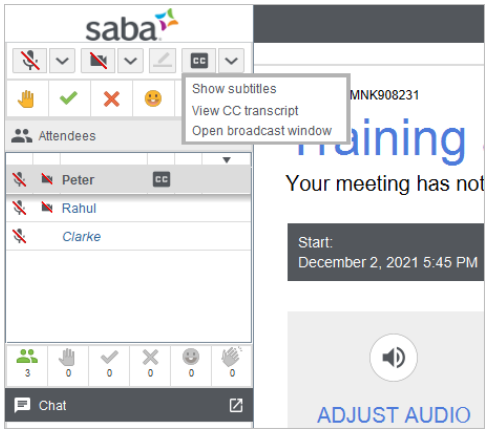


Figure 8: CC actions available to a Closed Captioner

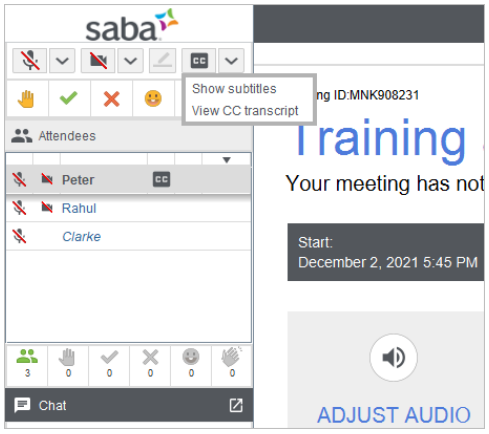


Figure 9: CC actions available to a normal participant

The Closed Captioner and the participants in the event can see the captions only if they have clicked the **Show subtitles** option in the **CC** button.

Closed captions are displayed in the subtitle bar as the Closed Captioner is typing them.

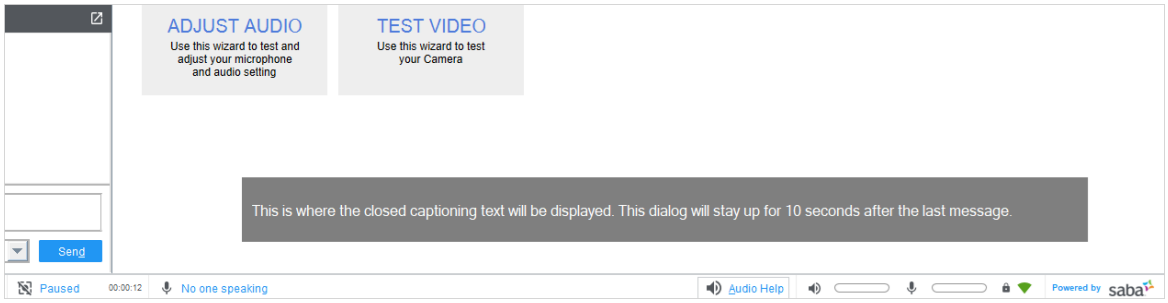


Figure 10: Subtitles bar

Closed Captioning in Breakout Rooms

Closed captions are supported in breakout rooms as well. When breakout rooms are started in an event and if the person assigned as the Closed Captioner is moved to one of the breakout rooms, the **CC** button is available only to people in the breakout room that holds the Closed Captioner. The **CC** button is not displayed to participants in other breakout rooms, and is disabled for leaders and presenters in other breakout rooms.

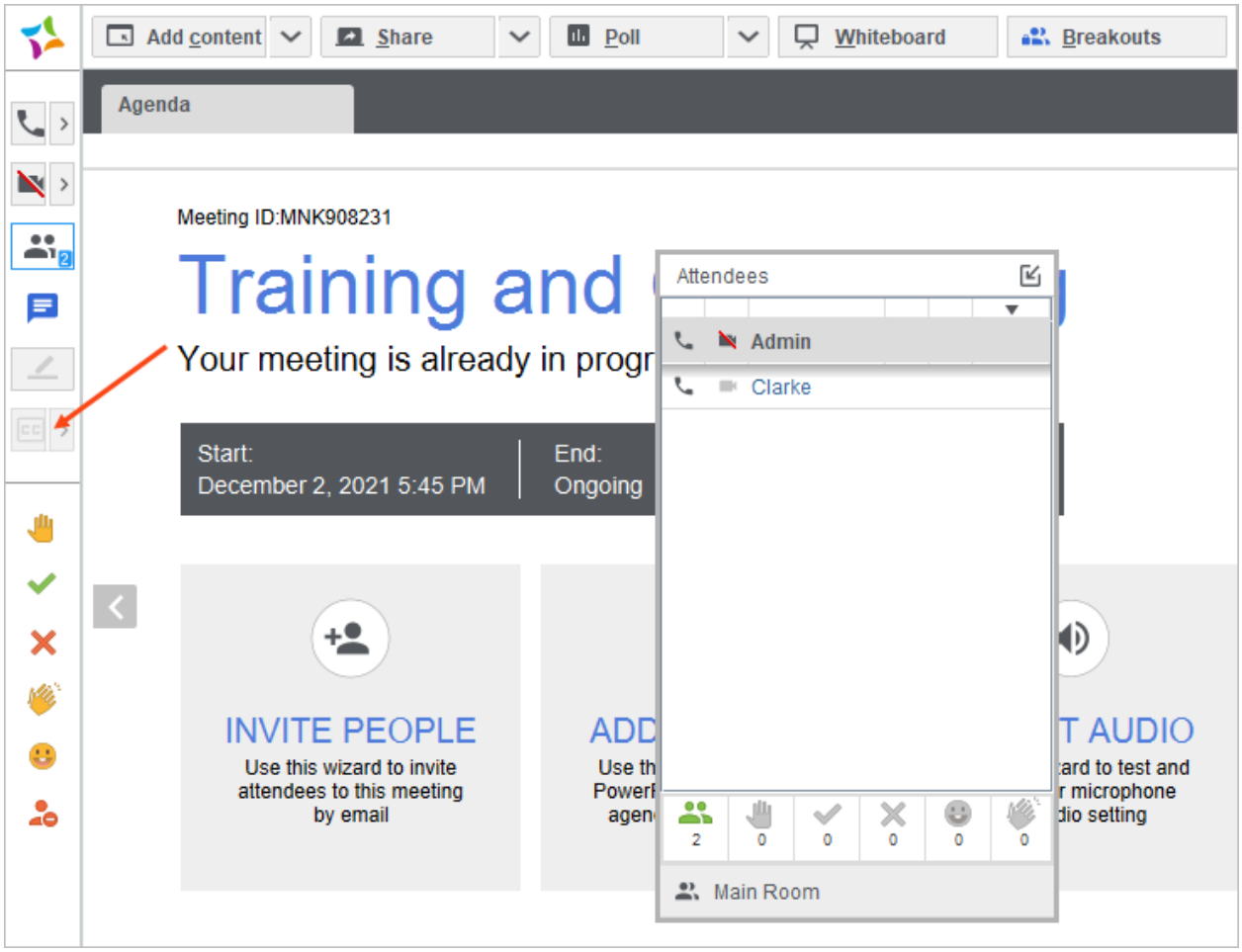


Figure 11: CC button is disabled

The leader or the presenter cannot assign a Closed Captioner once they are in a breakout room. The **Assign as Closed Captioner** context menu does not appear for them in the breakout room.

Note: Only one Closed Captioner is allowed per event and so only one of the breakout rooms, which has the Closed Captioner, can use closed captioning.

Closed Captioning in Event Recordings

If Closed Captioning is enabled during the live event and if the event is recorded, then Closed Captioning subtitles are available in the playback of the event recording.

The seek bar in the playback client displays the **CC** button with **Show subtitles / Hide subtitles** actions, which allows users to control the display of closed captions during playback.

The **CC** button also displays the **View CC transcript** action, which displays the same transcript window as shown during the live event. The time stamp in the CC transcript displays the recording time when the caption text was sent by the captioner.

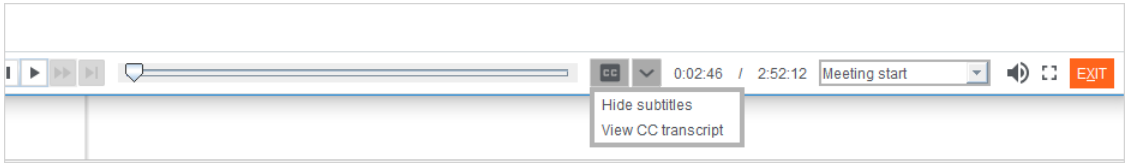


Figure 12: CC menu in Playback client

Download CC Transcripts for an Event

Saba Meeting Event Managers can download all CC transcripts for an event.

To download a CC transcript, click **Manage Events** menu under the **Event manager** section and click the **Reports** link for the selected event. The **Reports** page displays a new **Closed Captioning Transcripts** section, which lists all the CC transcript entries for the event.

Click the **Download** link for a CC transcript entry to download a text file of the transcript.

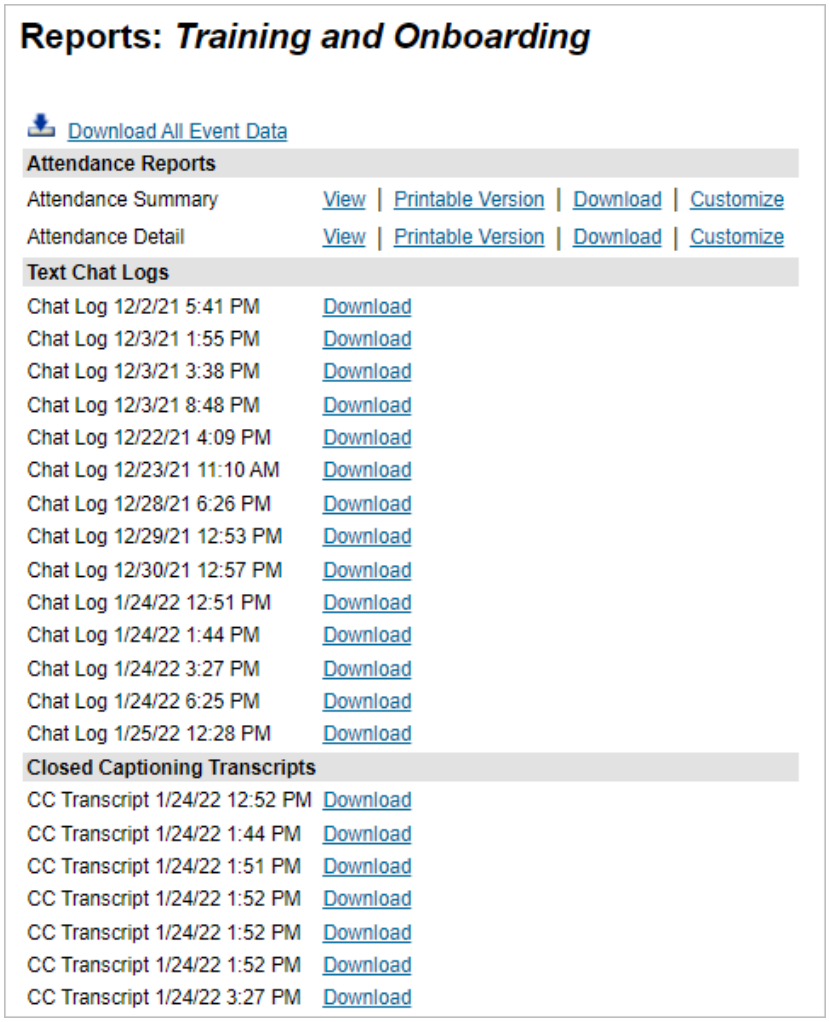


Figure 13: Download CC Transcripts for an Event

Here's how a downloaded CC transcript text file looks like:

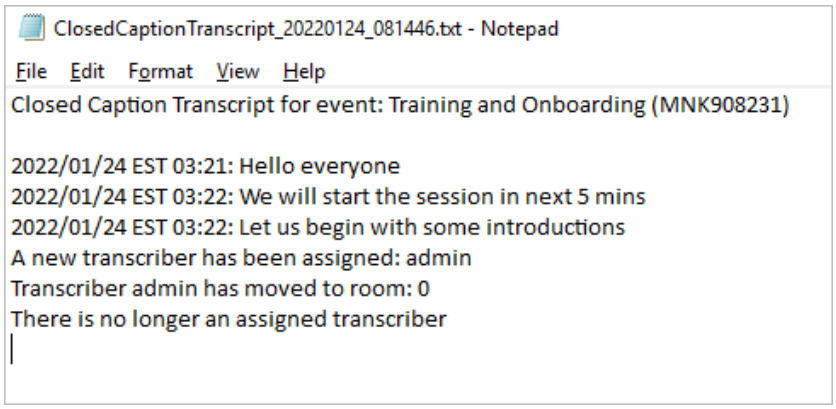


Figure 14: CC transcript text file

Closed Captioning in Express client

The Saba Meeting Express client supports Closed Captioning as well. Participants attending an event in the Express client get the options to show or hide closed captions and see the CC transcript. They can see the subtitles in the subtitle bar at the bottom of the client window.

However, participants in the Express client cannot be assigned as a Closed Captioner for a session.

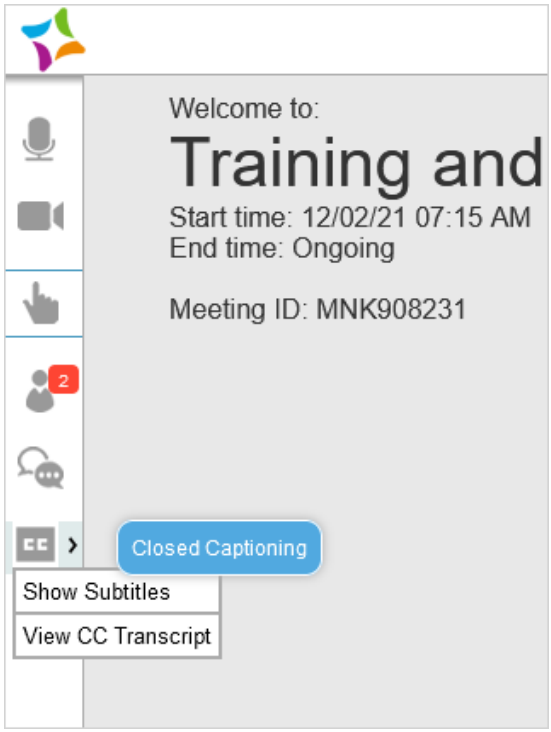


Figure 15: CC support in Express client

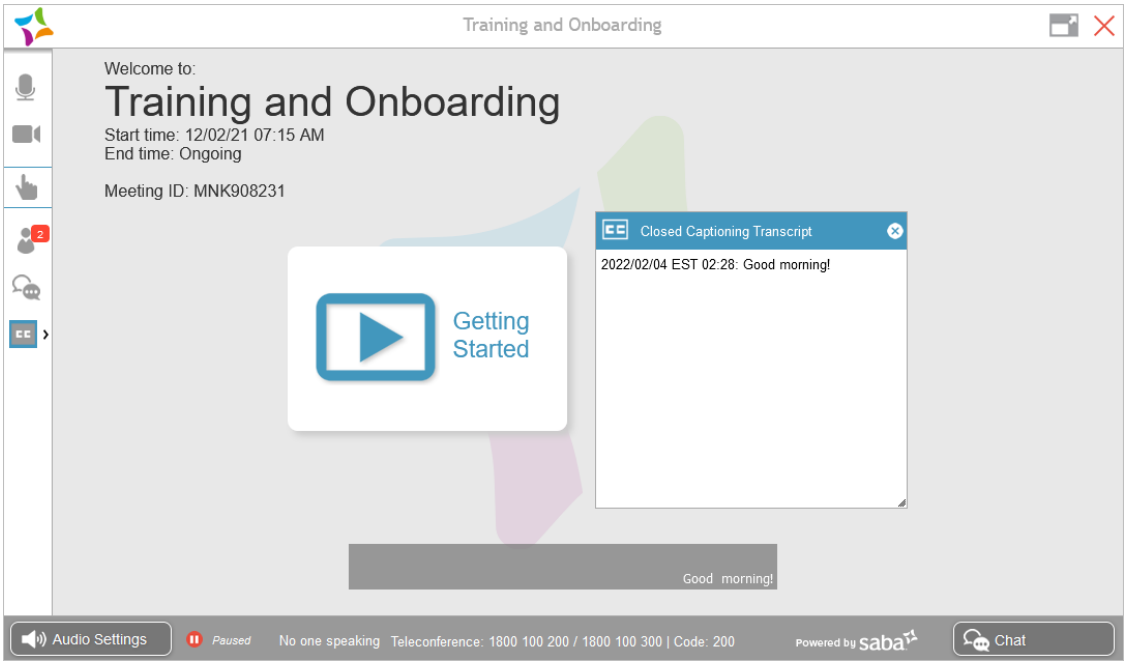


Figure 16: CC subtitles and transcript in Express client

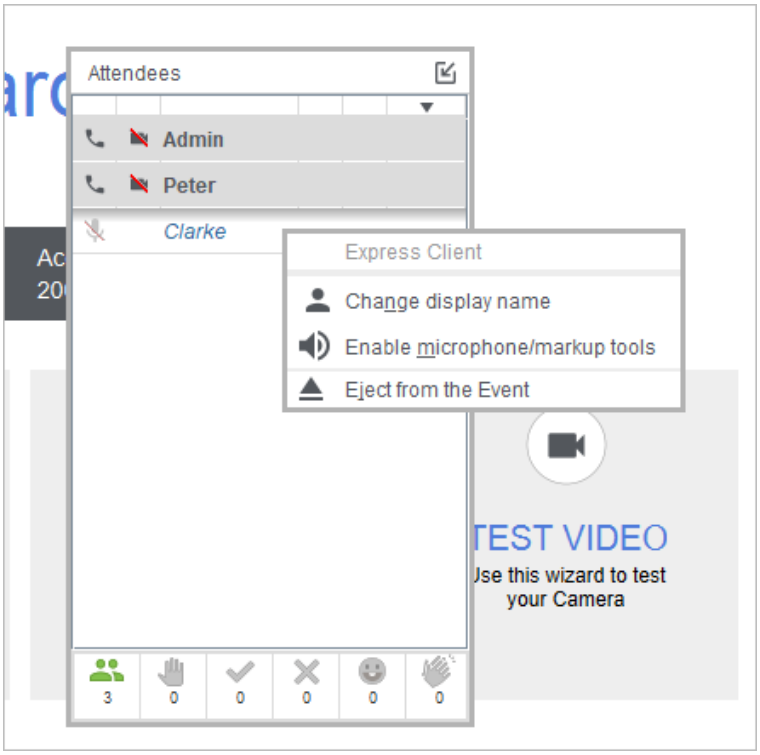


Figure 17: Participant in Express client cannot be assigned as Closed Captioner

Limitations

Currently, Closed Captioning has the following limitations:

- A person who is assigned as the Closed Captioner cannot perform AppShare simultaneously. However, the Closed Captioner can continue to caption the audio while

another person in the session is performing the AppShare. So, participants in the session will continue to receive closed captions.

- Participant attending a session in the Express client cannot be assigned as a Closed Captioner.

Support for up to 25 concurrent video channels

Prior to this update, the Saba Meeting App and Express clients supported multi-point video with a maximum of up to 8 concurrent video channels (including primary and secondary channels).

With this update, the Saba Meeting App and Express clients now support up to 25 concurrent video channels in the Saba Meeting Premium Video mode (*formerly referred to as Saba Meeting 720p video*).

The display for the Gallery, Undocked Video, and the Carousel views are also enhanced to handle the increased video channels. The Gallery and the Undocked view now center any incomplete rows at the bottom of the client.

If no video channels are available when a user wants to share a video in a Saba Meeting session, then the Saba Meeting client displays a message to that user indicating the unavailability of video channels.

The Standard Video mode continues to support up to 8 concurrent video channels.

When Premium Video mode is enabled, the domain property **Maximum number of video channels** can now be set from 1 to 25. Only Saba Meeting administrators can configure this domain property.

Note: To use more than 8 concurrent video channels, it is mandatory to enable the Premium Video mode. To enable this feature, contact your Account Manager.

Playback client now supports 720p resolution videos and gallery mode

Prior to this update, the Saba Meeting playback client supported only non-720p (Standard) resolution videos.

In this update, the Saba Meeting playback client has been enhanced to play 720p (HD) resolution videos. This provides users with an experience similar to the live session while viewing the recording.

Note: The playback client can play 720p (HD) resolution videos only if the Premium Video mode is enabled. To enable the Premium Video mode, contact your Account Manager.

When Premium Video mode is enabled and one or more videos are active, the playback client displays the Gallery view in the media window when selecting the Welcome page. However, unlike the Gallery mode in live sessions, the playback client displays the classic toolbar panel and not the slim toolbar.

In the undocked mode, the video panel is automatically undocked on dual monitor systems when a video is started while the content is being shared.

Enhancements to the undocked video panel mode

Prior to this update, when Premium Video mode was enabled and a primary video was active, the undocked video panel in the Saba Meeting App client displayed secondary videos in a lower resolution when the number of videos was greater than 8.

This update enhances the undocked video panel mode in the Saba Meeting App client to display a maximum of 8 active secondary videos at a time when the primary video is active in the Premium Video mode.

Note: This feature is available only if the Premium Video mode is enabled. To enable the Premium Video mode, contact your Account Manager.

In the horizontal layout, the 8 videos are displayed in 2 rows of 4 videos each. In the vertical layout, they are displayed in 2 columns of 4 videos each.

If there are more than 8 active secondary videos, then the video panel allows users to scroll to display the next or previous set of videos.

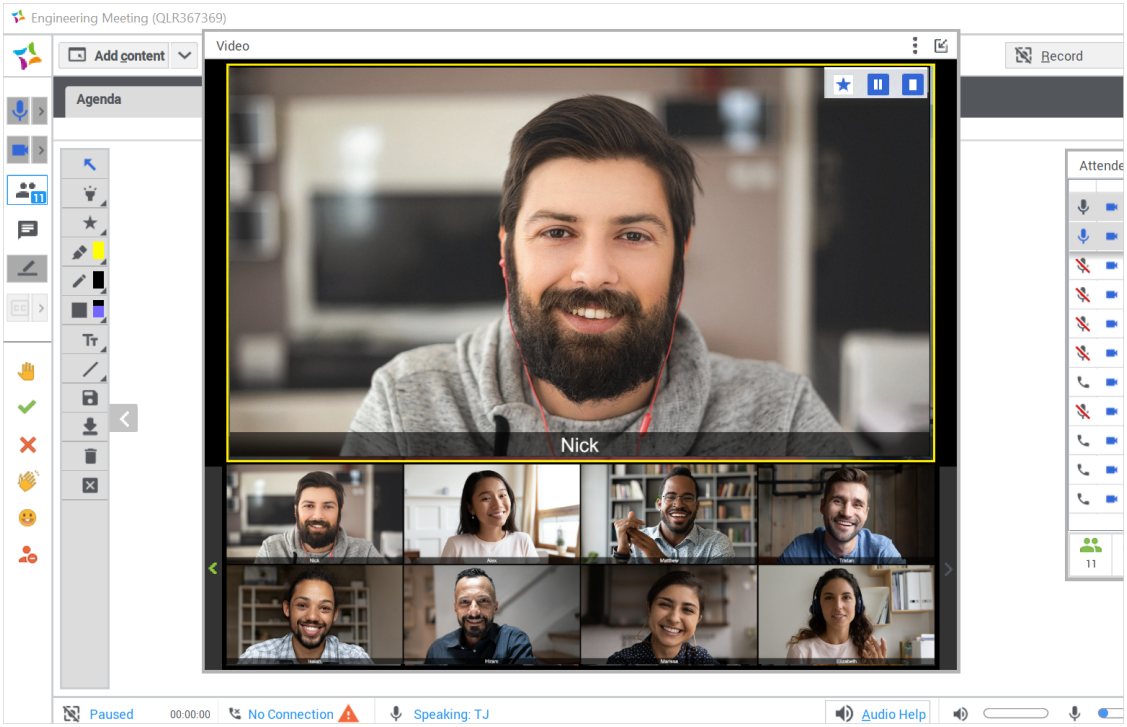


Figure 18: Undocked videos in Horizontal mode

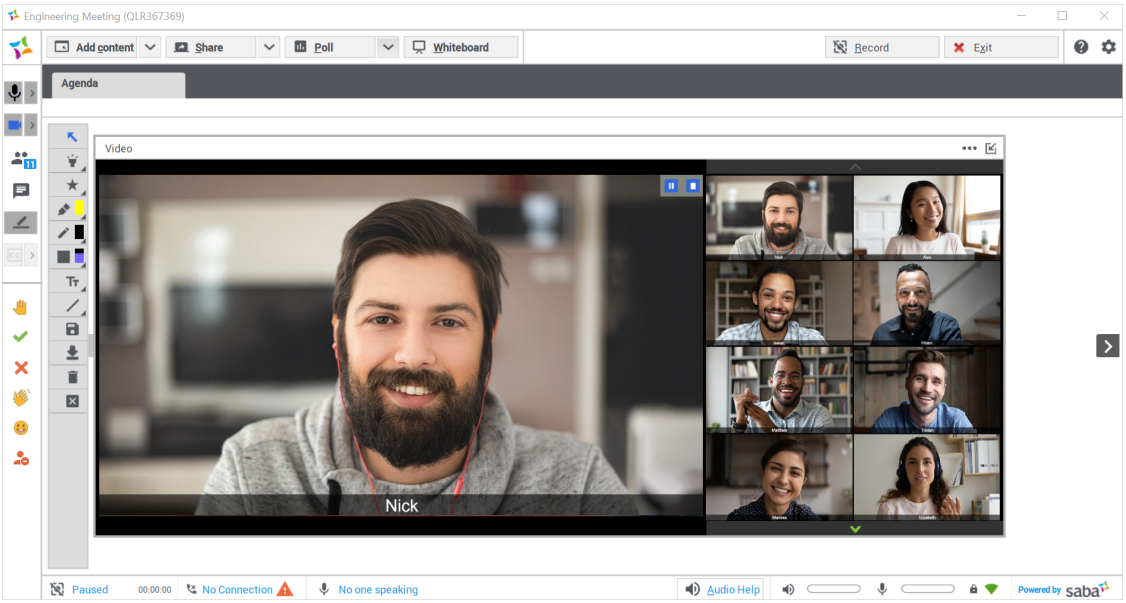


Figure 19: Undocked videos in Vertical mode

Mini toolbar in the People panel now displays a number counter for people

With this update, the mini toolbar in the People panel of the Saba Meeting app client now displays a number counter for the people icon. This provides a quick way to determine the number of people in an event when using the mini toolbar.

Note: The mini toolbar is displayed only if the Premium Video mode is enabled. To enable the Premium Video mode, contact your Account Manager.

The counter increases or decreases as users join or leave an event respectively.

Figure 20: Mini toolbar with counter for people icon

Breakout room enhancements

Display breakout room timer to users in the Main room

In this update, when breakout rooms are active in a session and a breakout timer is set, users in the Main room can now see the breakout timer in the media window. This helps users who are not present in the breakout rooms to know when the breakout session will end.

Leaders, co-presenters, and any participants who are still not assigned a breakout room can see the updated breakout timers as they move from one room to another, and even when they go back to the Main room. The room name is displayed beside the timer.

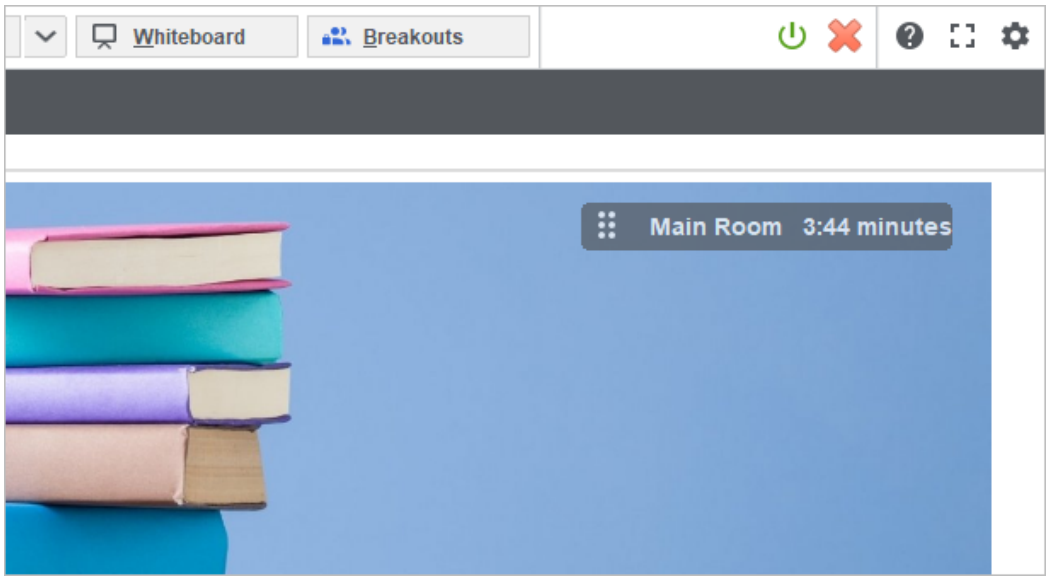


Figure 21: Breakout Timer in Main room

Automatically restore video camera privileges in the Main room

Prior to this update, if participants had video camera privileges in the Main room before breakout rooms were started, then when these participants returned to the Main room from a breakout room, video camera privileges were not restored automatically and leaders had to manually assign them the privileges again.

In this update, the video camera privileges of a participant are maintained in the Main room after a breakout session ends. That is, if participants had video camera privileges assigned in the Main room before the start of breakout rooms, then the privileges are now automatically restored when they return to the Main room after the breakout room ends, irrespective of their video camera status in the breakout room they were in.

Prevent skipping in playback option is now visible and enabled by default

Prior to this update, the **Prevent skipping in playback** event option was not displayed for classroom events by default. That is, users could skip portions of a playback recording by default. To show and enable this option, event creators had to contact support.

In this update, the **Prevent skipping in playback** event option is now displayed for all classroom events and is enabled by default. Event creators can retain the default value so that users cannot skip portions of a classroom recording during playback. They can choose to clear the check box if they want to allow skipping during playback.

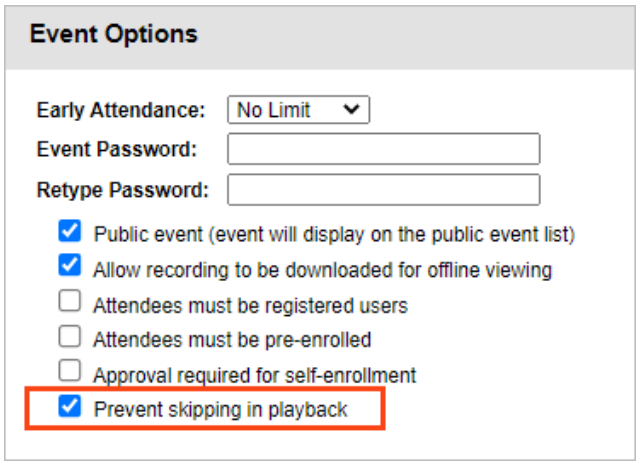


Figure 22: Prevent skipping in playback is enabled by default

Note: This functionality is controlled by a domain property. To hide this property or to change its default value from visible and enabled to visible and disabled, submit a request. For more details, contact support.

Browser Client support is deprecated

In this update, support for IE11 has completely ended and going forward, use of Saba Meeting with IE11 may not provide a seamless user experience.

Since the Saba Meeting Browser Client is only supported on IE11, this update deprecates support for the Saba Meeting Browser Client.

Users can no longer see the launch links for the Browser Client. Instead, based on their system configuration, they can launch an event either using the App Client or the Express Client.